

Board of Directors Cover Sheet

Subject:	Chairman Report		Date: 21 December 2017	
Prepared By:	Kerry Beadling-Barron, Head of Communications			
Approved By:	John MacDonald, Chair			
Presented By:	John MacDonald, Chair			
Purpose				
To update on key events and information from the last month.			Decision	
			Approval	
			Assurance	X
Strategic Objectives				
To provide outstanding care to our patients	To support each other to do a great job	To inspire excellence	To get the most from our resources	To play a leading role in transforming health and care services
X	X	X	X	X
Overall Level of Assurance				
	Significant	Sufficient	Limited	None
			X	
Risks/Issues				
Financial				
Patient Impact				
Staff Impact				
Services				
Reputational				
Committees/groups where this item has been presented before				
N/A				
Executive Summary				
<p>An update regarding some of the most noteworthy events and items over the past month from the Chair's perspective:</p> <ul style="list-style-type: none"> • Membership update • Seven day service assessment • Innovative system launched linking NHS and Nottinghamshire County Council • Award news • Christmas Events 				

Chairman Report – December 2017

Membership Update

To mark National Stress Awareness Day on 1 November, an information stand was held in the King's Treatment Centre. The stand was manned by the lead staff counsellor, Sue Dudley, and membership officer. Stress awareness advice and signposting to appropriate services was given.

On 15 November the membership officer attended the Vision West Notts College Open Evening with an information stand to promote Trust Membership. Four new members were recruited at the event.

Sue Holmes, Lead Governor, also attended a meeting of the Ashfield Rotary Club on 27 November to talk about Trust membership. The meeting was successful with a total of 15 new members recruited. Links were made and support pledged for the upcoming scanner appeal.

Looking forward, the membership officers are in the process of drawing up a schedule of 'governor on duty' dates to enable governors to engage with members and the public attending our hospitals on a day to day basis. Dates for these sessions will be distributed once confirmed.

Seven day service assessment

Sherwood Forest Hospitals is one of the best Trusts in the area when it comes to treating patients that are admitted to hospital through the Emergency Department quickly, no matter what day of the week it is, figures have shown in an assessment survey.

The seven day service assessment, which was carried out at King's Mill Hospital over a three-week period, showed that nine out of 10 emergency patients who were admitted to a ward after being seen in the Emergency Department were reviewed by a consultant within 14-hours, even over a weekend. This puts the Trust as one of the best in the Midlands and East of England for reviewing patients within the time-frame, seven days a week.

When a patient comes into the Emergency Department at King's Mill Hospital they are seen by a doctor and either discharged or admitted to a ward within the hospital. If they are admitted, these results show that most patients are then reviewed by a consultant within 14-hours, meaning that a plan for further investigations or treatment can be put in place quickly, ultimately resulting in less time spent in hospital.

Innovative system launched linking NHS and Nottinghamshire County Council

An innovative new system that is the first of its kind in the East Midlands is helping King's Mill Hospital to cut the number of unnecessary admissions and get elderly and vulnerable patients back home quickly.

Sherwood Forest Hospitals, Nottinghamshire Health Informatics Service (NHIS) and Nottinghamshire County Council have worked closely together to develop the communication system that allows staff working in the Emergency Department at King's Mill Hospital to have access to some key aspects of information held on Nottinghamshire County Council's Adult Social Care electronic records, once the patient has consented to information being shared.

A secure connection between Sherwood Forest Hospitals and Nottinghamshire County Council enables Emergency Department staff to see whether a social care package is in place for a patient so that they can make a more informed decision about whether the patient can be sent home safely, whatever the time of day, knowing that the right care and support is in place at home.

Before having this connection, staff had to rely on asking a social care worker to look up the person on the social care system. This was much more time-consuming and was not possible at certain times of day (i.e. from 5pm to 8am).

This new system has made decision making when it comes to discharging patients a much quicker process, especially out of hours.

One week of reduced mobility can result in a 10% to 20% reduction in muscle mass, meaning that elderly patients can go from independent to dependent just by spending a week in hospital. This new system helps the Trust to ensure that it can deliver the care that the patient needs in a timely way and get them back in their home and independent.

If a care package is in place, contact details of the care provider are displayed allowing the clinician to contact the service provider directly. This allows a decision to be made more speedily, and in most cases without the need to contact onsite Social Care team.

Award news

Congratulations to our Procurement Team who have been highly commended in the Healthcare Supplies Association (HCSA) Awards in the improving value through innovation category. The team have used initiatives to help reduce our reliance on agency staff by attracting and retaining substantive staff.

Bob Truswell, Strategic Head of Procurement, and Stephen Whitehead, Senior Category

Manager, received the award at a ceremony in Harrogate on Thursday 30 November.

Following this, our Communications Team picked up the award for best use of research/evaluation in this year's Comms2Point0 Awards on 1 December. The team was awarded for the insight work and research that they carried out as part of our recruitment campaign that was launched earlier this year.

Christmas Events

There have been a number of Christmas events across our sites to celebrate Christmas. At King's Mill Hospital, the staff choir sang carols round the piano in the main entrance on December 11 and 18 and there was a carol service in the Faith Centre on Thursday 21 December. There will also be carol singing around the wards on 24 December starting in the Faith Centre at 7pm.

Mansfield Community Hospital had its carol service on Tuesday 19 December and there will be carol singing round the wards on Saturday 23 December from 6pm starting in the main reception.

At Newark Hospital there was a carol service on Wednesday, December 20 and it will host the Salvation Army who will come and sing carols on the wards on December 25 from 10.30am

On top of this the chaplains will also bring Holy Communion, prayers and pastoral care to the wards on each site on Christmas morning.