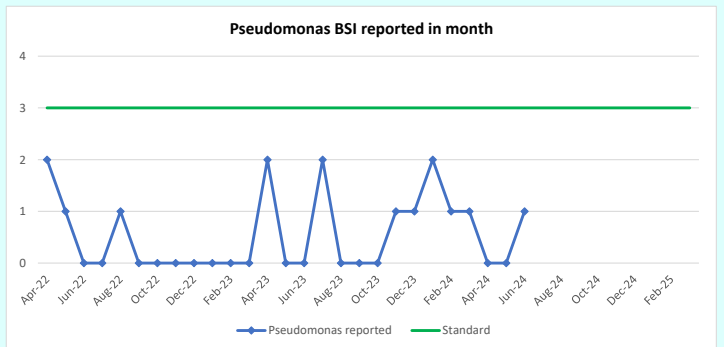
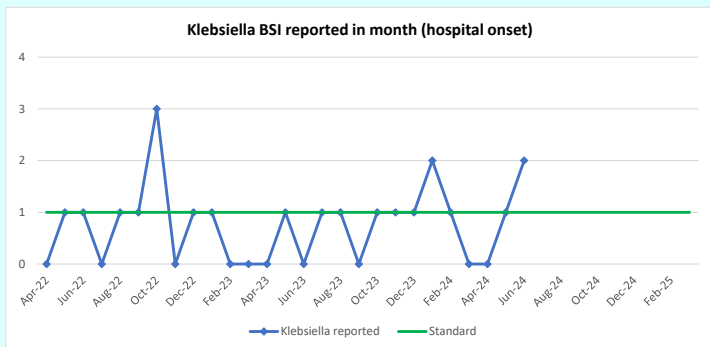
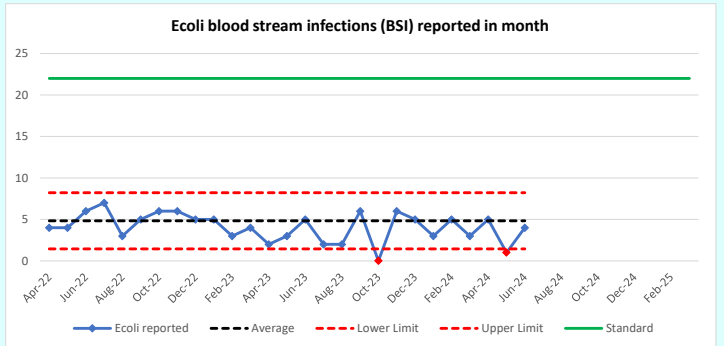
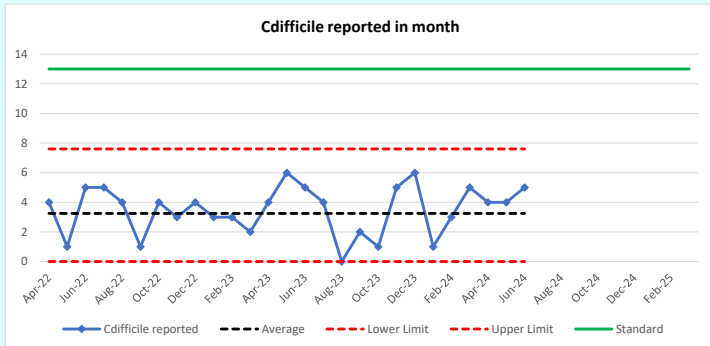
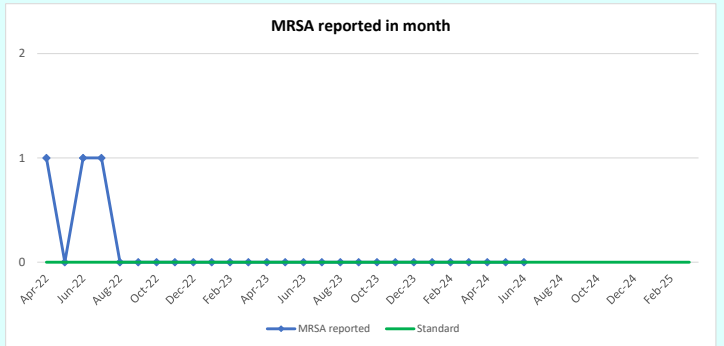
