

Board of Directors Meeting

Subject: Chief Executive's Report
Date: Thursday 26 March 2015
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Lead Director: Paul O'Connor

Executive Summary	
This report provides an update on the latest issues affecting the Trust.	
Recommendation	
The Board is asked to note the content of this paper and specifically where verbal updates will be given at the Board meeting.	
Relevant Strategic Priorities (please mark in bold)	
To consistently deliver a high quality patient experience safely and effectively	To develop extended clinical networks that benefit the patients we serve
To eliminate the variability of access to and outcomes from our acute services	To provide efficient and cost-effective services and deliver better value healthcare
To reduce demand on hospital services and deliver care closer to home	

Links to the BAF and Corporate Risk Register	
Details of additional risks associated with this paper <i>(may include CQC Essential Standards, NHSLA, NHS Constitution)</i>	N/A
Links to NHS Constitution	N/A
Financial Implications/Impact	N/A
Legal Implications/Impact	N/A
Partnership working & Public Engagement Implications/Impact	
Committees/groups where this item has been presented before	N/A
Monitoring and Review	N/A
Is a QIA required/been completed? If yes provide brief details	N/A

1. Better + Together Chosen as Vanguard Site for New Models of Care

The leaders of the NHS of England have announced that the Mid Nottinghamshire Better Together programme has been chosen to take a national lead on transforming care for patients. The programme has been chosen from amongst 269 groups of nurses, doctors and other health and social care staff from across the country who put forward their ideas for how they want to redesign care in their areas. Only 29 of the most innovative plans, including the Better + Together submission, have been chosen and these sites will be known as Vanguards. Drawing on a new £200m transformation fund and tailored national support from April, the Vanguards will develop local health and care services to keep people well and bring home care, mental health and community nursing, GP services and hospitals together. Better Together will take forward the integrated primary and acute care systems (PACS) model which means joining up GP, hospital, community and mental health services. This is one of 3 models identified in the NHS Five Year Forward View published in October 2014 by NHS England, Monitor, the NHS Trust Development Authority, the Care Quality Commission, Public Health England and Health Education England.

2. Monitor Published Quarterly FT Performance Report

According to the latest performance figures from Monitor, NHS Foundation Trusts in England became “less operationally resilient” in the last 3 months of 2014, with increased demand for services and their finances overstretched, especially in the acute care sector. The figures show that Foundation Trusts saw 8% more people through their emergency departments between October and December 2013 than in the same period the previous year. Subsequently, hospitals admitted 40,000 more patients than in the same 3 months in 2013. The size of the combined deficit reported by Trusts has grown to £321m, an increase of £67m since the last report in November.

3. Actions Required following the Jimmy Savile Investigations

David Bennett, Chief Executive of Monitor, has written to all Foundation Trust Chief Executive’s with a copy of the “Lessons Learned” Report from Kate Lampard, QC which draws on the findings from all published investigations into the events surrounding Jimmy Savile which have identified areas of potential concern across the NHS. The report, published on 26th February, includes 14 recommendations for the NHS, the Department of Health and the wider Government. The full report can be found here:

<https://www.gov.uk/government/publications/jimmy-savile-nhs-investigations-lessons-learned>

We are required to respond to Mr Bennett’s letter by 15th June 2015. I will keep the Board aware of steps that we are taking to do this.

4. March 2015 Budget

George Osborne delivered his 6th budget as Chancellor of the Exchequer around 7 weeks ahead of the 2015 General Election, on the 18th of March 2015. A number of health related announcements were made, foremost of which is the confirmation of a £1.26b investment over 5 years for mental health, focussed on children and young people. An on the day briefing provided by NHS Providers is attached to this report at Appendix A.

