

Board of Directors Meeting in Public - Cover Sheet

Subject:	Seven Day Service Survey		Date: November 2019	
Prepared By:	Paula Evans. Sepsis Lead Nurse/Seven Day Service Lead			
Approved By:	Dr A Haynes. Executive Medical Director			
Presented By:	Dr A Haynes. Executive Medical Director			
Purpose				
For assurance			Approval	
			Assurance	X
			Update	
			Consider	
Strategic Objectives				
To provide outstanding care	To promote and support health and wellbeing	To maximise the potential of our workforce	To continuously learn and improve	To achieve better value
X			X	
Overall Level of Assurance				
	Significant	Sufficient	Limited	None
		X		
Risks/Issues				
Financial	None			
Patient Impact	None			
Staff Impact	None			
Services	None			
Reputational	None			
Committees/groups where this item has been presented before				
NA				
Executive Summary				
<p>The Seven Day Hospital Services (7DS) Programme was developed to support providers of acute services to deliver high quality care and improve outcomes, on a seven-day basis for patients admitted to hospital in an emergency.</p> <p>Trust performance is assessed by survey, conducted prospectively over a seven day period. This survey covered the 7 days from 5th -11th August 2019. A sample size of 250 patients was used, spread across 4 clinical divisions.</p> <p>The assessment is against 4 clinical standards :</p> <ul style="list-style-type: none"> • First Consultant review within 14 hours • Appropriate ongoing Consultant reviews • Providing an assessment of the provision of relevant diagnostic tests • Availability of Consultant directed interventions 				
Results				
<u>First Consultant review within 14 hours</u>				
The Trust met this clinical standard.				
The proportion of patients seen and assessed by a suitable consultant within 14 hours of admission was: 93.6%.				
The specialties of gynaecology, paediatrics, general surgery, T&O and ENT were outliers in this survey. All specialties have reviewed performance. ENT and gynaecology have revised their processes. Paediatrics performance will improve when 2 new Consultants commence. Surgery and T&O have plans to review job plans to improve Consultant availability, when renewal is due.				

Appropriate On-going Consultant Reviews

The Trust met this clinical standard.

The overall proportion of patients who required twice daily consultant reviews and were reviewed twice by a Consultant was 100 %.

The overall proportion of patients who required a daily Consultant review and were reviewed by a Consultant was 95.2%. This was split into 93.7% for weekday admissions & 98.6% for weekend admissions.

Access to Diagnostics

All applicable diagnostic tests are available 7 days a week

Access to Interventions

All applicable interventions are accessible 7 days a week

Conclusion

The 7DS survey demonstrated that the Trust met all four of the clinical standards for the period 5-11th August 2019.

The leadership teams for gynaecology, paediatrics, general surgery, T&O and ENT have reviewed their performance and processes for improvement.

The next survey will be conducted in November 2019 and reported to Trust Board in February 2020.