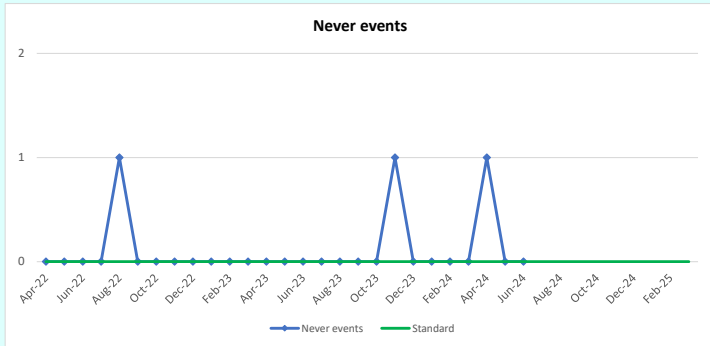
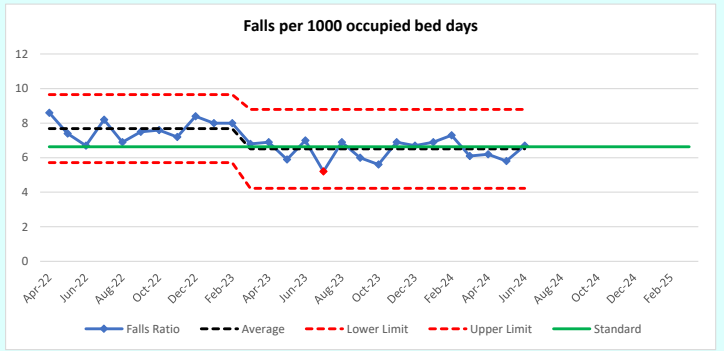
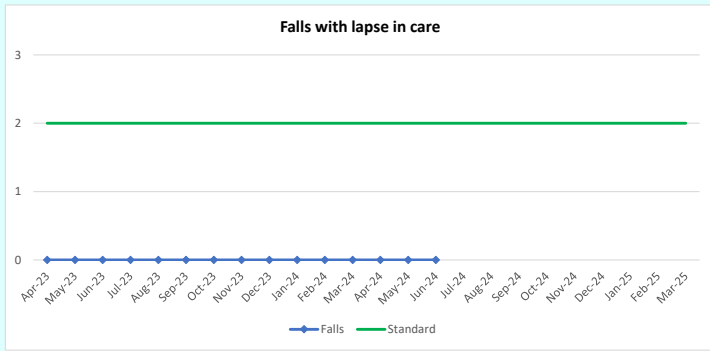
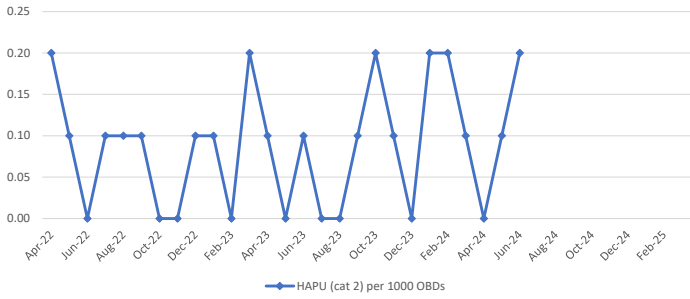


