

Board of Directors Meeting in Public - Cover Sheet

Subject:	Chair's Report		27 September 2018	
Prepared By:	Kerry Beadling-Barron, Head of Communications			
Approved By:	John MacDonald, Chair			
Presented By:	John MacDonald, Chair			
Purpose				
To update on key events and information from the last month.			Approval	
			Assurance	X
			Update	
			Consider	
Strategic Objectives				
To provide outstanding care to our patients	To support each other to do a great job	To inspire excellence	To get the most from our resources	To play a leading role in transforming health and care services
X	X	X	X	X
Overall Level of Assurance				
	Significant	Sufficient	Limited	None
			X	
Risks/Issues				
Financial				
Patient Impact				
Staff Impact				
Services				
Reputational				
Committees/groups where this item has been presented before				
N/a				
Executive Summary				
<p>An update regarding some of the most noteworthy events and items over the past month from the Chair's perspective:</p> <ul style="list-style-type: none"> • General update • Newark Hospital Dementia Care Appeal hits target • Staff rate us as one of the best Trusts in the East Midlands to work and receive care • Sherwood Forest Hospitals in the running for prestigious national award for work on learning difficulties • Membership summary 				

Chair Report – September 2018

General update

In the last month I have been on leave but the key issues I have been focusing on are:

- How we can prepare for the upcoming winter as a system of NHS and care partners rather than as individual organisations.

Visits to Trust Teams and External Meetings

I have attended a number of external meetings including:

- Hosting Mansfield MP Ben Bradley and Government minister Liz Truss, chief secretary to the Treasury at Mansfield Community Hospital.
- The STP elected members, chairs and Non-Executive Directors advisory group meeting.
- NHS Providers Chairs and Chief Executives Network.

Within the Trust I have been out and about to the following departments and meetings:

- Our own AGM where we reflected on the 2017/18 year and looked ahead to the rest of 2018/19.
- Taken part in interviews for our Clinical Non-Executive Director post.
- Joint Liaison Committee.
- A 15 Steps Quality Visit.

Newark Hospital Dementia Care Appeal hits target

A fantastic £105,000 has been raised by staff, visitors, patients and members of the community coming together and raising funds.

The money raised will pay to enhance the patient environment on Newark Hospital's Sconce Ward, with a particular focus on facilities and additions to help patients living with dementia.

A variety of fundraising events have been put together to help raise the money including a charity disco, fun runs, raffles, cakes sales and being the Mayor of Newark's chosen charity.

On behalf of the Trust Board I would like to thank the Newark community for their continued support to get to the target that we needed.

We are also truly grateful for the support received for the project from the Friends of Newark Hospital and the Sherwood Forest Hospitals Charity. It has been brilliant to see people come together and fundraise for a great cause which will benefit our patients.

Staff rate us as one of the best Trusts in the East Midlands to work and receive care

Staff at Sherwood Forest Hospitals have rated their Trust as one of the best in the East Midlands to receive treatment and one of the best in the East Midlands and in the top 20 nationally to work.

The national results from the Q1 anonymous 'pulse' survey that took place in May have been published and Sherwood Forest Hospitals compares extremely well both nationally and regionally, especially when looking at the number of staff that took the opportunity to answer the questions.

More than 1,140 staff responded to the survey (24%), which is the highest response rate for any Trust in the East Midlands (9.8%) and well above the average response rate nationally (12.8%).

The survey shows that 88% of staff would recommend the Trust as a place to receive treatment and 77% said they would recommend it as a place to work, ranking it as one of the top Trusts in the East Midlands. Both of these are also above the national averages of 81% and 66% respectively and have remained consistent with the previous survey that was carried out in Q4.

The Staff Friends and Family Test is a national initiative introduced by NHS England to help improve patient experience, and is carried out in all NHS trusts providing acute, community, ambulance and mental health services in England, giving staff the opportunity to feed back their views on their organisation.

The data from the survey can be found on the NHS England website.

Sherwood Forest Hospitals in the running for prestigious national award for work on learning difficulties

The Learning Disabilities team is celebrating being shortlisted in the prestigious Health Service Journal (HSJ) Awards for the work that it is doing to communicate better with people with learning disabilities.

The awards celebrate the best examples of outstanding care in NHS organisations nationwide and the Trust has been shortlisted in the Enhancing Care by Sharing Data and Information category.

The work, led by Learning Disability Nurse Ruth Harrison, has enabled the Trust to better identify people with learning disabilities before they attend the hospital, allowing us to make reasonable plans for how we communicate with them before, during and after their visit to hospital, as well as to make any other adjustments necessary. The success of the scheme relies on working better with partner organisations to improve the whole patient.

As a result, more people are receiving equitable care at Sherwood Forest Hospitals. There has been a reduction in non-attendance rates, with improved patient experience, and with carers feeling more valued. Patients have also been better able to understand their own appointments letters, and telephone calls prior to appointments have allowed for reasonable adjustments to be made.

The team will find out if they have won at an award ceremony in London on Wednesday 21 November.

Membership Summary

Our governors held several 'Meet Your Governor' sessions in August across all three sites. Feedback whilst mainly positive also included concerns about long waiting times in ED, bus needed to KMH from Newark, need more staff and eye clinics and a lack of wheelchairs available.

The Forum for Public Involvement group met on Monday 13 August. The group covered items including the CQC Inspection Report, Draft Annual Summary, FFT Results Quarterly Update and Group Questionnaire Results.