
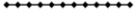
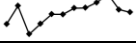

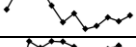
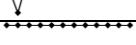

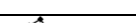

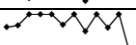
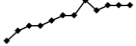





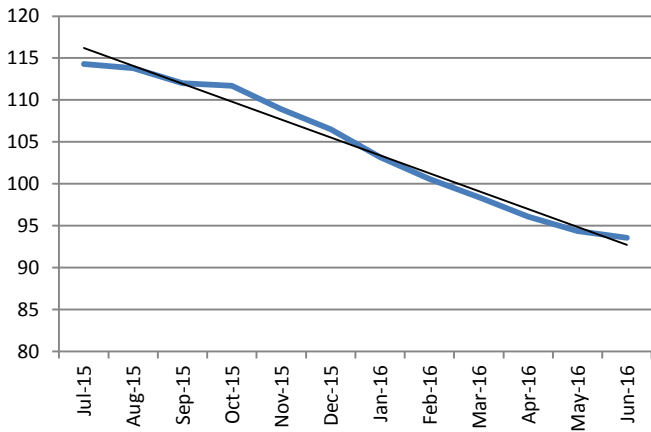


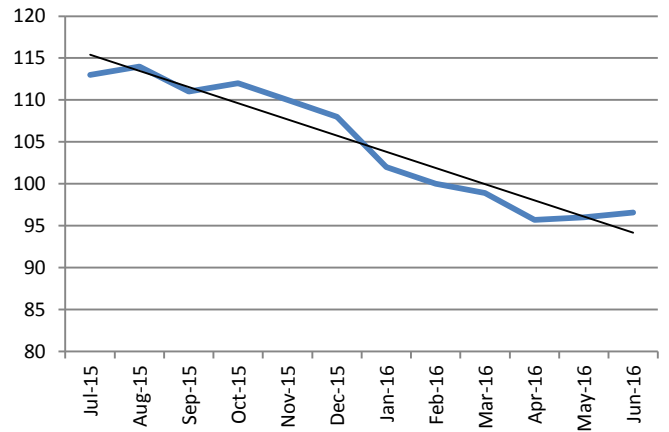
At a Glance		Indicator	Standard	Set by	Period	Performance	Trend	RAG Rating	SOF Standard
DARDS	Patient Safety	Rolling 12 months HSMR (basket of 56 diagnosis groups)	100	SFH	Jul-15 - Jun-16	94.1		G	Y
		Rolling 12 months HSMR Weekend (basket of 56 diagnosis groups)	100	SFH	Jul-15 - Jun-16	96.6		G	Y
		SHMI	100	SFH	May-16	95.9		G	Y
		Emergency c-section rate (crude rate)	23	SFH	Aug-16	10.3		G	Y
		Emergency c-section rate (standardised ratio)	100	SFH	Aug-16	69.0		G	Y
		Emergency re-admissions within 30 days following an elective or emergency spell (Standardised Readmission Ratio)	100	SFH	May-16	96.9		G	Y
		Falls per 1000 OBDs resulting in harm (moderate and above)	0.8	SFH	Nov-16	0.1		G	
		Clostridium difficile Hospital acquired cases	32	Nat	YTD @ Nov-16	17		G	Y
		MRSA bacteremia - Hospital acquired cases	0	Nat	YTD @ Nov-16	0.0		G	Y
		Eligible patients having Venous Thromboembolism (VTE) risk assessment	≥95%	Nat	Oct-16	95.0%		G	Y
		Eligible patients having Dementia Screening	≥90%	Nat	Oct-16	90.6%		G	
		Serious Incidents per 1000 OBDs (STEIS reportable)	≤0.1	SFH	Nov-16	0.1		G	
		Never Events	0	Nat	Nov-16	0		G	Y
		NHSE/NHSI Improvement Patient Safety Alerts Compliance (Number open beyond deadline)	0	SFH	Nov-16	0		G	Y
		Harm-free SFH care	≥95%	SFH	Nov-16	96.7%		G	
		Safe Staffing Levels - overall fill rate	-	Nat	Nov-16	92.8%		NT	
		Same Sex	Same Sex Accommodation Standards breaches	0	Nat	Nov-16	0		G
	Complaints	% complaint responses dispatched within appropriate number of days	≥90%	SFH	Nov-16	98.0%		G	Y
		Number of complaints	≤60	SFH	Nov-16	32		G	
		Reopened complaints	8	SFH	Nov-16	3		G	
Friends & Family	Response Rate: Friends and Family Inpatients	≥24.1%	SFH	Nov-16	16.7%		R		
	Recommended Rate: Friends and Family Inpatients	-	SFH	Nov-16	96.8%		NT	Y	
	Response Rate: Friends and Family Accident and Emergency	≥12.8%	SFH	Nov-16	1.9%		R		
	Recommended Rate: Friends and Family Accident and Emergency	-	SFH	Nov-16	87.4%		NT	Y	
	Recommended Rate: Friends and Family Maternity	-	SFH	Nov-16	98.6%		NT	Y	
	Recommended Rate: Friends and Family Staff	-	SFH	Qtr2	80.7%		NT	Y	
Emergency Access	Emergency access within four hours	≥95%	Nat	Dec-16	94.1%		R	Y	
	12 hour trolley waits	0	Nat	Dec-16	0		G		
	Ambulance handover > 30 minutes	0	Nat	Dec-16	726		R		
	Ambulance handover > 60 minutes	0	Nat	Dec-16	39		R		
Referral to Treatment	Specialities exceeding 18 wk referral to treatment time (incomplete pathways)	0	Nat	Dec-16	9		R		
	18 weeks referral to treatment time - incomplete pathways	≥92%	Nat	Dec-16	92.1%		G	Y	
	Number of cases exceeding 52 weeks referral to treatment	0	Nat	Dec-16	2		R		
Diagnostics	Diagnostic waiters, 6 weeks and over-DM01	≥99%	Nat	Dec-16	98.0%		A		
	Last minute (on the day) non-clinical cancelled elective operations as a % of elective admissions	≤0.8%	Nat	Nov-16	1.1%		R		