Charts

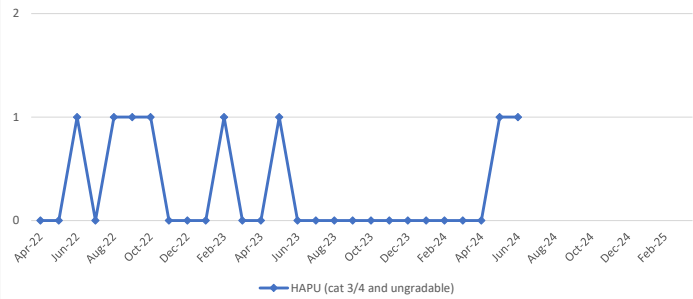
Quality of Care



HAPU (cat 2) per 1000 occupied bed days with a lapse in care



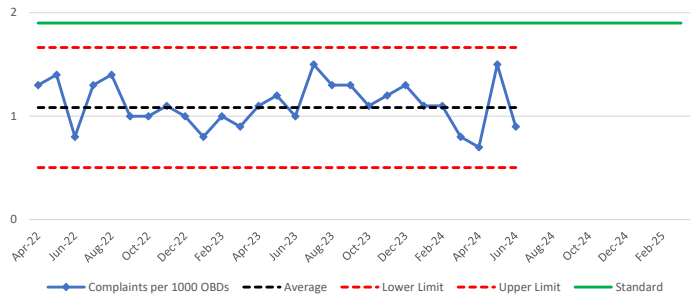
HAPU (cat 3/4) and ungradable pressure ulcers with lapse in care



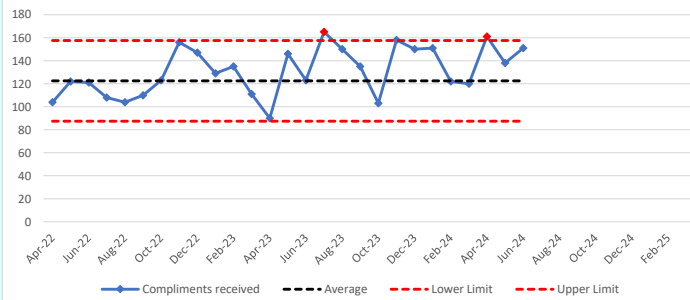
Patient Safety Incident Investigations (PSII)



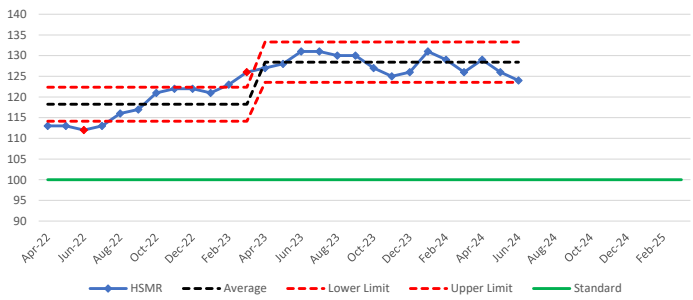
Complaints per 1000 occupied bed days



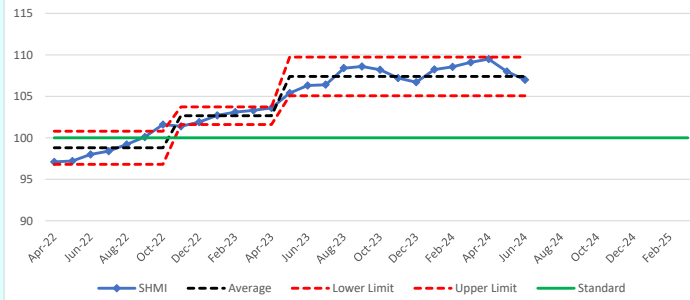
Compliments received in month



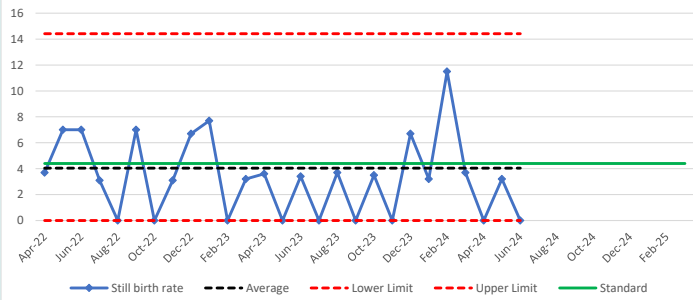
HSMR (basket of 56 diagnosis groups)



