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17th July 2026

[REDACTED]

Dear Sir/Madam

Freedom of Information Act (FOI) 2000 - Request for Information Reference:
Teleradiology services

I am writing in response to your request for information under the FOI 2000.

I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below. Please accept our sincere apologies for the delay.

Home, Community, Hospital.

FOI Request / Question	Question Response	Is there an exemption?	Exemption	Exemption Details
1. Please state the names of each teleradiology provider used by the Trust over the last 3 completed financial years (FY25, FY24, FY23).	2023 - 4Ways 2024 - 4 Ways, Axon Diagnostics, TMC (Telemedicine Clinic) 2025 - 4 Ways, Axon Diagnostics, TMC (Telemedicine Clinic)			
2. For each teleradiology provider, please state which service(s) they provided, using the following categories: a) Overnight urgent reporting b) Daytime urgent reporting c) Routine elective reporting (including backlog clearance) d) Sub-specialty reporting (e.g., PET-CT, cardiac CT and other specialist images where in-house expertise is limited) e) Other (please specify)	4 ways - a, d TMC - c, d Axon - c, d			
3. Please state the total spend with each teleradiology provider in each of the last 3 completed financial years (FY25, FY24, FY23).	2023 - 4Ways - £1,387,709.00 2024 - 4 Ways - £2,107,701.68 - Axon Diagnostics - £0 - TMC (Telemedicine Clinic) - £28,299.00 2025 - 4 Ways - £1,610,600.26			

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Home, Community, Hospital.

	Axon Diagnostics - £116,689.65 TMC (Telemedicine Clinic) - £280,218.00																												
4. For each teleradiology provider, please state: • Contract start date • Contract end date • Contract duration and any extension options (e.g., 3 years + 2x1-year extensions)	4Ways • Contract start date – 01/03/2024 • Contract end date – 31/03/2027 • Contract duration and any extension options (e.g., 3 years + 2x1-year extensions) – 1 + 1 + 1 + 1 Axon • Contract start date - 01/04/2024 • Contract end date - 31/03/2027 • Contract duration and any extension options (e.g., 3 years + 2x1-year extensions) – 1 + 1 + 1 + 1 TMC • Contract start date - 01/04/2024 • Contract end date - 31/03/2027 • Contract duration and any extension options (e.g., 3 years + 2x1-year extensions) – 1 + 1 + 1 + 1																												
5. For each teleradiology provider, please state the number of scans outsourced, split by the following modalities: CT, MRI, plain radiograph	<table border="1"> <thead> <tr> <th>4 Ways</th><th>2022/23</th><th>2023/24</th><th>2024/25</th><th>2025/26</th></tr> </thead> <tbody> <tr> <td>CT</td><td>15339</td><td>19104</td><td>24452</td><td>13966</td></tr> <tr> <td>FLURO</td><td>10</td><td>0</td><td>0</td><td>0</td></tr> <tr> <td>MRI</td><td>3205</td><td>3313</td><td>5993</td><td>4030</td></tr> <tr> <td>Nuc Med</td><td>0</td><td>21</td><td>0</td><td>2</td></tr> </tbody> </table>	4 Ways	2022/23	2023/24	2024/25	2025/26	CT	15339	19104	24452	13966	FLURO	10	0	0	0	MRI	3205	3313	5993	4030	Nuc Med	0	21	0	2			
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Home, Community, Hospital.

	Radiology	21686	18795	17807	7744			
	Ultrasound	0	0	1	0			
	Axon	2022/23	2023/24	2024/25	2025/26			
	CT	10	7	20	3496			
	MRI	5	5	39	19			
	Radiology	7	11	14	2001			
	Ultrasound	7	16	8	6			
	TMC	2022/23	2023/24	2024/25	2025/26			
	CT	0	0	275	1302			
	MRI	0	0	348	884			
	Radiology	0	0	302	1466			
	6. For each provider, please state the pricing structure used, e.g. pay per scan, pay per patient, fixed annual price, or other (please describe)	All price per scan						

I trust this information answers your request. Should you have any further enquiries or queries about this response please do not hesitate to contact me. However, if you are unhappy with the way in which your request has been handled, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Sally Brook Shanahan, Director of Corporate Affairs, King's Mill Hospital, Mansfield Road, Sutton in Ashfield, Nottinghamshire, NG17 4JL or email sally.brookshanahan@nhs.net.

If you are dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office, who will consider whether we have complied with our obligations under the Act and can require us to remedy any problems. Generally, the Information Commissioner's Office cannot decide unless you have exhausted the internal review procedure. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/your-data-matters/official-information/>.

Complaints to the Information Commissioner's Office should be sent to FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 1231113, email casework@ico.org.uk.

If you would like this letter or information in an alternative format, for example large print or easy read, or if you need help with communicating with us, for example because you use British Sign Language, please let us know. You can call us on 01623 672232 or email sfh-tr.foi.requests@nhs.net.

Yours faithfully

Information Governance Team

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the licence conditions must be met. You must not re-use any previously unreleased information without having the consent from Sherwood Forest Hospitals NHS Foundation Trust. Should you wish to re-use previously unreleased information then you must make your request in writing. All requests for re-use will be responded to within 20 working days of receipt.