At a Glance		Indicator	Standard	Set by	Period	Performance	Trend	RAG Rating	SOF Standard
OPERATIONAL STAFF	Cancelled Operations	Breaches of the 28 day guarantee following a Last minute (on the day) non clinical cancelled elective operation	≤5%	Nat	Nov-16	4.4%		G	
		Urgent operations cancelled more than once	0	Nat	Nov-16	0		G	
	#NoF	% of #NoF achieving BPT	-	SFH	Nov-16	73.1%		NT	
	CCU	Non-medical critical care transfers	-	SFH	Dec-16	0		NT	
	Cancer Access	2 week GP referral to 1st outpatient appointment	≥93%	Nat	Nov-16	95.7%		G	Y
		31 day diagnosis to treatment	≥96%	Nat	Nov-16	97.1%		G	
		31 day second or subsequent treatment (drug)	≥98%	Nat	Nov-16	100.0%		G	
		31 day second or subsequent treatment (surgery)	≥94%	Nat	Nov-16	100.0%		G	
		62 days urgent referral to treatment	≥85%	Nat	Nov-16	86.3%		G	Y
		62 day referral to treatment from screening	≥90%	Nat	Nov-16	100.0%		G	Y
14 days referral for breast symptoms to assessment		≥93%	Nat	Nov-16	91.2%		R		
ORGANISATIONAL HEALTH	HR	% of eligible staff appraised within last 12 months	≥98%	SFH	Dec-16	94.0%		A	
		WTE lost as a % of contracted WTE due to sickness absence within last 12 months	≤3.5%	SFH	Dec-16	4.5%		R	Y
		% eligible staff attending core mandatory training within the last 12 months	≥90%	SFH	Dec-16	92.0%		G	
		Staff Turnover	≤1.0%	SFH	Dec-16	1.1%		G	Y
		Proportion of Temporary Staff	-	SFH	Dec-16	7.9%		NT	Y

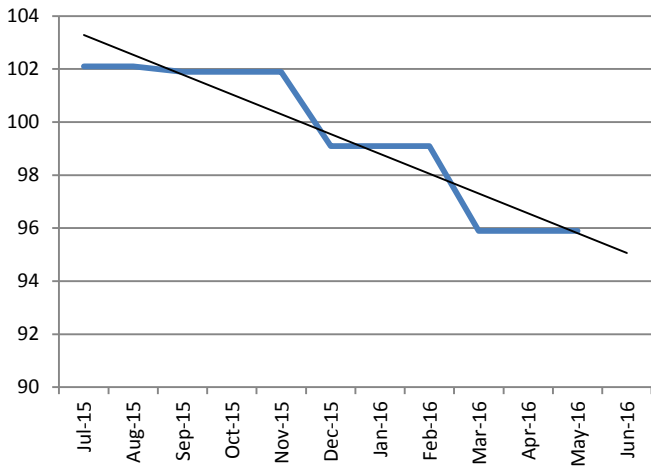
**Rolling 12 months HSMR  
(basket of 56 diagnosis groups)**



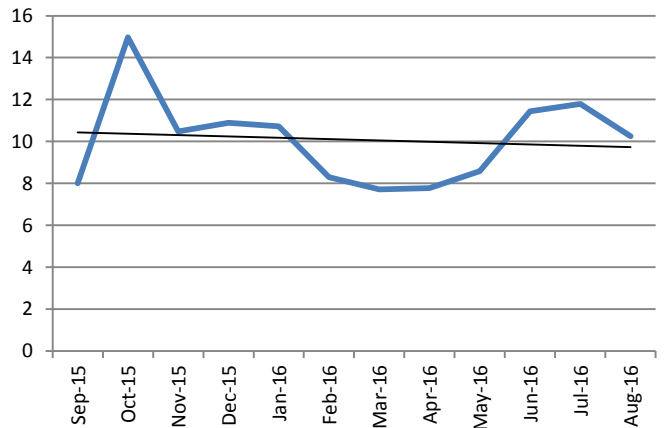
**Rolling 12 months HSMR Weekend (basket of 56 diagnosis groups)**