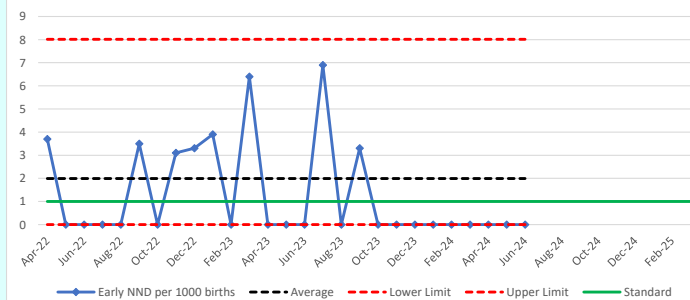
SHMI



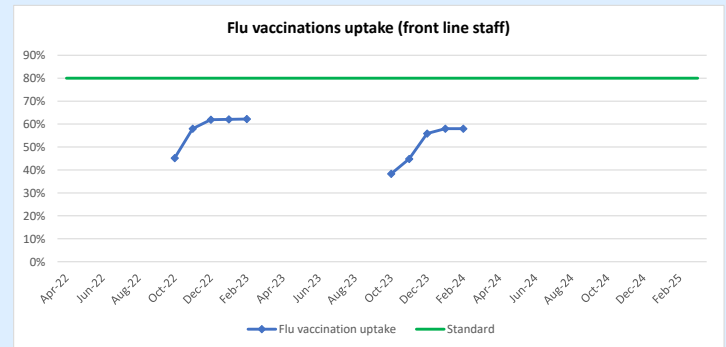
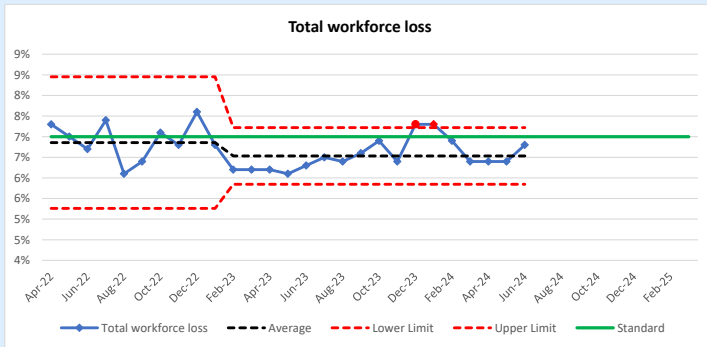
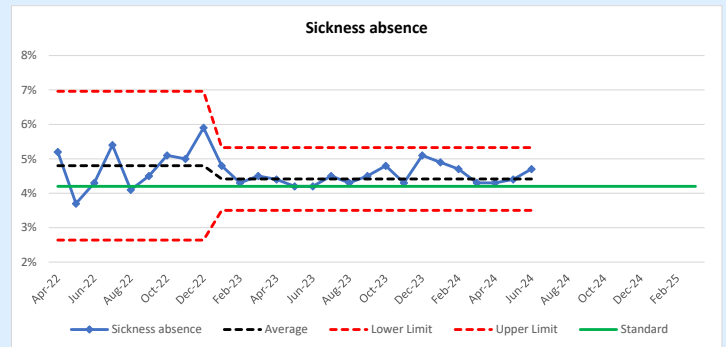
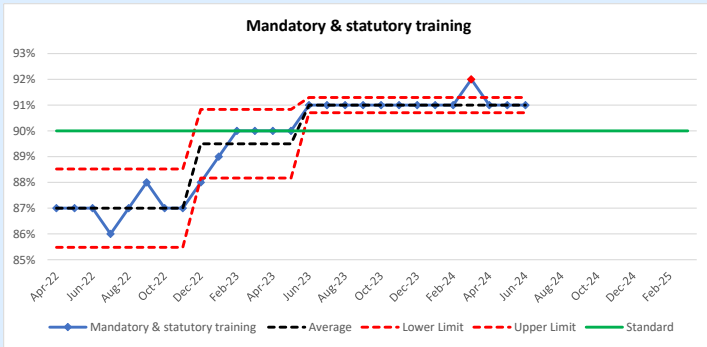
