

Board of Directors Meeting in Public - Cover Sheet

Subject:	Seven Day Service Survey		Date: February 2020	
Prepared By:	Paula Evans. Sepsis Lead Nurse/Seven Day Service Lead			
Approved By:	Dr D Selwyn. Executive Medical Director			
Presented By:	Dr D Selwyn. Executive Medical Director			
Purpose				
For assurance			Approval	
			Assurance	X
			Update	
			Consider	
Strategic Objectives				
To provide outstanding care	To promote and support health and wellbeing	To maximise the potential of our workforce	To continuously learn and improve	To achieve better value
X			X	
Overall Level of Assurance				
	Significant	Sufficient	Limited	None
		X		
Risks/Issues				
Financial	None			
Patient Impact	None			
Staff Impact	None			
Services	None			
Reputational	None			
Committees/groups where this item has been presented before				
NA				
Executive Summary				
<p>The Seven Day Hospital Services (7DS) Programme was developed to support providers of acute services to deliver high quality care and improve outcomes, on a seven-day basis for patients admitted to hospital in an emergency.</p> <p>Trust performance is assessed by survey, conducted prospectively over a seven day period. This survey covered the 7 days from 25th November -1st December 2019. A sample size of 250 patients was used, spread across 4 clinical divisions.</p> <p>The assessment is against 4 clinical standards :</p> <ul style="list-style-type: none"> • First Consultant review within 14 hours • Appropriate ongoing Consultant reviews • Providing an assessment of the provision of relevant diagnostic tests • Availability of Consultant directed interventions 				
Results				
<u>First Consultant review within 14 hours</u>				
The Trust met this clinical standard.				
The proportion of patients seen and assessed by a suitable consultant within 14 hours of admission was: 92%.				
The specialties of ENT and Urology were particular outliers for this standard. The services have actions in place supported by governance overview.				

Appropriate On-going Consultant Reviews

The Trust met this clinical standard.

The overall proportion of patients who required twice daily consultant reviews and were reviewed twice by a Consultant was 100 %.

The overall proportion of patients who required a daily Consultant review and were reviewed by a Consultant was 90.4%. T&O are changing their workstream to facilitate daily senior medical review. Again ENT and urology were particular outliers and actions have been formulated to improve.

Access to Diagnostics

All applicable diagnostic tests are available 7 days a week

Access to Interventions

All applicable interventions are accessible 7 days a week

Conclusion

The 7DS survey demonstrated that the Trust met all four of the clinical standards for the period 25th November -1st December 2019.

The leadership teams for T&O, urology and ENT have reviewed their performance and processes for improvement.

Pharmacy & therapy service involvement in 7 day service provision is being reviewed for inclusion in further reporting

The next survey will be conducted in February 2020 and reported to Trust Board in May 2020.