
INFORMATION FOR PATIENTS, PARENTS, GUARDIANS AND CARERS

Toileting issues in children and young people

Support services

Children and young people can have difficulties with toileting, including day or night time wetting, constipation, or soiling. There are a number of services who can offer help and support.

Healthy Families Team

Deliver the Healthy Families Programme, an integrated service for children, young people and families which brings together care provided by health visitors, school nurses, the Family Nurse Partnership Programme, and the National Childhood Measurement Programme. This service is now offering a specific service for continence.

Website: <https://www.nottinghamshirehealthcare.nhs.uk/healthy-family-teams>

Parents can ring directly to access support around continence and toileting issues. The team also provide access to bed alarms:

- Ashfield – telephone 01623 557136
- Mansfield – telephone 01623 435522
- Newark – telephone 01636 594809
- Sherwood – telephone 01623 791025.

NHS Choices

The NHS choices website has information about toileting including information about continence, bedwetting, constipation, and soiling.

Website: www.nhs.uk (search specific issue such as [Bedwetting in children - NHS](#) (www.nhs.uk))

ERIC

A charity which provides support and advice to families around toileting issues including daytime and night-time wetting, constipation, and soiling. There are specific leaflets about use of medication for constipation and soiling.

Telephone: 0808 1699 949

Email: helpline@eric.org.uk

Website: <https://www.eric.org.uk/>

Children with disabilities

In addition to the support services listed above, there are some additional services which families could access in specific circumstances.

Additional Needs

Bladder and Bowel UK offers advice and support for families with children who have additional needs. They have a helpline and resources specific for children who have learning difficulties, autism, or Down Syndrome in addition to general advice.

Telephone: [0161 214 4591](tel:01612144591) (national confidential helpline)

Website: www.bladderandboweluk.co.uk/

Email: bbuk@disabledliving.co.uk

Autism

The National Autism Society has resources for managing toileting in children and young people with autism. They have specific advice around toileting training.

Website: www.autism.org.uk/toilet-training

Information services

The library at King's Mill Hospital has books and resources around toileting issues, which can be borrowed.

Library and Knowledge Service, King's Mill Hospital

Online link to catalogue of books and resources:

<https://koha.healthlibrariesmidlands.nhs.uk/> - click on 'All libraries' on the right hand side and select King's Mill Hospital.

Telephone 01623 622515, extension 4009.

Further sources of information

NHS Choices: www.nhs.uk/conditions

Our website: www.sfh-tr.nhs.uk

Patient Experience Team (PET)

PET is available to help with any of your compliments, concerns, or complaints, and will ensure a prompt and efficient service:

King's Mill Hospital: 01623 672222

Newark Hospital: 01636 685692

Email: sfh-tr.PET@nhs.net

If you would like this information in an alternative format, for example large print or easy read, or if you need help with communicating with us, for example because you use British Sign Language, please let us know. You can call the Patient Experience Team on 01623 672222 or email sfh-tr.PET@nhs.net.

This document is intended for information purposes only and should not replace advice that your relevant health professional would give you. External websites may be referred to in specific cases. Any external websites are provided for your information and convenience. We cannot accept responsibility for the information found on them. If you require a full list of references for this leaflet, please email sfh-tr.patientinformation@nhs.net or telephone 01623 622515, extension 6927.

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