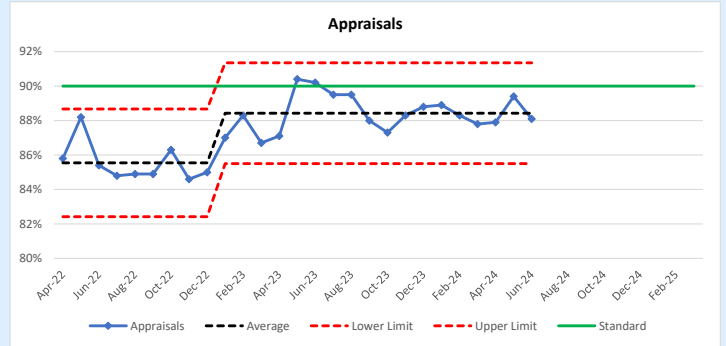
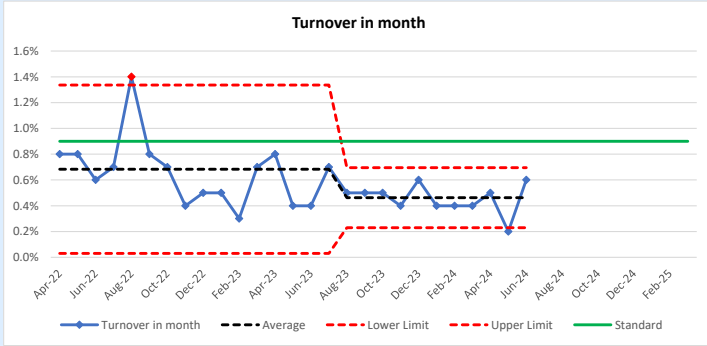
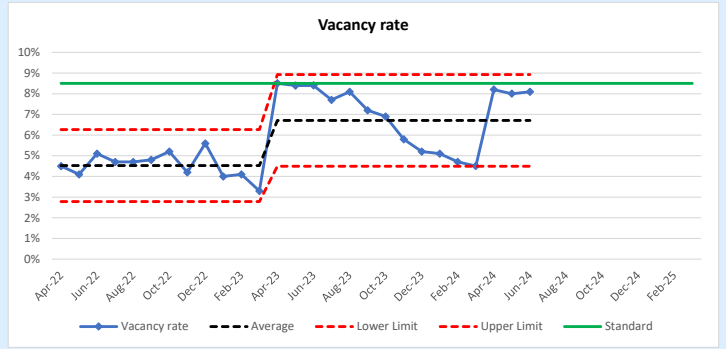
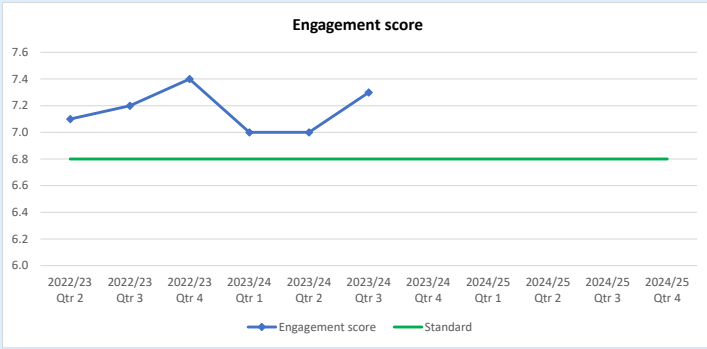
Still birth rate



