

Board of Directors Meeting in Public - Cover Sheet

Subject:	Chair's Report	20 December 2018		
Prepared By:	Kerry Beadling-Barron, Head of Communications			
Approved By:	John MacDonald, Chair			
Presented By:	John MacDonald, Chair			
Purpose				
To update on key events and information from the last month.		Approval		
		Assurance	X	
		Update		
		Consider		
Strategic Objectives				
To provide outstanding care to our patients	To support each other to do a great job	To inspire excellence	To get the most from our resources	To play a leading role in transforming health and care services
X	X	X	X	X
Overall Level of Assurance				
	Significant	Sufficient	Limited	None
			X	
Risks/Issues				
Financial				
Patient Impact				
Staff Impact				
Services				
Reputational				
Committees/groups where this item has been presented before				
N/a				
Executive Summary				
<p>An update regarding some of the most noteworthy events and items over the past month from the Chair's perspective:</p> <ul style="list-style-type: none"> • Prestigious national award SFH Learning Disabilities Team • Memory boxes to help grieving families donated to Sherwood Forest Hospitals • SFH commended for radically reducing and reusing waste • General update • Visit to Trust Teams and External Meetings • Membership summary 				

Chair Report – December 2018

Prestigious national award SFH Learning Disabilities Team

The SFH Learning Disabilities team was celebrating after scooping a coveted Health Service Journal (HSJ) Award on 21 November.

The HSJ Awards recognise the most outstanding contributions of staff and organisations to the NHS and healthcare, and are the most prestigious healthcare awards in the calendar.

The Learning Difficulties team won in the Enhancing Care by Sharing Data and Information category for their work improving how we care for some of our most vulnerable patients - those with learning disabilities and autism. The team has worked with partner organisations to identify people with these needs before they come into contact with the hospital, allowing us to make sure they are communicated with appropriately, and to implement any plans to can make sure their care journey is as easy as possible.

Suzanne Banks, Chief Nurse for Sherwood Forest Hospitals said:

“We are just so proud of the team and the work that they do for our patients with learning difficulties and their families – who we know are amongst the most vulnerable that we come into contact with. These patients deserve the exact same level of care that we would expect everyone else to get – and this vital work is helping us achieve that. Congratulations to the team for this hugely deserved recognition.”

The award comes just weeks after they won two awards at the recent Sherwood Forest Hospitals Staff Excellence Awards, including the overall Chair’s Award for Excellence.

Memory boxes to help grieving families donated to Sherwood Forest Hospitals

Some very special memory boxes have been kindly donated to Sherwood Forest Hospitals to help bereaved parents.

The memory boxes have been donated by the Missing Pieces charity, which was set up by Mansfield Mum, Cheryl Broughton, following the sudden death of her son in a road traffic accident in February 2017.

The charity has created memory boxes which contain; two teddy bears (one for the bereaved parents and the other to leave with their child), a compassionate friends leaflet, an example of an order of service, a postcard to heaven to send a message, a trinket box for any keepsakes, plaster of Paris for hand and footprints, a candle for eternal light, a

jigsaw piece to signify a piece of you missing, an ink pad for thumb prints and healing stones believed to help with grief and loss.

The charity also runs a 24/7 support line and a text service as well as providing emergency funds for counselling.

Cheryl said: “It was so hard when we lost Lewis, we just didn’t know where to turn, so we decided to fundraise and set up the charity to help anyone who also ends up in this horrific position. We hope to eventually set up an educational programme to take to schools to teach children about grief and their emotions.

“I hope that these boxes don’t have to be used, but if they are, I hope that they give families some comfort and help through their grief.”

Chaplain Rodney Warden said: “It is such a sad time for families and we work hard to support them as much as we possibly can. I hope these boxes will go some way to helping any families who have to experience this, thank you to Cheryl for her kind donation.”

More information about the charity can be found at <http://www.missingpiecechildloss.com/>

SFH commended for radically reducing and reusing waste

SFH has been commended for the way we manage our waste after winning a Sustainable Health and Care Award for Waste and Resource management.

The national awards highlight and celebrate the fantastic sustainable development work across the NHS, social care and public sector.

