

# Board of Directors Meeting

**Subject:** Chief Executive's Report  
**Date:** Thursday 25 September 2014  
**Author:** Paul O'Connor  
**Lead Director:** Paul O'Connor

## Executive Summary

This report provides an update on the latest issues affecting the Trust.

## Recommendation

The Board is asked to note the content of this paper and specifically where verbal updates will be given at the Board meeting.

## Relevant Strategic Objectives (please mark in bold)

<b>Achieve the best patient experience</b>	<b>Achieve financial sustainability</b>
<b>Improve patient safety and provide high quality care</b>	<b>Build successful relationships with external organisations and regulators</b>
<b>Attract, develop and motivate effective teams</b>	

<b>Links to the BAF and Corporate Risk Register</b>	
<b>Details of additional risks associated with this paper</b> ( <i>may include CQC Essential Standards, NHSLA, NHS Constitution</i> )	N/A
<b>Links to NHS Constitution</b>	N/A
<b>Financial Implications/Impact</b>	N/A
<b>Legal Implications/Impact</b>	N/A
<b>Partnership working &amp; Public Engagement Implications/Impact</b>	
<b>Committees/groups where this item has been presented before</b>	N/A
<b>Monitoring and Review</b>	N/A
<b>Is a QIA required/been completed? If yes provide brief details</b>	N/A

## 1. Special Measures

The Trust was informed by Monitor on 1<sup>st</sup> September 2014 that it had decided to accept the recommendation from the Chief Inspector of Hospitals, which reflected the CQC's findings from their April 2014 Inspection process, that the Trust should remain in Special Measures. Monitor noted the progress the Trust had made since originally being placed in Special Measures and has confirmed that it will continue to support the Trust in its effort to make further progress. As part of the new arrangements for support for Special Measures, Gillian Hooper has been appointed Improvement Director, taking over from Mike Shewan. Her new role at the Trust began on 8<sup>th</sup> September and has already had a positive impact on the Trust.

## 2. Ebola Identification, Personal Protective Equipment and FIT Testing Programmes

On 8<sup>th</sup> August NHS England wrote to all Trust Chief Executives across the country highlighting the outbreak of Ebola in West Africa and the heightened international response. Dr Sarah Pinto-Duschinsky, NHS England's Director of NHS Operations and Delivery asked that each Chief Executive and their Board should assure themselves that:

1. The Trust has robust systems and processes in place to ensure that we have the ability to identify and isolate a patient who presents with a high index of suspicion of Ebola or indeed other infectious diseases;
2. The Trust has sufficient supplies of personal protective equipment;
3. The Trust has a robust FIT testing programme in place;
4. That the Trust is aware of its local Infectious Diseases Unit and how they can be contacted to provide a source of expert information and support clinical treatment discussions.

In response, the Trust's Ebola Working Group reviewed the position under the leadership of Dr Patrick Lillie. He has produced a local protocol and guidelines in association with the Infectious Diseases Unit at NUH. The guideline produced meets the requirements set out in Dr Pinto-Duschinsky's letter.

## 3. Investment in CT Scanners Across the Trust

During August and following the announcement of the Trust decision to invest in an additional static CT scanner at King's Mill Hospital and to replace the ageing CT scanner at Newark Hospital with a mobile scanner, the Trust spent a number of weeks assessing the response to this decision from staff and users of the service. As a result of this feedback, the Trust reassessed the original business case and announced a change to its plans, thereby giving the go ahead to maintaining its proposed position for the scanner at King's Mill but replacing its intention to purchase a mobile scanner at Newark with a decision to invest in a new static scanner. Installing a new static CT scanner at Newark Hospital will mean that the Trust has greater capacity than is required to meet the current needs of Newark patients. However, I am confident that with the continued support of commissioners and local people, we will be able to make better use of CT facilities at Newark Hospital. This additional CT capacity will also provide the Trust with the opportunity to attract additional patients from an extended catchment area. I would like to thank colleagues who have worked with us over recent weeks while we have re-evaluated the options. I am particularly pleased with clinical colleagues who have worked with extreme professionalism throughout this time to put together a revised business case to enable us to review our original decision.