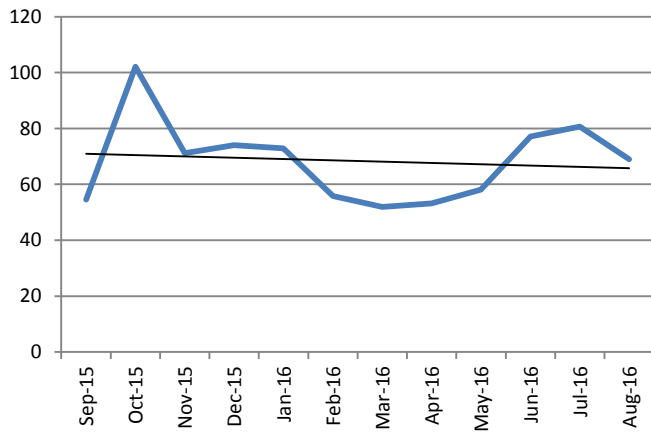
**SHMI**



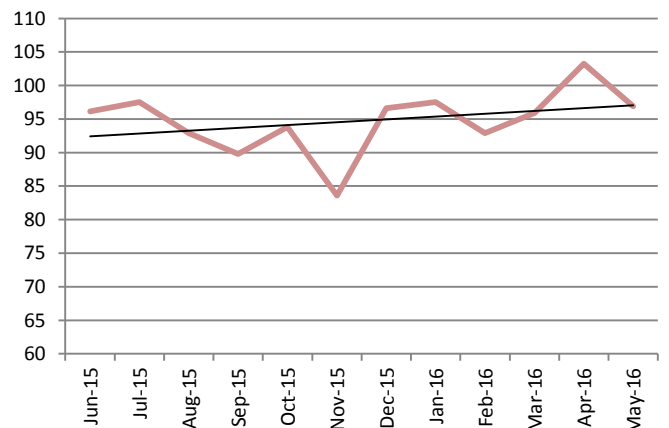
**Emergency c-section rate  
(crude ratio)**