5. Delayed Transfer of Care at Sherwood Forest Hospitals

On the 13th of March, Sherwood Forest was 1 of 15 Trusts in England to be visited by the Department of Health's "Helping People Home" (HPH) team. This visit was designed to get a better understanding of the issues in the Mid Nottinghamshire system and to provide challenge, support and practical assistance to the health and social care economy. Interviews were held with the Divisional General Manager of Community Health Partnerships, the Chief Officer of Mansfield & Ashfield CCG, the Nottinghamshire County Council Deputy Director for Adult Social Care, and myself. A copy of the presentation given to the Department's visiting team is attached as Appendix B. The Trust and other partners received feedback from the DH team following the full visit in which the local system across Mid Nottinghamshire was identified to be working well. The DTOC plan that had been shared with them was described as impressive and it was noted that other health economies do not have such clear plans. A set of actions were agreed across the health system, some of which can be implemented immediately. We expect to receive a formal report in due course but I am pleased to report that the visiting DH team was impressed with the work that had been carried out by our local System Resilience Group and its alignment to Better Together, the Better Care Fund and our local objectives. Good governance was seen to be in place as was an appropriate spirit of partnership.

6. Roundtable Presentation to CQC, Monitor, NHS England and local CCGs

On 4th March I presented the Trust's assessment of its readiness for a CQC Inspection at Sherwood Forest Hospitals. This presentation is included at Appendix C. The objective was to give the regulators and others the confidence that inspecting the Trust and to determine whether or not it comes out of Special Measures is a risk worth taking. The presentation covered progress to date in addressing Special Measures issues, residual issues still to be addressed before exiting Special Measures and an action plan to address these residual issues. We have not received a formal outcome following the presentation (at which I was joined by my Executive colleagues, the Trust Chairman and Dr Peter Marks), but particular reference to the Trust's view of the presentation was sought at our subsequent Performance Review meeting with Monitor on the 10th of March.

7. Star of the Month

Megan Pearson and the Emergency Assessment Unit Team - Nominated by Tia Ford – Records Assistant

We lost my Aunty last night, we were in the EAU A side from about 4:40pm till gone midnight, and there were a lot of us (16 in total).

When my aunty got admitted, they had stopped her medication so we knew it was ending, she ended up on a ward, the curtains were drawn around her and we took it in turns to do sort of shifts to see her and be with her, she then got moved to a side cubical so we could all be with her and say good bye when she went.

The nursing staff were excellent, kind, sympathetic and very accommodating, they kept us supplied with tea, coffee and let us have some sandwiches and biscuits, one nurse in particular Megan Pearson, the nurse looking after my aunty kept on checking on us, brought us drinks after my aunty had passed away and reassured us throughout that there was no problem with us all being there and said that there was no rush for us to leave even at the late hour.

My family and I would like to do something for Megan Pearson and the staff of the EAU team, including the very nice ward hostess.

8. Listening week in April -engagement with staff and helping them to raise concerns at work

Recognising the importance of improving engagement with staff and also enabling them to raise concerns at work, we have organised a week of listening events across all three of our hospitals during the week commencing Monday 20 April 2015.

During March, the Secretary of State published the [‘Freedom to Speak Up’](#) review, highlighting the importance of creating an open honest culture in the NHS in which staff feel supported to speak out. The Chairman and I have also sent out communications to managers and staff promoting this review and the Trust’s own [Whistleblowing Policy \(Raising Concerns\)](#), reminding staff how they are able to raise any concerns they may have.

Our staff survey results also suggested that there was a need to improve in the areas of communications between senior management and staff as well as in the area of enabling staff to feel secure in raising concerns.

The week of listening events planned involves many events over the course of the week, where staff will be encouraged to have open dialogue with us and raise any concerns or issues directly with members of the Board of Directors and Council of Governors. There will be no need for staff to book places at these open door engagement sessions. The events will be hosted by one or two members of the Board of Directors and a member of the Council of Governors has also been invited to attend each session. The communications team will be forwarding details of the dates, times and venues of the events to members to allow them to indicate which session they would be able to attend.

The events will be widely publicised to staff and managers will be encouraged to support staff in attending.

As a Trust we are committed to improving our communications with staff and supporting them to speak up. We want to make it as easy as possible for our staff to talk to us and to raise any concerns at an early stage and in the right way.

Paul O’Connor
Chief Executive