

# Board of Directors

# Report

**Subject: Single Front Door Business Case – King’s Mill**

**Date: 30<sup>th</sup> April 2015**

**Author: Phil Harper**

**Lead Director: Peter Wozencroft**

## Executive Summary

This business case seeks approval to invest £653k of the £1.2m received as part of a successful bid to the Prime Minister’s challenge fund, in the development of a ‘Single Front Door’ at King’s Mill Hospital. The revenue implication of implementing the scheme is approximately £28k (to fund the additional Unitary Charge resulting from the estates changes), which will be required on a recurrent annual basis.

The aim is to create a single entrance, a single reception, a single triage area, a single waiting area and flexible consulting rooms. This requires modification of estates, as well as changes to staffing models and working practices.

A similar ‘Single Front Door’ scheme is planned for Newark Hospital, but further work is required to redefine the scope and reduce costs. To prevent delays to the King’s Mill scheme, a separate business case will be produced for Newark, once further financial information is available.

## Recommendation

This business case recommends investing the £653k in the King’s Mill scheme, on the following basis:

- Qualitative benefits will result, as set out in the business case
- The funding of £1.2m is now in place
- A commitment has been made to support the Single Front Door scheme as part of the Better Together programme – this is only possible with the investment in estates outlined here
- The expenditure of £653k at King’s Mill Hospital leaves £547k funding for a Newark scheme, which is currently being redesigned to ensure it can be delivered to budget
- The King’s Mill scheme has already been value engineered to reduce its cost
- Revenue costs of £28k can be absorbed in the Estates budget

### Relevant Strategic Priorities (please mark in bold)

**To consistently deliver a high quality patient experience safely and effectively**

**To develop extended clinical networks that benefit the patients we serve**

**To eliminate the variability of access to and outcomes from our acute services**

**To provide efficient and cost-effective services and deliver better value healthcare**

**To reduce demand on hospital services and deliver care closer to home**

**How has organisational learning been disseminated**

N/A

<b>Links to the BAF and Corporate Risk Register</b>	BAF 1.2, 3.4, 5.2
<b>Details of additional risks associated with this paper</b> <i>(may include CQC Essential Standards, NHSLA, NHS Constitution)</i>	Risks are as set out in the business case
<b>Links to NHS Constitution</b>	Access to health services and Quality of care and environment
<b>Financial Implications/Impact</b>	Capital and revenue implications, as set out in the Business Case
<b>Legal Implications/Impact</b>	N/A
<b>Partnership working &amp; Public Engagement Implications/Impact</b>	The Single Front Door scheme is part of the mid-Nottinghamshire Better Together programme
<b>Committees/groups where this item has been presented before</b>	Commercial Development Group (a previous version was presented)
<b>Monitoring and Review</b>	N/A
<b>Is a QIA required/been completed? If yes provide brief details</b>	N/A