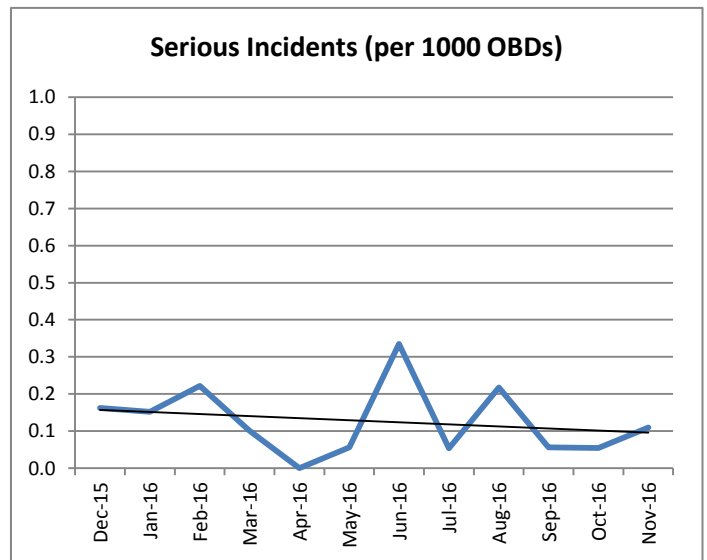
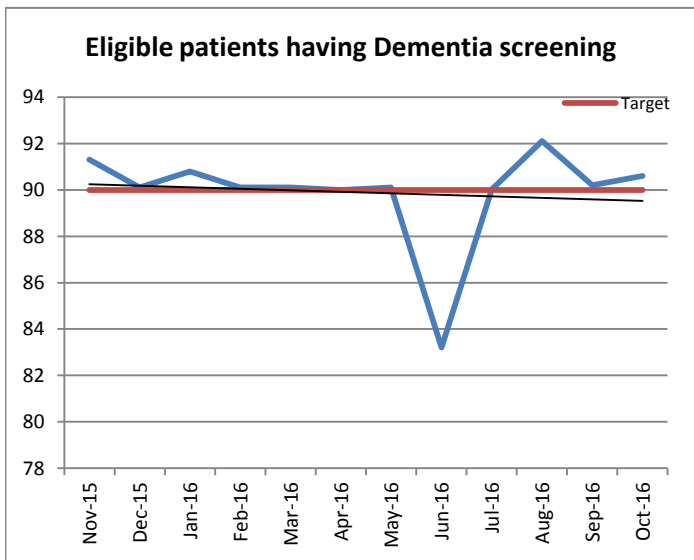
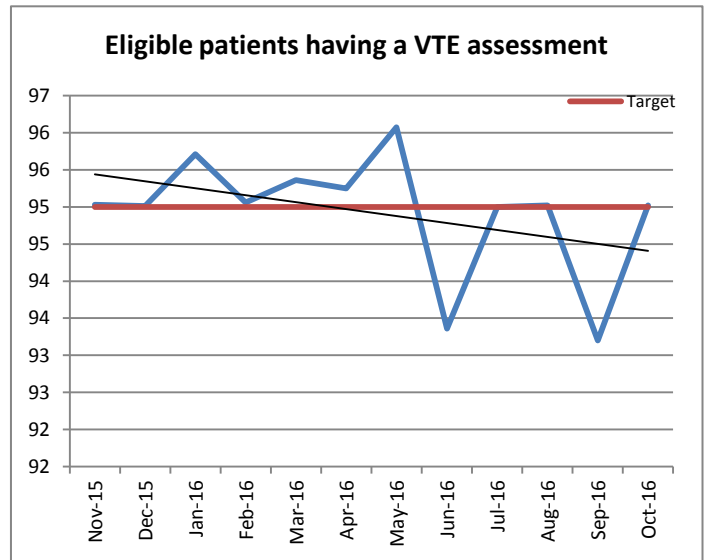
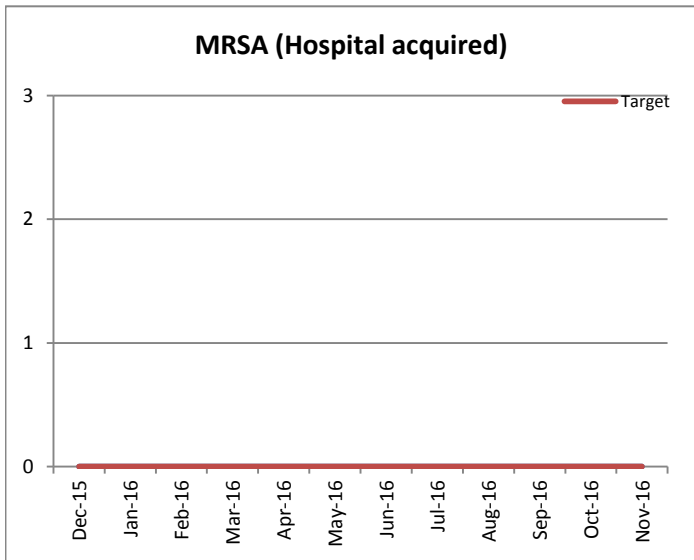
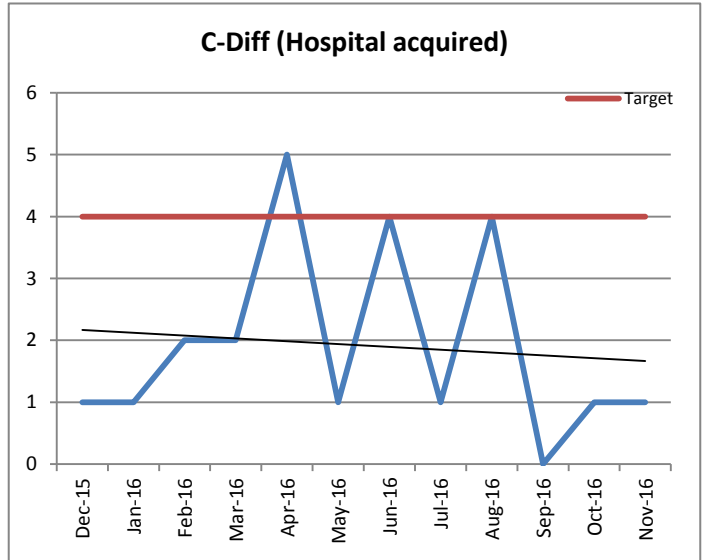
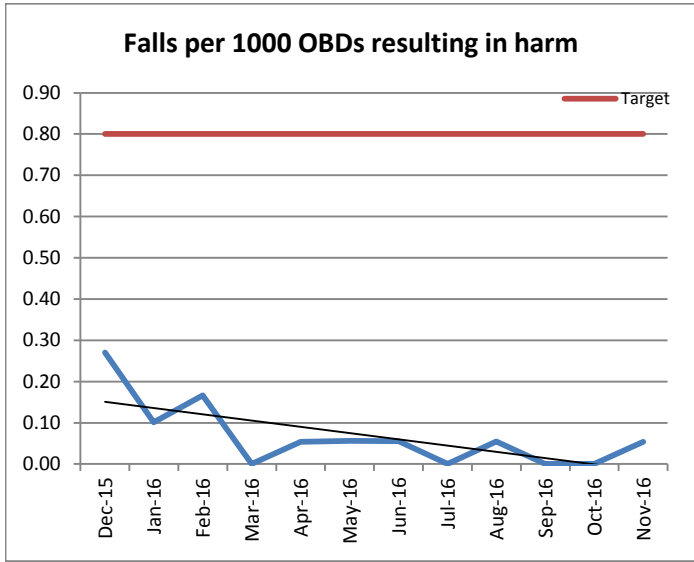