We were recognised for its ground breaking work in waste management, which began in 2014 when we, working alongside partners Skanska, began analysing and improving the our waste management, which involved auditing more than 127,000 waste bins, looking at their location, how they were being used and how staff could be better trained in waste management.

Since the programme began we have shown vast improvements in our waste management, with more than 3,600 staff being trained in waste management, resulting in zero amount of domestic waste going to landfill. Domestic waste is now split into refuse derived fuel (RDF) and dry mixed recycling (DMR).

This year, 507.511 tonnes have been sent offsite as RDF waste and 128.339 tonnes has been sent successfully as DMR. We also bale cardboard, which has resulted in 72.16 tonnes being reused, whilst metal is also segregated with 28.6 tonnes being reused this year.

We also operate a re-purposing programme that provides opportunity for the reuse of unwanted furniture, which reduces the disposal costs. A furniture repair programme has also been set up, which can deliver savings of £30k - £40k per year against buying new furniture. To date 40 tonnes of furniture has been diverted to two charities. Over 1,000 pairs of crutches, various walking frames, beds and toilet aids have been shipped to Syria and these will then be distributed amongst Atmeh and Balyoun Hospitals.

SFH Environment and Sustainability Programme Manager, Julie Dennis said: "I am delighted that we have been recognised at these national awards. We really have looked at every waste stream across the board to see what we could change and improve. From clinical waste to confidential waste, we have managed to reduce our waste drastically whilst also ensuring that staff are more aware of our waste management processes. This has resulted in improving our compliance rating by 60%.

"I would like to say thank you to our partners Skanska and our staff who have worked really hard to roll this out across the Trust and maintain our recycling and waste efforts, the project has showed real teamwork."

General update

In the last month the key issues I have been focusing on are:

- The next stages on the formulation of our Trust Strategy.
- Celebrating the winners of our staff excellence awards.

Visits to Trust Teams and External Meetings

I have attended a number of external meetings including:

- The first shadow Integrated Care System Board. I attended this with Chief Executive Richard Mitchell. The fact that the Board is now in place, even in shadow form, demonstrates an important step forward in the formation of an ICS across Nottingham and Nottinghamshire.
- Nottinghamshire ICS Clinical Strategy workshop
- NHS Providers Chairs and Chief Executives Network meeting
- Supporting others on the aspirant Chair programme.
- The STP Elected Members, Chairs and Non- Executive Directors Advisory Group.
- The Mid-Nottinghamshire Better Together Board.
- Meeting with Healthwatch colleagues.

Within the Trust I have been out and about to the following departments and meetings:

- Out and about visiting the winners of the Staff Excellence Awards. These have been a great opportunity to see what we do well and share best practice across the organisation. The staff I have met with this month are: Jill Russo (Aspiring and Improving Individual winner), Danny Jones (Clinical Star of the Year), Richard Clarkson (Efficient and Safe Individual winner), Shana McCullagh (Rising Star winner), Rachel Duckmanton (Non-Clinical Services Individual winner), Learning Disabilities Team (Kate Granger Awards of Respectful and Caring Team winner and Chair's Award winner), Safeguarding Team (Sean Lyons' Cup winner for Most Improved Team), Ward 51 (Chris McFarlane Award for Training and Development Team winner).
- Taking part in the Internal Audit Review.
- Taking part in a 15 Steps review.
- Taking part in a Council of Governors workshop.
- Leading the well led review workshop with the non-executive directors.

Membership summary

The Forum for Public Involvement group met on Monday 5 November. The group covered items including Staff Induction focus groups, National Cancer Patient Experience Survey results 2017 and Friends and Family Test Results.

In November our Governors held several 'Meet Your Governor' sessions across all three sites. Feedback whilst mainly positive consisted of concerns about patient (also a volunteer) felt he was not taken seriously when he made a complaint, paying for disabled parking, smoking and cigarette ends at the main entrance and no new eye appointments at KMH or NWK for the foreseeable future.

November's digital event was about our Learning Disabilities Champions. This was sent out to our members via Trust Matters, giving members an insight into the outstanding award winning service provided to our patients.