














Action:	Current BRAG Rating	Recommended BRAG Rating
1. Leadership 1.2.4 Implement business intelligence systems and revised performance management processes to support service line management	Green Completed 31/03/16	Blue
Detail:		
Service line management (SLM) and reporting was developed to support the implementation of the Divisional Performance Review Framework. A paper detailing the proposed operating model and implementation was presented to the Executive meeting in February 2016 for discussion and agreement. Service Line Management was implemented in April 2016. As from May 2016 the SLM papers developed and uploaded to Sharepoint.		
Evidence:		
Divisional Performance Review Framework		 1.2.4 Performance Management Framew
Executive Team meeting agenda 03/02/2016 Implementing Service Line Management paper signed off by Executive February 2016 Service Line Management performance cycle		 1.2.4 Exec Team Agenda 03 02 2016.c  1.2.4 Implementing Service Line Manager  1.2.4 Performance Review Cycle SFH De
Divisional Service Line Management papers May 2016		 1.2.4 Surgery SLM papers May 2016.zip  1.2.4 Medicine SLM papers May 2016.zip
Divisional Service Line Management papers June 2016, excluding Job planning and financial performance papers which contain confidential information; can be viewed on request to PMO. Screenshots of Surgery and Emergency and Urgent Care SLM papers on Sharepoint July 2016		 1.2.4 DO Service Line papers June 201  1.2.4 WC Service Line papers June 201  1.2.4 Screenshot UEC Service Line Man

		 1.2.4 Screenshot of Surgery Service Line	
		 1.2.4 Screen shot of Medicine Service Line	
Maternity and Gynaecology Service Line Agenda - August 2016 Paediatrics Service Line Agenda - August 2016		 1.2.4 Agenda Mat and Gynae Service Lin  1.2.4 Agenda Paediatric Service Lin	
On-going monitoring arrangements:			
<ul style="list-style-type: none"> • Divisional Performance Review 			
Executive Director Responsible:	Managing Director Peter Herring	Responsible Assurance Committee:	Trust Board