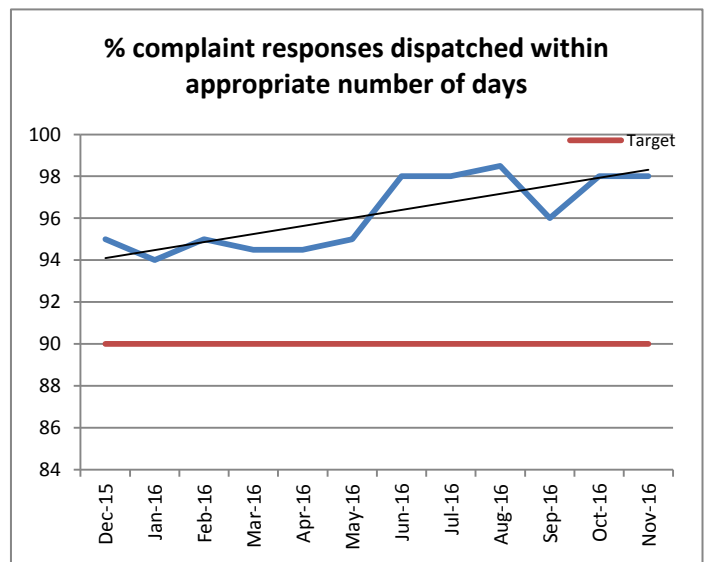
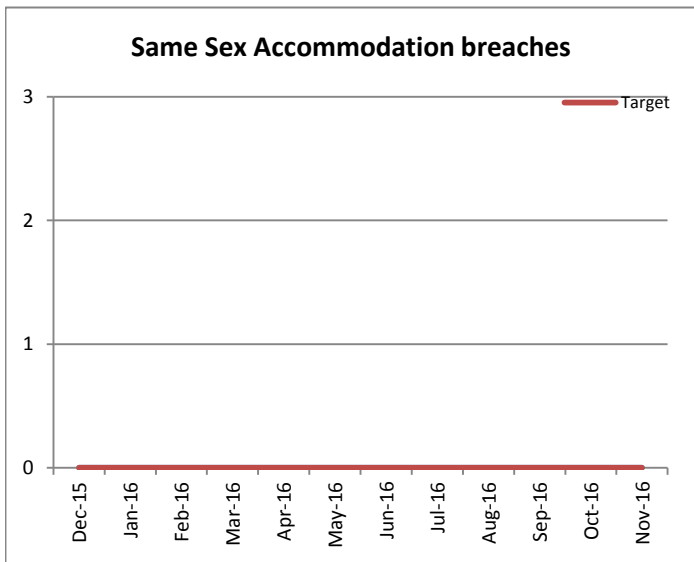
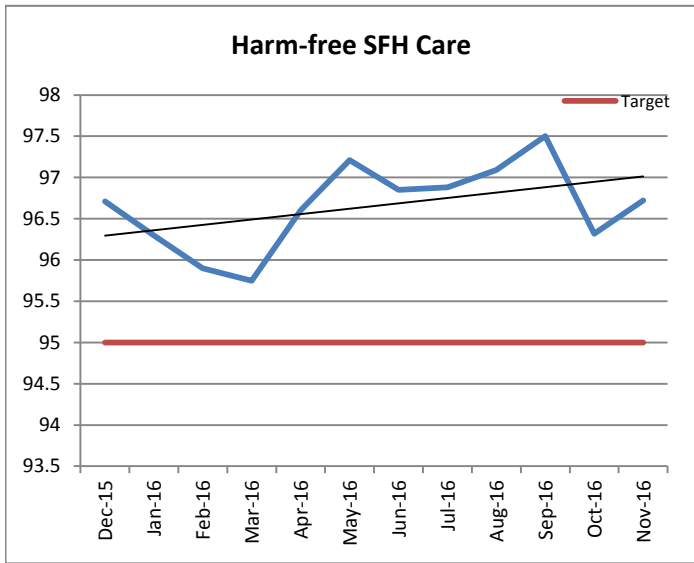
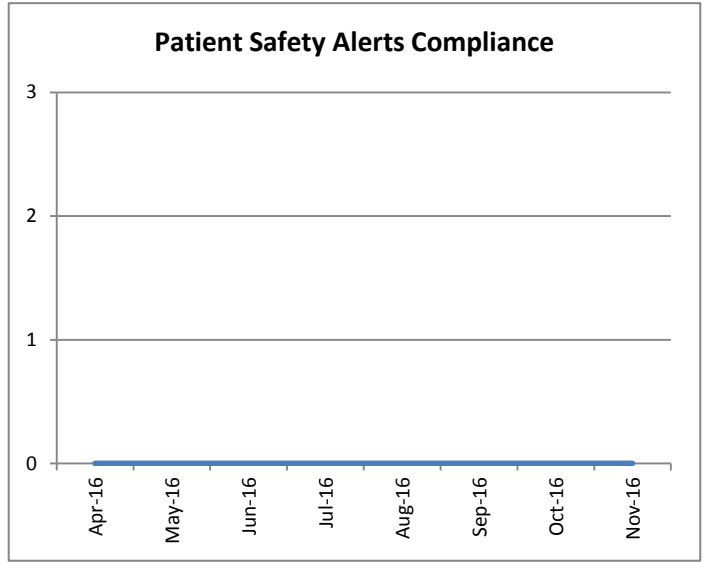
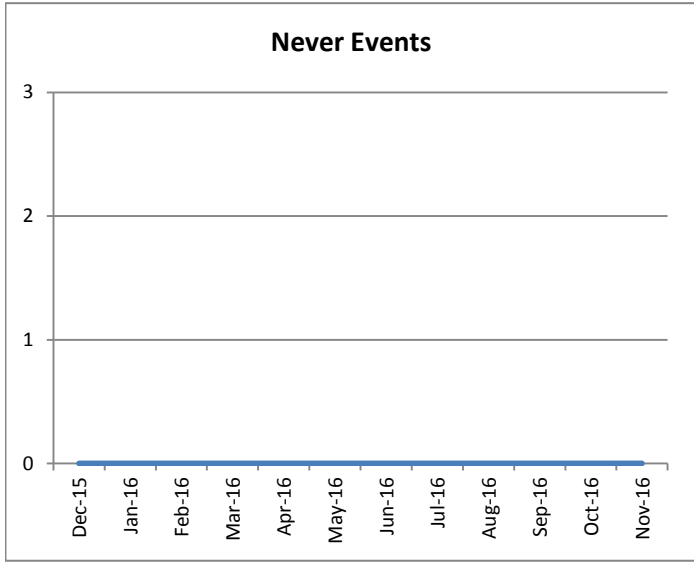
**Emergency c-section rate  
(standardised ratio)**

