

Public Board Meeting

Report

Subject: Quality Improvement Plan
Date: 5 October 2016
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Executive Summary

The Board of Directors agreed our Quality Improvement Plan on 26 November 2015. The QIP combines the Trust’s existing Quality Improvement Plan with actions to address matters highlighted by Health Education East Midlands (HEEM), and the requirements of the Care Quality Commission. The QIP also encapsulates the action being taken to address the CQCs’ enforcement actions.

This paper provides the Board and Sub Committees with an update on the progress of delivering the Quality Improvement Plan (QIP).

There are currently 287 actions over 10 Workstreams. Good progress continues to be made to deliver the plan. This month there are 229 (79.79%) actions embedded (0 are subject to verification by the Care Quality Commission as the Warning Notice Section 29a was lifted on 14 September 2016); 42 (14.64%) actions are completed or remain on track to be completed as planned; and there are 0 (0.00%) actions behind plan. There are 16 (5.57%) actions superseded by the Long Term Partnership.

Position at month ending September 2016, following consideration by the Boards Assurance Committees. (This data is subject to the Boards final approval)

Workstreams	Number of actions	Red	Green		Amber	Blue	Green/Blue	Grey
		Off Track	Completed	On track	Off track	Embedded	Embedded subject to External confirmation	Actions superseded by Long Term Partnership
Leadership	24	-	-	-	-	19	-	5
Governance	51	-	4	-	-	47	-	-
Recruitment & Retention	15	-	1	-	-	12	-	2
Personalised Care	30	-	6	2	-	21	-	1
Safety Culture	75	-	20	-	-	55	-	-
Timely Access	41	-	1	-	-	39	-	1
Mandatory Training	6	-	-	-	-	6	-	-
Staff Engagement	12	-	-	-	-	8	-	4
Maternity	23	-	4	-	-	17	-	2
Newark	10	-	4	-	-	5	-	1
Total Number	287	- (0.00%)	40 (13.94%)	2 (0.70%)	- (0.00%)	229 (79.79%)	- (0.00%)	16 (5.57%)

All ongoing actions have been reviewed in detail. This paper summarises the position in each Workstream, and recommends 15 actions are approved for marking as embedded. There are 0 actions rated as Red (have failed to deliver to agreed timescales/are off track and unlikely to deliver to the agreed date).

There was 1 action reported as Red last month where the BRAG rating has changed. This is within the following Workstream:

Workstreams	Action	BRAG
Newark	10.3.2 Following publication of the Strategy the Trust will develop a plan of implementation, with clear milestones with accountability	Green

The Workstream Executive Leads have recommended (as agreed by the relevant Board subcommittee) that 15 actions are embedded and should be rated as blue. The Report from the Quality Committee to the Board outlines the consideration of the QIP for the September cycle. The embedded actions proposed are as follows:

Committee	Number of Actions recommended to be considered and embedded
Quality Committee	12
Board of Directors	3
Total	15

The breakdown of the blue (embedded) submissions by Workstream is as detailed below:

Workstream	Number of blue (embedded) submissions
Leadership	0
Governance	3
Recruitment & Retention	0
Personalised Care	4
Safety Culture	3
Timely Access	1
Mandatory Training	0
Staff Engagement	0
Maternity	3
Newark	1
Total	15

A copy of the report that has been uploaded on NHS Choices and the Trust’s Internet is contained within the reading room for information.

The 42 remaining Green actions continue to progress, however the actions that had been deemed ‘Grey’ as subject to the Long-term Partnership arrangements will be re-visited throughout October to determine whether any further action is required in light of the delay to merger.

Recommendation

The Board of Directors is asked to:

- Note the Quality Improvement Plan update
- Approve the updated Quality Improvement Plan (version 9.16.2)
- Consider and agree the Workstream recommendations for embedded actions.

Relevant Strategic Priorities (please mark in bold)

Ensure the highest standards of safe care are consistently delivered by, and for, individuals, teams and departments	Ensure that patients experience the very best care, building on good practice and listening and learning from both negative and positive feedback and events
Provide timely access to diagnosis, treatment and care when people need it and safely reduce the time patients spend in hospital	Raise the level of staff engagement through strong leadership, communication, feedback and recognition

Reduce the scale of our financial deficit by reducing costs, improving utilisation of resources and productivity, and achieving best value for money	Work in partnership to keep people well in the community, and enable them to return as soon as they are ready to leave hospital
Develop and implement a programme of work in conjunction with Nottingham University Hospital NHST to create a new combined organisation	

How has organisational learning been disseminated	
Links to the BAF	
Financial Implications/Impact	Potential for further regulatory action
Legal Implications/Impact	Potential for further regulatory action by the CQC
Partnership working & Public Engagement Implications/Impact	
Committees/groups where this item has been presented before	Quality Improvement Board Quality Committee