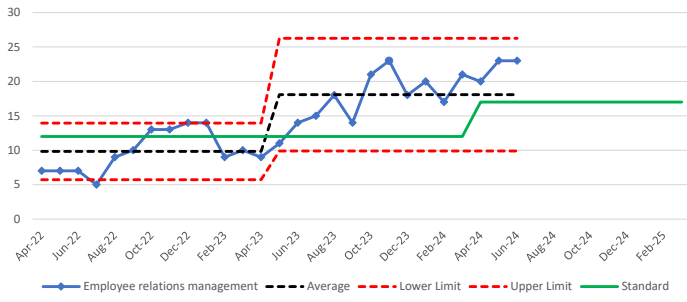
Early neonatal deaths per 1000 births



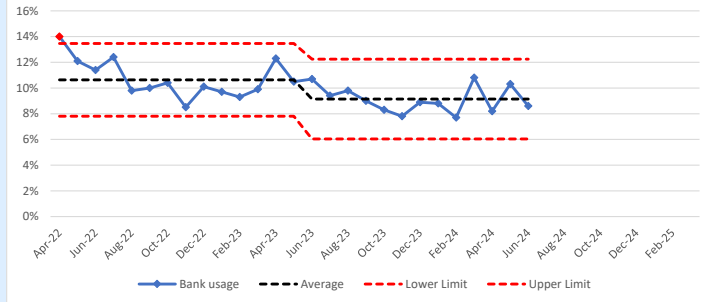
People and Culture



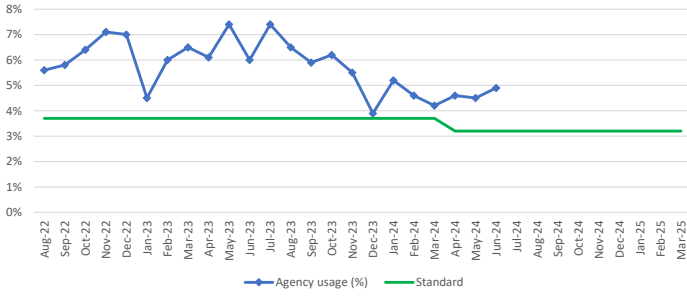
Employee relations management



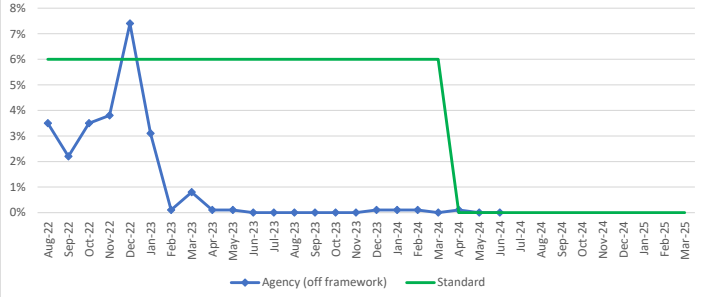
Bank usage



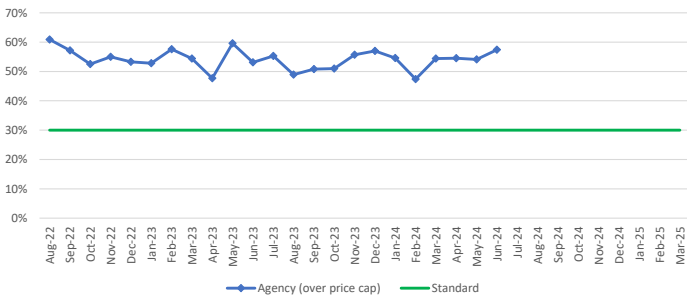
Agency usage



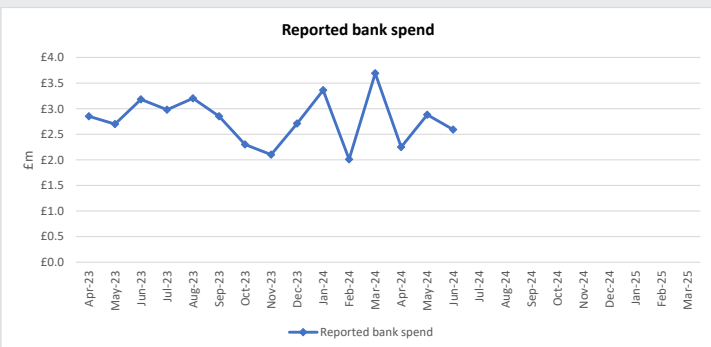