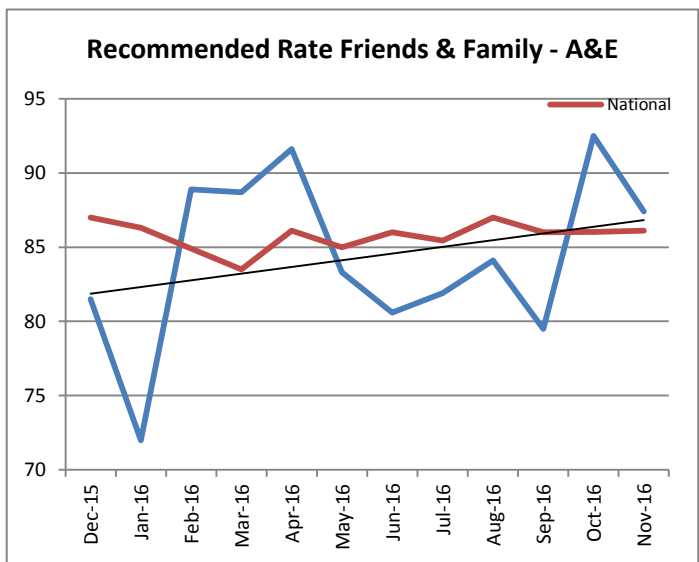
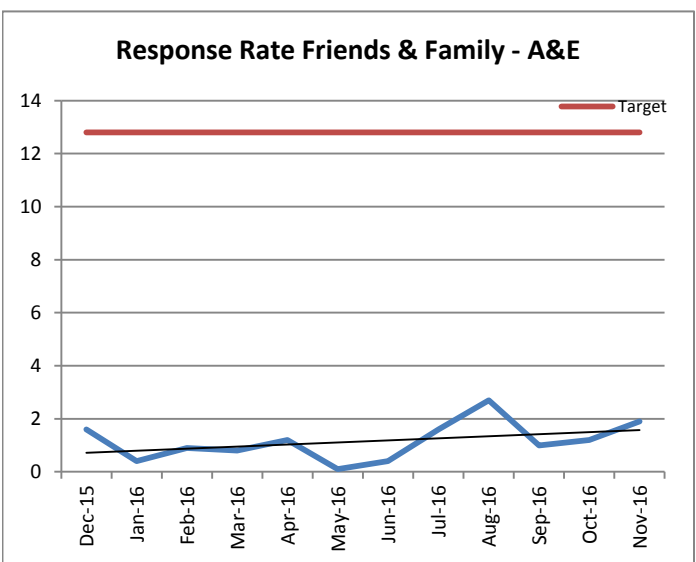
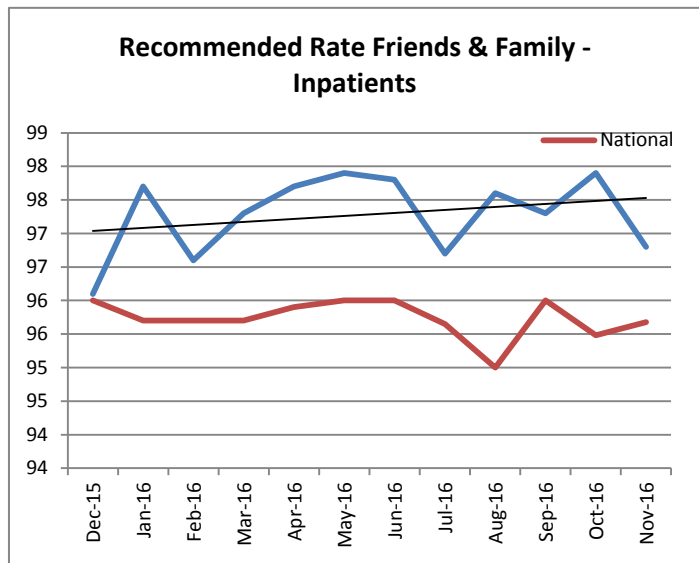
