

Board of Directors Meeting 30th October 2014

Report

Subject: Service Line Management
Date: October 2014
Author: OPL Associates (David Seymour)
Lead Director: Peter Wozencroft, Director of Strategic Planning and Commercial Development

Executive Summary

Following the formulation of the Trust Strategic Plan, and the ensuing discussions about its implementation and governance, the Executive commissioned OPL Associates to undertake a review of Service Line Management (SLM) at Sherwood Forest Hospitals and make recommendations to better embed it as a modus operandi for the Trust over the next two years.

The work began with a SLM maturity assessment, based upon Monitor's self-assessment tool, which illustrated minimal or partial implementation of all aspects of SLM. The report builds upon these findings and goes on to make practical suggestions aimed at strengthening implementation, with associated timelines.

The report has been presented to a number of forums including the Finance Committee, and there is an overall consensus that its recommendations should be adopted and that the Director of Strategic Planning and Commercial Development should be asked to lead its implementation.

Recommendation

The Board of Directors is asked to note the content of the report and accept the recommendation from the Finance Committee that it be accepted and that implementation should begin.

Relevant Strategic Objectives (please mark in bold)

Achieve the best patient experience	Achieve financial sustainability
Improve patient safety and provide high quality care	Build successful relationships with external organisations and regulators
Attract, develop and motivate effective teams	

Links to the BAF and Corporate Risk Register	The implementation of Service Line Management is fundamental to the future of the Trust and therefore links to organisational viability.
Details of additional risks associated with this paper (may include CQC Essential Standards, NHSLA, NHS Constitution)	N/A
Links to NHS Constitution	Links to well-managed organisations delivering high quality services in line with the NHS constitution.

Financial Implications/Impact	Limited implementation resources to be discussed by the Executive on an ongoing basis in line with overall approach to organisational leadership.
Legal Implications/Impact	N/A
Partnership working & Public Engagement Implications/Impact	Will enable Trust to build more productive partnerships in pursuit of its aims and objectives.
Committees/groups where this item has been presented before	Finance Committee
Monitoring and Review	Implementation reports at regular intervals
Is a QIA required/been completed? If yes provide brief details	N/A