

# Board of Directors Meeting

**Subject:** Chief Executives Report  
**Date:** 2<sup>nd</sup> November 2016  
**Author:** Peter Herring, Chief Executive  
**Lead Director:** Peter Herring, Chief Executive

<b>Executive Summary</b>	
This is the Chief Executives Report as presented to the Board of Directors.	
<b>Recommendation</b>	
The Board is asked to note the content of this paper.	
<b>Relevant Strategic Priorities (please mark in bold)</b>	
<b>Ensure the highest standards of safe care are consistently delivered by, and for, individuals, teams and departments</b>	<b>Ensure that patients experience the very best care, building on good practice and listening and learning from both negative and positive feedback and events</b>
<b>Provide timely access to diagnosis, treatment and care when people need it and safely reduce the time patients spend in hospital</b>	<b>Raise the level of staff engagement through strong leadership, communication, feedback and recognition</b>
<b>Reduce the scale of our financial deficit by reducing costs, improving utilisation of resources and productivity, and achieving best value for money</b>	<b>Work in partnership to keep people well in the community, and enable them to return as soon as they are ready to leave hospital</b>
<b>Develop and implement a programme of work in conjunction with Nottingham University Hospital NHST to create a new combined organisation</b>	

<b>Links to the BAF and Corporate Risk Register</b>	
<b>Details of additional risks associated with this paper</b> <i>(may include CQC Essential Standards, NHSLA, NHS Constitution)</i>	N/A
<b>Links to NHS Constitution</b>	N/A
<b>Financial Implications/Impact</b>	N/A
<b>Legal Implications/Impact</b>	N/A

<b>Partnership working &amp; Public Engagement Implications/Impact</b>	
<b>Committees/groups where this item has been presented before</b>	N/A
<b>Monitoring and Review</b>	N/A
<b>Is a QIA required/been completed? If yes provide brief details</b>	N/A

## **BOARD OF DIRECTORS**

**2<sup>ND</sup> NOVEMBER 2016**

### **CHIEF EXECUTIVES REPORT**

#### **Leadership Announcements**

It is now widely known that Peter Homa and Louise Scull have stepped down as Chief Executive and Chair of SFH, having decided to return to their NUH roles full-time to focus on operational pressures. I have put on public record my thanks to them both for the roles they have played since joining SFH in June 2016.

Since this announcement, my focus has been on assuring patients, staff and others that Sherwood Forest Hospitals is in a good position at this time. Over the past year, we have put in place arrangements to help strengthen the organisation's services, performance and leadership, the results of which are now evident from our strong operational performance and sustained improvements in quality. The leadership team that delivered these changes is largely the leadership team in place now, and I have every confidence that the organisation will continue to sustain the improvements we have made, as well as deliver those we plan.

To ensure that we continue as a sovereign organisation to drive forward our journey of improvement we will now start to recruit to Vacant Executive and Divisional posts.

#### **Staff flu vaccinations**

Following the launch at our last Board meeting, the staff flu vaccination programme got off to a flying start. After three weeks, 47% of staff have received a jab, either by appointment at occupational health or the special grab-a-jab sessions. Over and above the health and operational benefits of protecting our staff from flu, the Trust will receive a CQUIN bonus if 75% or more staff are vaccinated.

#### **Performance against the 4-hour standard**

For the three months of quarter two (July, August and September), Sherwood Forest Hospitals met the four-hour standard to see 95% or more of patients, having missed the target by less than 1% in the first quarter; and for the second week in October we were the best performing Trust in the country. This strong position reflects the ongoing hard work undertaken by staff in ED and across our hospitals to ensure effective patient flow, as well as the effective joint work underway with our health and care partners. Our focus remains on sustaining this position as pressure mounts, with increasing demand for services as we approach the winter period.

#### **Technical difficulties with the Medway PAS**

Technical difficulties developed following an essential upgrade to the Medway patient administration system (PAS) in October. This caused inconvenience for patients and staff for two days, with the electronic system for booking in patients and arranging follow-up appointments slowing or failing completely. While this caused some delays for patients, the impact was greatly reduced thanks to swift and effective action by staff across the Trust. Acting Chief Operating Officer, Roz Howie, praised staff for their extraordinary effort to cope under difficult circumstances and keep on top of the potential

backlog as the Trust saw more than 3,500 outpatients during this period. In turn I would like to thank Roz for her expert leadership of the issue during her first month as Acting Chief Operating Officer.

**Peter Herring**  
**Chief Executive**