

Board of Directors Meeting in Public - Cover Sheet

Subject:	Chair's Report	7 November 2019		
Prepared By:	Robin Smith, Acting Head of Communications			
Approved By:	John MacDonald, Chair			
Presented By:	John MacDonald, Chair			
Purpose				
To update on key events and information from the last month.		Approval		
		Assurance	X	
		Update		
		Consider		
Strategic Objectives				
To provide outstanding care	To promote and support health and wellbeing	To maximise the potential of our workforce	To continuously learn and improve	To achieve better value
X	X	X	X	X
Overall Level of Assurance				
	Significant	Sufficient	Limited	None
			X	
Risks/Issues				
Financial				
Patient Impact				
Staff Impact				
Services				
Reputational				
Committees/groups where this item has been presented before				
N/a				
Executive Summary				
<p>An update regarding some of the most noteworthy events and items over the past month from the Chair's perspective:</p> <ul style="list-style-type: none"> • HSJ Trust of the Year • Street Health team scoops Nursing Times award • Latest patient survey results show that emergency care patients get good care at Sherwood Forest Hospitals • Black History Month • Sherwood Forest Hospitals is breaking taboo around menopause in the workplace for second year running • Staff Excellence Awards 2019 • Latest Consultant Recruitment • Visit to Trust Teams and External Meetings • Membership summary 				

Chair's Report – October 2019

HSJ Trust of the Year

On the evening of Wednesday 6 November (the day before our November Public Board) we will find out if the Trust has been successful in the HSJ Awards Trust of the Year category. We are one of eight trusts shortlisted for this prestigious award and can be very proud of the progress we have made whatever the final result on the night.

Street Health team scoops Nursing Times award

Many congratulations to our Street Health team who won the Nursing Times Award for Integrated Approaches to Care at an award ceremony on Wednesday 30 October. The Board was lucky enough to see the work of the Street Health project in a recent meeting, and hear from a member of the homeless community that the scheme has helped. We were all hugely impressed with the compassionate care that the team has been providing, and this award is richly deserved.

Congratulations also to our other teams shortlisted in the Respiratory Nursing, and Learning Disabilities Nursing categories.

We have also found out this month that we have two teams shortlisted in the NHS Improvement National Retention Awards being held in November.

Congratulations to everyone who is being recognised at a national and local level, success in awards like these is testament to the progress we continue to make at the Trust.

Latest patient survey results show that emergency care patients get good care at Sherwood Forest Hospitals

Patients at King's Mill Hospitals' Emergency Department have reported that they are some of the most respected patients in the region and are receiving some of the best care and treatment according to the latest independent Care Quality Commission Urgent and Emergency Care patient survey.

Sherwood Forest Hospitals has scored well for the way doctors and nurses treat patients in its Emergency Department (8.5 out of 10), the care and treatment they received (8.4 out of 10), the environment and facilities (8.6 out of 10) and the respect and dignity patients receive (9.2 out of 10).

Patients across the country in 132 NHS acute trusts have been surveyed about their experiences of urgent and emergency care, scoring trusts out of 10 across a range of areas, with 288 patients responding to the survey from Sherwood Forest Hospitals Emergency Department.

Patients who attended Newark Hospital's Urgent Care Centre (UCC) were also surveyed, with the UCC also scoring well for overall experience (8.8 out of 10), respect and dignity (9.5 out of 10) and for healthcare professionals (9.1 out of 10).

The Urgent Care Centre was scored separately due to it being classed as a Type 3 service (urgent care centres, urgent treatment centres and minor injuries units) and was one of 63 trusts that were surveyed across the country, with 137 patients from Newark Hospital's Urgent Care Centre responding to the survey.

The UCC at Newark also scored better than most trusts for helping to control patients' pain and making sure patients did not feel threatened by other patients and visitors.

Black History Month

To mark the start of Black History Month at SFH, members of our BAME staff network and Human Resources Team held an event in the King's Treatment Centre at the start of October. Thank you to everyone who attended!

Displays were unveiled celebrating black history and the team spoke to staff and members of the public about black history, health promotion and our BAME staff support network.

Black History Month is celebrated every October in the UK. It's a nationwide celebration of black history, arts and culture throughout Britain and an acknowledgement and celebration of diversity and the richness it brings to our society.

Sherwood Forest Hospitals is breaking taboo around menopause in the workplace for second year running

To coincide with World Menopause Day (18 October), Sherwood Forest Hospitals held a menopause conference for staff today after successfully launching its #MenoPAUSE4Thought campaign last year with the aim of breaking the menopause in the workplace taboo and to support female staff who are experiencing menopausal symptoms.

Four out of 10 women who work at King's Mill Hospital, Mansfield Community Hospital and Newark Hospital are over the age of 50, and with women living and working longer than ever before, it's likely that they will experience menopausal symptoms whilst still working. That's why on World Menopause Day last year, the Trust launched the campaign with their very first conference, line manager training and the launch of a new menopause guidance document for staff – and was one of the first hospital Trusts in the country to do so.

One year on, the Trust's Chief Nurse, Suzanne Banks, hosted the third conference at King's Mill Hospital focusing on topics such as the journey the Trust has taken over the past year towards normalising the menopause and changing perception in the workplace, symptoms of the menopause and advice on how they can be alleviated and options available to staff who are suffering with symptoms at work. Some members of staff also talked about how the #MenoPAUSE4Thought campaign at work has helped them.

Chief Nurse at Sherwood Forest Hospitals, Suzanne Banks, said: "The conference we held last October was the first of its kind at our Trust, and we were one of the first hospital Trusts across the country to produce guidance to help our staff. It was such a successful day, with more than 100 colleagues attending, that we decided to do it again this year."

Staff Excellence Awards 2019

I am very much looking forward to attending our Trust Staff Excellence Awards on Friday 8 November. Last month we published the full shortlist of teams and individuals that have been shortlisted from the 500+ nominations that we received. The full list can be found on our website. Best of luck to everyone that is up for an award on the night, and thank you to the sponsors for the evening, who have helped the Trust deliver this event as 'cost neutral' to the organisation.

Latest Consultant Recruits

We are pleased that our recruitment continues to perform well in a very competitive market. In the last month we have been delighted to welcome the following Consultants to Sherwood Forest Hospitals.

- Manas Dube started as Locum Consultant Oncoplastic Breast Surgeon on 3 October 2019

Visits to Trust Teams and External Meetings

I have attended a number of external meetings including:

- ICS Board Meeting
- ICS Board Development Day

Within the Trust I have been out and about to the following departments and meetings:

- 1to1s with our Trust Governors
- The Chair's Long Service Awards for volunteers for Newark and King's Mill/Mansfield Community Hospital
- Director of Culture interviews
- Consultant interviews
- 15 Steps visit in Newark
- Council of Governors forum

Membership summary

The Forum for Public Involvement group met on Monday 30 September, and Meet your Governor sessions took place across all three sites again in October.

Membership numbers

Number of public members: 15,517
Number of staff members: 6,100
Total: 21,617