

### Board of Directors Cover Sheet

<b>Subject:</b>	Chief Executive's Report		<b>Date:</b> 31 May 2018	
<b>Prepared By:</b>	Kerry Beadling-Barron, Head of Communications			
<b>Approved By:</b>	Richard Mitchell, Chief Executive			
<b>Presented By:</b>	Richard Mitchell, Chief Executive			
<b>Purpose</b>				
To update on key events and information from the last month.			<b>Decision</b>	
			<b>Approval</b>	
			<b>Assurance</b>	X
<b>Strategic Objectives</b>				
<b>To provide outstanding care to our patients</b>	<b>To support each other to do a great job</b>	<b>To inspire excellence</b>	<b>To get the most from our resources</b>	<b>To play a leading role in transforming health and care services</b>
X	X	X	X	X
<b>Overall Level of Assurance</b>				
	<b>Significant</b>	<b>Sufficient</b>	<b>Limited</b>	<b>None</b>
			X	
<b>Risks/Issues</b>				
<b>Financial</b>				
<b>Patient Impact</b>				
<b>Staff Impact</b>				
<b>Services</b>				
<b>Reputational</b>				
<b>Committees/groups where this item has been presented before</b>				
N/A				
<b>Executive Summary</b>				
<p>An update regarding some of the most noteworthy events and items over the past month from the Chief Executive's perspective:</p> <ul style="list-style-type: none"> <li>• Overall update</li> <li>• Wider SFH news</li> <li>• Wider NHS update</li> <li>• Next month at SFH</li> </ul>				

## Chief Executive Report – April 2018

### Overall update

Please find the latest harm information below:

	Monthly figure
C Diff	2
MRSA	0
Ecoli	2
Grade 4 avoidable Healthcare Associated Pressure Ulcers	0
Falls which cause moderate or severe harm	2
Never events	0

Further information about the above is included in the Single Oversight Framework Performance Report and Appendix A details how we performed against our high level metrics for workforce, quality, access and finance. However it is pleasing to see improvements in emergency care and elective care in line with our trajectories.

As a risk update, at Risk Committee this month it was agreed that in terms of significant risk, our overall risk profile remains stable, and continues to demonstrate active review across all divisions and corporate services. Finance and staffing remain the most common cause of increased risk within clinical services.

The Board Assurance Framework was also reviewed by the Risk Committee and the areas of greatest strategic risk for us remain the shortage of workforce capacity and capability, financial sustainability and demand that overwhelms capacity.

In April 2018, executive colleagues and I visited the following areas, amongst others, to listen to and thank staff:

AECU, Ambulance Liaison KMH, Cath Lab, Chatsworth Ward, Children's Assessment Unit, Clinic 11, Clinical Audit Team, Clinical Illustration, Community Involvement Hub KMH, Critical Care, Day Case Theatres, ED, ED Flow Room, Emergency Assessment Unit, Endoscopy, Fernwood Ward, General Office KMH, Governance Support Unit, Histopathology, HPB MDT, Legal Dept, Main Reception KMH, Mains X-Ray, MCH General Office, MCH Reception, Minster Ward, Mortuary, MTSO MDT, Newark Medical Records, Newark Volunteers, NHIS Senior Managers, Oakham Ward, Outpatients, PALS, PET Risk Management Team, Rostering Services Sconce Ward, Stroke Unit, Switchboard, TB3, Theatres, Urgent Care Centre, Ward 14, Ward 23, Ward 25, Ward 51, Ward 52, Ward 53 and X-Ray Newark.

### Wider SFH news

#### Care Quality Commission (CQC) inspection

Since the last meeting NHS Improvement returned to perform the Use of Resources element and then the CQC team has returned to inspect how well led the Trust is and hold focus groups with staff for their views.

We have had positive feedback with key points including:

- They felt very welcome
- The focus group sessions were very well attended
- Everyone they met could describe what we are trying to achieve at Sherwood “high quality, safe patient care” this felt authentic
- Morale is “exceptionally” high – we are an outlier across the NHS! This was a consistent message they felt in their interactions with staff

There were also some areas for us to focus on but these were areas we were already aware of:

- Some progress has been made with the equality, inclusivity and diversity, but we need to do more
- We have different approaches to quality improvement
- We are increasingly play a lead role in the health system and need to do more of this
- Our strategy needs a refresh

We are expecting to receive the draft report, which will contain a rating for the Trust overall but also for each site and each service by the beginning of July. I will provide further updates once I have more information.

### **Wider NHS update**

Key updates since last Board are:

- The Secretary of State for Health and Social Care Jeremy Hunt has said he wants the upcoming long-term plan for the NHS to include full integration of the health and social care system and more use of technology.
- Polling by Ipsos MORI shows people are more concerned about their mental health than dementia, obesity and heart disease as public concern about mental health doubles in the last year. More than two in three (68%) said urgent and emergency care such as A&E and ambulance services should be a priority for additional health and social care funding. Investment in mental health services was the next main priority (58%) for additional spending, followed by community and adult social care services (40%) and children’s services (40%).
- Figures published by the Alzheimer’s Society show there has been a 73% increase in potentially unnecessary hospital admissions among dementia patients for reasons including falls, dehydration and urinary tract infections. The charity believes that if there was increased support available outside of hospitals these admissions could be avoided.

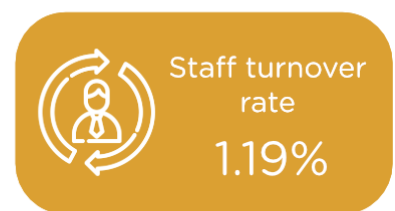
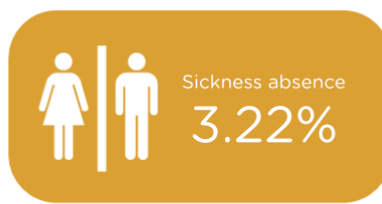
### **Next month at SFH**

We will be starting to work on the areas identified in the CQC informal feedback and preparing and celebrating the Chief Nurse Awards on June 8.

**Appendix A: Performance Infographic**

Dedicated to Outstanding care

# Workforce



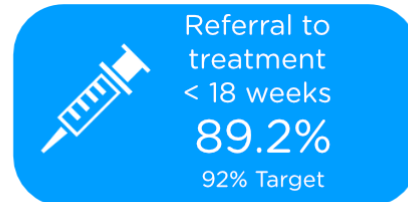
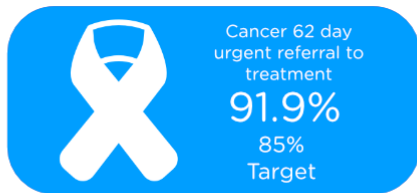
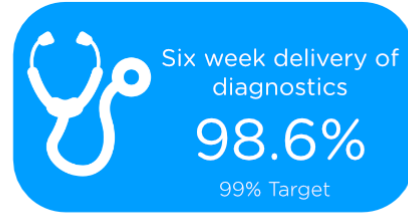
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# Quality



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# Access



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# Finance

