













Action:	Current BRAG Rating	Recommended BRAG Rating
6. Timely Access 6.2.1 Initiate 'There's No Place Like Home' on a regular cycle of focussed and embed 5 changes	Green Completed 08/12/2015	Blue
Detail:		
<p>This action is part of the wider objective to increase the number of patients going through ambulatory care pathways.</p> <p>The team have used the 'There's No Place Like Home' initiative to increase the number of patients that have gone through CDU and have seen a reduction in the number of patients admitted with a 0 day LoS and between March 15 and Feb 16 there has been a two hour reduction in the average LoS on EAU.</p> <p>The team in EAU have made other changes outside of TNPLH and continue to work to increase the number of patients who go on an ambulatory care pathway.</p> <p>Changes include:</p> <ul style="list-style-type: none"> Referrals to CDU have increased through TNPLH. DMR referrals going directly to CDU. Cardiac pathway has been redesigned so patients can go straight to CDU instead of waiting in ED. This started on 28th April 2016 The pathways for a number of conditions have been reviewed and been implemented and include a nurse led discharge process. Hot clinic slots have been created to enable more patients to go on an ambulatory care pathway. 		
Evidence:		
Emails with graphs to demonstrate reduction in LoS and admissions	<div style="text-align: center;">  6.2.1 confirmation of increase in CDU numt </div> <div style="text-align: center;">  6.2.1 PPT Feedback for TNPLH 1 increasin </div>	
QIA and SOP for DMR to CDU Email to confirm change process	<div style="text-align: center;">  6.2.1 & 6.2.3 Process for ambulator </div> <div style="text-align: center;">  6.2.1 DMR direct to CDU start confirmatio </div> <div style="text-align: center;"> 6.2.1 Core Group Meeting – Minutes. CONFIDENTIAL </div> <div style="text-align: center;">  6.2.1 confirmation of approval of QIA for C </div>	
Approval of QIA for DMR process		

<p>Evidence of a change to the cardiac pathway that enables patients to move to CDU instead of staying in ED.</p>	 6.2.1 QIA - CDU Chest pain pathway.c  6.2.1 Confirmation of approval of QIA fo		
<p>Nurse led discharge pathways</p>	 6.2.1 SFT CDU Hypertension V3 nurs  6.2.1 SFT CDU Low risk Cardiac chest pai  6.2.1 SFT CDU PE V3 nurse led discharge p		
<p>Evidence of NHIS setting up clinic codes for Hot Clinic for ambulatory care</p>	 6.2.1 Hot clinic email.pdf  6.2.1 confirmation of hot clinic slots now st:		
<p>On-going monitoring arrangements:</p>			
<ul style="list-style-type: none"> The Emergency Flow Steering Group. 			
<p>Executive Director Responsible:</p>	<p>Interim Chief Operating Officer Jon Scott</p>	<p>Responsible Assurance Committee:</p>	<p>Finance Committee</p>