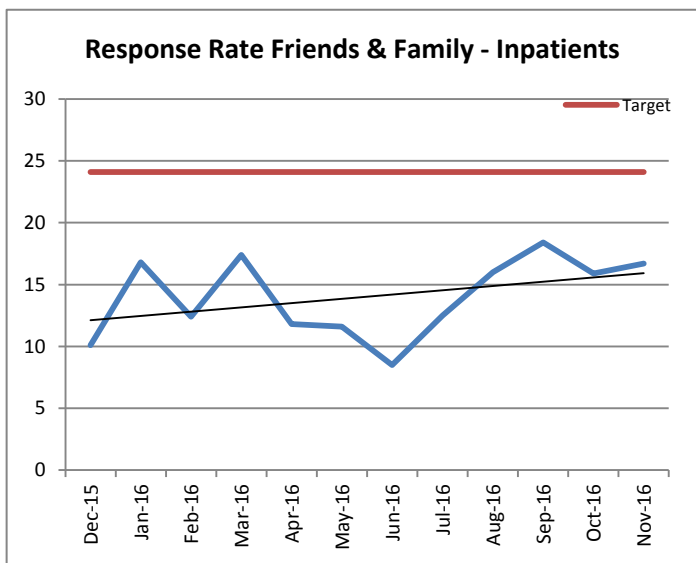
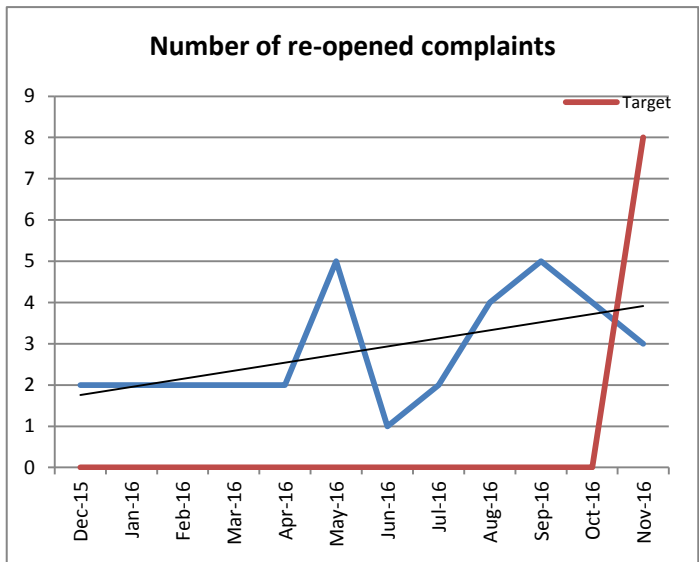
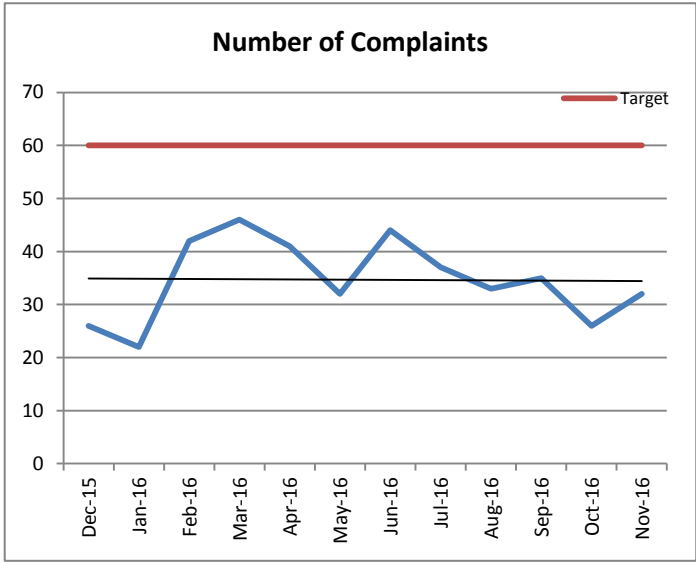