## 4. The NHS People's March – 28<sup>th</sup> August 2014

The NHS People's March took place outside King's Mill Hospital on 28<sup>th</sup> August 2014. This event is part of a national NHS campaign that was led locally by Ashfield MP, Gloria De Piero. The event attracted publicity locally as well as nationally, but services for patients and visitors at King's Mill Hospital were not affected and continued as normal.

## **5. Notice of Industrial Action Ballot Regarding NHS Pay Dispute**

A number of unions representing staff at the Trust have notified the Trust of their intention to ballot staff in connection with a national dispute over NHS pay. Karen Fisher, the Trust's Director of HR and Organisational Development will verbally update the Board on the latest position at the Board meeting.

## **6. Trust Wins a Green Apple Award**

I am delighted to report that the Trust's project, "Geothermal Lake Pump Scheme" has been chosen as a winning project in the International Green Apple Awards 2014 for Environmental Best Practice. The presentation will be staged at the Houses of Parliament, London on Monday 10<sup>th</sup> November 2014 and along with the winner's trophy and certificate, we could be asked to be the national representative in the European Business Awards for the Environment, as the Green Apple Awards are one of the few accredited feeder schemes into this Brussels led initiative. Ben Widdowson, Head of Estates and Facilities at the Trust will collect the award along with representatives from our PFI partners.

## **7. Multi-professional Quality Management Visits for 2014**

The East Midlands Local Education and Training Board, part of Health Education East Midlands, will be visiting the Trust on 14<sup>th</sup> October 2014. The visit is to ensure compliance with the NHS's requirements to improve patient care through the effective management of the quality of healthcare education and training for both Health Education England and for the General Medical Council. The purpose of the visit is to understand any risks that relate to meeting the standards for training and education and for Health Education East Midlands to provide support to reduce any negative impact on learners and outcomes. The particular areas identified for further exploration include Emergency Medicine, Trauma & Orthopaedics and Radiology. There are also areas of innovative practice that the Local Education and Training Board are keen to understand further, including the Datix System, VitalPac and the new Quality Framework.

## **8. 2015 Challenge Manifesto – "A Time for Action"**

On 11<sup>th</sup> September the NHS Confederation launched the 2015 Challenge Manifesto - "A Time for Action". This follows the publication of the 2015 Challenge Declaration in May highlighting the major challenges facing the NHS as it heads towards the 2015 general election. This manifesto sets out an achievable vision of a sustainable health and care service and makes 15 solid "asks" to deliver health and care services for the future. These recommendations are based on consultation across the broader NHS to identify views on what the next government needs to do to enable each organisation to transform care.

Established by the NHS Confederation, the 2015 challenge is a powerful coalition of 21 organisations including Royal Colleges, the LGA, patient groups and charities as well as partners including the Foundation Trust Network. It was formed in response to the unprecedented pressures on health and care organisations representing senior NHS leaders, staff, clinicians, patients and local government. The 2015 challenge Manifesto asks the government to create the right conditions to support the efforts that the NHS is taking in working to drive changes to local services.

## **9. Star of the Month**

I am delighted to announce that Sarah Hardingham and staff on Ward 36 have recently received the "Star of the Month" award for July 2014. The citation leading to the award was as follows:

**Sarah Hardingham and Staff on Ward 36**

*Nominated by Lucy Sitton-Kent, Service Improvement Manager*

'I would like to nominate the staff on Ward 36 along with Sarah Hardingham from the Discharge Lounge for the Star of the Month award please.

At quite short notice the Discharge Lounge relocated to Ward 36 from EAU. A significant amount of work was required and the team on Ward 36 rose to the challenge. The whole team have provided an excellent standard of patient care during a time of change and disruption in their work area due to the current challenges around capacity in the Trust.

Patients are sometimes concerned about what happens to them upon discharge and Ward 36 & the discharge team have conveyed new information and professionally ensured that patients remain calm and are treated safely and with dignity at all times.

The team are working incredibly hard to maintain good working relationships and support the care of patients that attend the Discharge Lounge. The team strive on ensuring the patients continue to receive a seamless service until they leave.

There is now a pleasant 8 chaired Discharge Lounge being successfully run on Ward 36 every day, I would just like to take this opportunity to say a huge thank you for all the team's hard work and effort.'

**Paul O'Connor**  
**Chief Executive**