

Board of Directors Meeting in Public

Subject:	Advancing Quality Programme	Date: 05/09/19		
Prepared By:	Elaine Jeffers, Deputy Director of Governance & Quality Improvement			
Approved By:	Suzanne Banks, Chief Nurse			
Presented By:	Suzanne Banks, Chief Nurse			
Purpose				
To provide an update on the Advancing Quality Programme to the Board of Directors	Approval			
	Assurance	x		
	Update			
	Consider			
Strategic Objectives				
To provide outstanding care	To promote and support health and wellbeing	To maximise the potential of our workforce	To continuously learn and improve	To achieve better value
x			x	x
Overall Level of Assurance				
	Significant	Sufficient	Limited	None
		x		
Risks/Issues				
Financial	There may be some financial cost associated with the delivery of programme actions – will be identified and seek approval as required			
Patient Impact	Delivery of the programme will have a positive impact on the safety and quality of care delivered to patients			
Staff Impact	Delivery of the programme will have a positive impact on the experience of staff to deliver high quality, safe care to patients			
Services	Delivery of the programme may impact on service delivery and may necessitate service re-design and reconfiguration			
Reputational	Delivery of the programme will significantly improve the internal and external reputation of the Trust			
Committees/groups where this item has been presented before				
An update is provided to the Quality Committee at each meeting				
Executive Summary				
<p>The purpose of this report is to provide the Board of Directors with an update on progress against the Quality Strategy, Campaigns one to five inclusive. The report highlights the position as at 17 July 2019 following approval of three blue actions from Campaign Five at the July Quality Committee.</p> <p>Each action within the five campaigns has been reviewed with the Medical Director and Chief Nurse through the Advancing Quality Programme Oversight Group to acknowledge progress to date and agree further actions where required.</p> <p>The full Quality Strategy (QIP Document) (Campaigns 1-5) for 2019/20 is available within the Reading Room.</p> <p>Board are asked to:</p> <ul style="list-style-type: none"> • Note the content of the Report • Progress made since the report to the Board in June 2019 • The identification of further actions relating to falls, theatre safety and mortality • The progress made in the development of the medicines safety dashboard. 				

1. Advancing Quality Programme (AQP) – Campaigns One - Five

1.1 Table One records the performance position against the five campaigns of the Advancing Quality programme following final approval by the Quality Committee on 17 July 2019.

Campaign	Red	Amber	Green	Blue	Grey
	Action Needed	Action Agreed	On Track	Embedded	Unable to progress
Campaign 1 - A Positive Patient Experience	4	1	0	0	1
Campaign 2 - Care is Safer	1	3	7	0	0
Campaign 3 - Care is Clinically Effective	3	8	2	0	0
Campaign 4 - We Stand Out	3	5	0	0	0
Campaign 5 - CQC Should Do Actions	0	6	7	6	1
Totals	11	23	16	6	2

Table One

1.2 The Advancing Quality Programme Oversight Group continues to meet each month, chaired by the Chief Nurse.

1.3 The Deputy Medical Director has joined the Advancing Quality Programme Oversight Group as a core member

1.4 Pre-identified action owners are invited to present evidence to either demonstrate progress or present the case for closure of an action due to full achievement.

2. CQC Should Do Action Plan – Campaign Five

2.1 Steady progress is being made on the actions within Campaign five, much of which relates to evidence collection to support sustainability.

2.2 In line with a more robust engagement meeting with the Trust CQC relationship managers the CQC Should Do Action Plan will now be submitted to each meeting as part of the standardised agenda.

3. Assurance

3.1 The Advancing Quality Programme Oversight Group met on 06/08/19 and 03/09/19 where further progress has been noted and this will be reflected in the report to the Quality Committee on 18/09/19.

3.2 The Oversight Group provides the opportunity for robust discussion and challenge around the evidence presented to demonstrate achievement and progress. This provides Quality Committee with assurance that actions have been completed and are sustainable going forward.

3.3 Individual action owners are selected to attend if any concern has been identified to discuss further action required. Action owners will also attend should their evidence suggest completion and a proposal to present the case to the Quality Committee is being sought.

3.4 Following the successful completion of a number of actions within the 2018/19 programme and the ongoing achievement demonstrated in the first two quarters of 2019/20 these action owners have been tasked with identifying additional measures for inclusion. These relate to falls, theatre safety and mortality.

3.5 During the 2018/19 programme the actions relating to Medicines Safety struggled to make the progress required. Through the Oversight Group support, advice and guidance progress is being made resulting in the development of a Medicines Safety Dashboard. This action is now a standing agenda item at each meeting until sustainable progress is demonstrated.

3.6 Board should note that any action deemed to be embedded must have been sanctioned by the Oversight Group prior to final approval at Quality Committee.