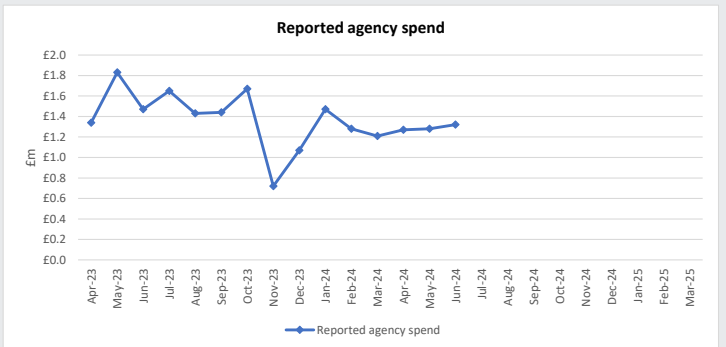
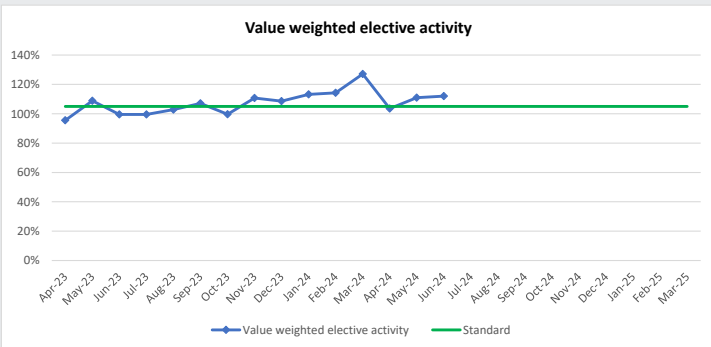
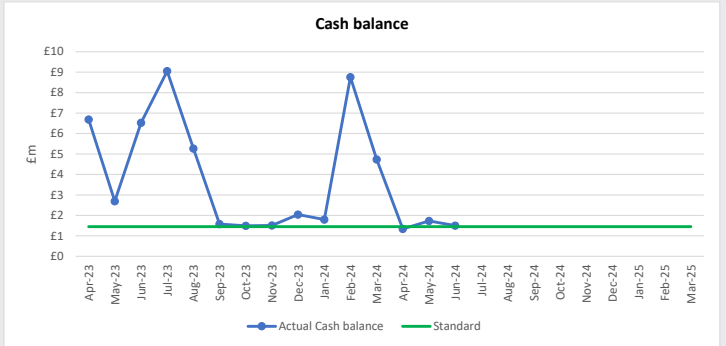
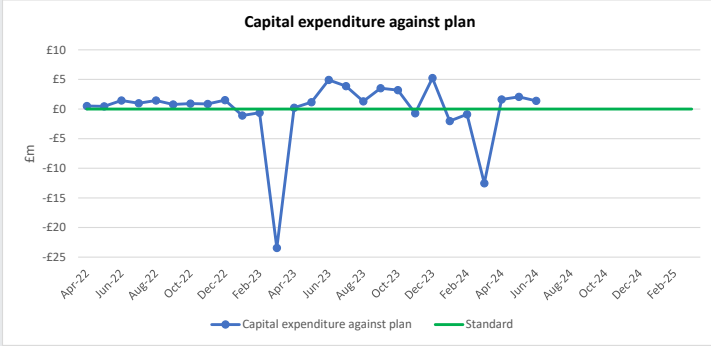
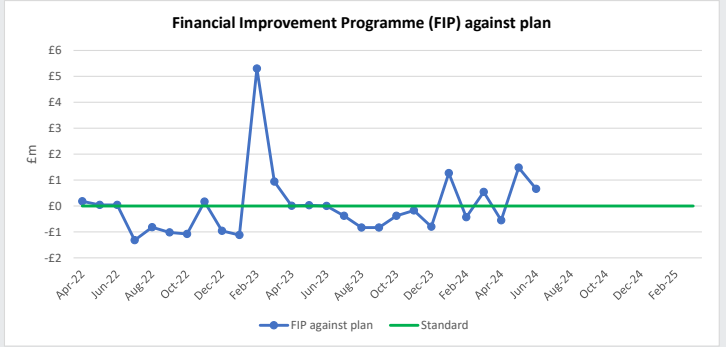
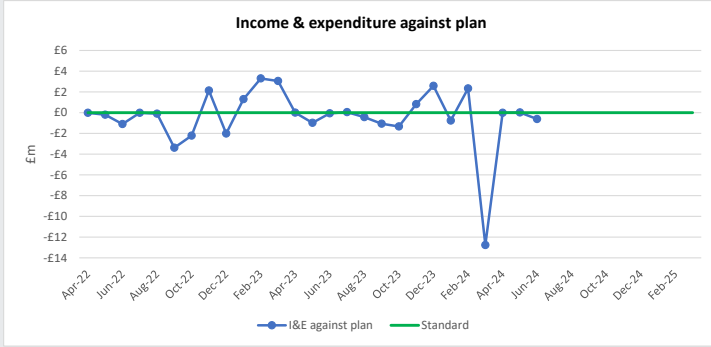
Agency (off framework)



Agency (over price cap)



Best Value Care



Activity (for context)