**Emergency re-admissions within 30 days  
following an elective or emergency spell**

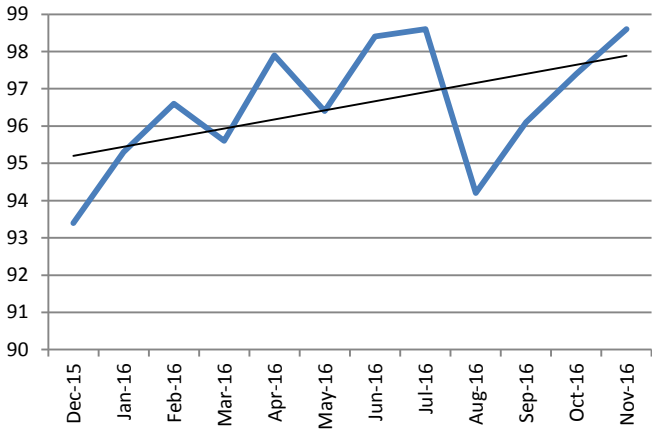




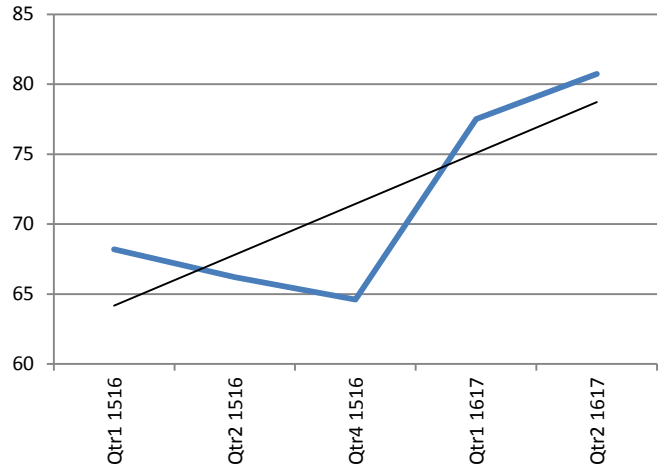




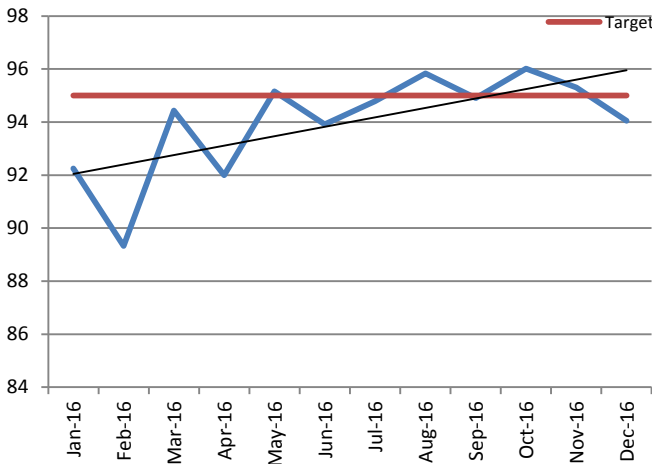
**Recommended Rate Friends & Family - Maternity**



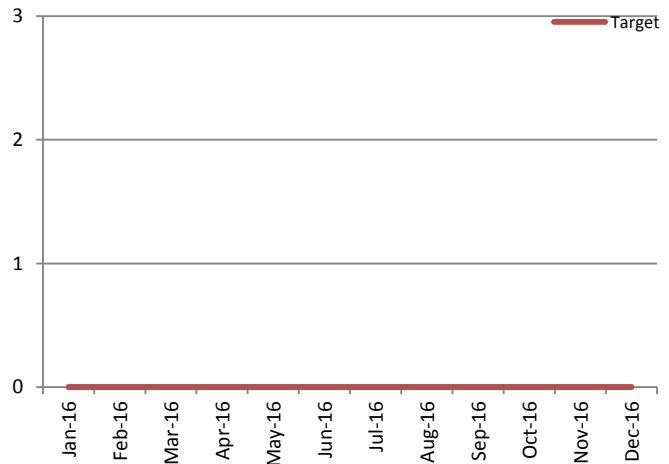
**Recommended Rate Friends & Family - Staff**



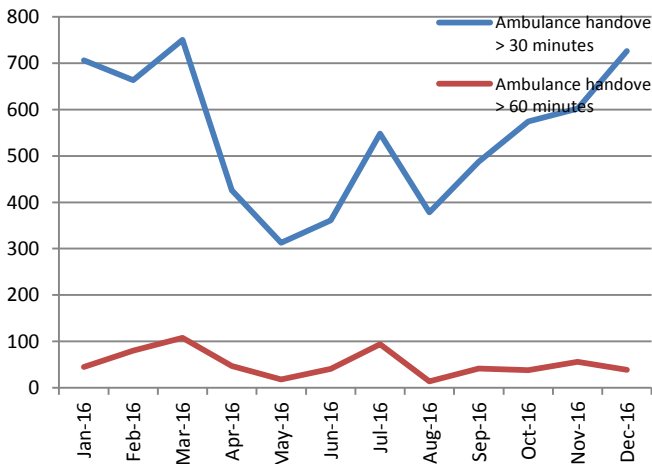
**A&E Waiting Times % within 4 Hours**



**12 Hour Trolley Waits**



**Ambulance Handover Times**



**RTT Incomplete Pathways - Number of Specialties exceeding 18 weeks**

