

Board of Directors Meeting in Public - Cover Sheet

Subject:	Community Support March/April 2020	Date: 30 th April 2020		
Prepared By:	Tracey Brassington – Community Involvement Manager			
Approved By:	Shirley Higginbotham – Director of Corporate Affairs			
Presented By:	Shirley Higginbotham – Director of Corporate Affairs			
Purpose				
To update the Board regarding the donations received and re-distributed during COVID-19		Approval		
		Assurance		
		Update	X	
		Consider		
Strategic Objectives				
To provide outstanding care	To promote and support health and wellbeing	To maximise the potential of our workforce	To continuously learn and improve	To achieve better value
X	x			
Overall Level of Assurance				
	Significant	Sufficient	Limited	None
		X		
Risks/Issues				
Financial	N/A			
Patient Impact	N/A			
Staff Impact	N/A			
Services	N/A			
Reputational	Acknowledgment and re-distribution of donations received reflects the reputation of the Trust in our local community			
Committees/groups where this item has been presented before				
N/A				
Executive Summary				
<p>The positive impact of dealing with Covid19 at SFH has been to receive the amazing support offered by the local community for staff. Individuals, groups and businesses reacted quickly to media reports of the support being provided in other countries and in hospitals in the south of England. Offers of manpower support, PPE, catering, food supplies, transport, accommodation and funds were received from 16th March. The Community Involvement Hub and team were mobilised to receipt and distribute donated items seven days a week. The team also signposted offers of assistance to the appropriate service lead to check authenticity and quality control. The information supplied within the headline information below is designed to give an overview of the generosity and support received.</p> <p>Support received</p> <p>The team at Morrisons supermarket adjacent to the KMH campus made contact and offered support to SFH staff and charity. They acted with speed to ensure that staff could easily access the produce available and receive preferential customer care. A collection point was established which enabled members of the community to donate items to recognise and support the work of SFH team members. The Community Involvement team collected the donated items on a daily basis and also communicated requests for additional support required at SFH with the store team. The Morrisons team are to be commended for their professionalism and overwhelming commitment to assisting the SFH team whilst trading under extreme difficulties.</p> <p>Over the Easter period 13,000 Easter eggs were donated and distributed to patients and staff across the three sites. Many major retailers, such as – Iceland, Morrisons, Wilkos, Sports Direct,</p>				

Aldi, Asda, and Co-op, donated eggs. Individuals and groups also made similar donations on a smaller scale. We were able to offer a supply of Easter eggs to Millbrook unit, Learning Disabilities units, care homes and women's refuge and food banks.

Items received

Over 300 donations have been received by the Community Involvement team, receipted, letter of thanks sent and added to social media channels if appropriate. It is noted that many other donations were delivered directly to wards and departments and were therefore not registered.

Donated food items have been utilised to provide 60 courtesy essential food bags for our patients on discharge. These have been gratefully received.

All colleagues across our three sites have received a significant number of complimentary food items, soft drinks, toiletries and small gifts from donated items received. The items sent with the best wishes of our community have acted as a great morale boost.

From the 13th April, we were fortunate to receive support from Salute the NHS and the Ron Dennis Foundation. They kindly donated each day 200 packaged boxes of food containing a substantial ready meal, healthy snack and drink plus 200 grab bags which contained healthy snacks and drinks. These were donated to staff working within red ward areas at KMH. The Community Involvement team piloted the receipt of delivery and supported despatch within the first week. As the number of boxes increased an alternative mechanism to accept and despatch was agreed.

Numerous donations received of uniform wash bags, headbands in many designs and materials and "sore ear" protectors.

Local businesses and organisations have donated and delivered many items to support SFH PPE supplies. These included –

- Arcus Cleaners - gloves, eye protection
- BAPP Industrial Supplies - safety eyewear and gloves
- Innervision Technology Ltd - screen protectors for phone
- David Bowen Ltd - disposable car seat covers
- Lake View Primary School - pressure masks
- Tibshelf Community School & Garibaldi School - PPE equipment from Science Lab
- Garibaldi School plastic gloves
- Creswell Dental Practice - gloves and visors
- Shirebrook Academy – designed and made visors
- Lowdham Grange Prison – commenced production of scrubs.

Any surplus items at SFH have been shared with community partners including care homes and private ambulance providers.

Funds received

A specific Sherwood Forest Charity Trust Fund – Covid 19 response fund has been opened. Initially members of public were keen to donate items but within the last two weeks we have seen a steady stream of donations to the fund.

We have been able to fund the "wobble room" on the ICCU unit at a cost of £5K. Various fundraising activities are currently being undertaken. There will be an opportunity to develop further facilities, training and required support from funds being generated.

Community Partners

Due to initial panic buying resulting in food shortages and income concerns – homeless, food bank and women's refuge charities who traditionally rely on community support for food and welfare

supplies, found they were unable to replenish their stock. From 16th March a percentage of SFH donations were re directed to support these charities.

Large donations such as 20,000 Easter Eggs from Mars corporation, pallets of bread from Warburtons, milk and fresh food items from Arnold Dairies, were automatically referred to the Trussell Food Bank for receipt and distribution.

We will continue to support vulnerable community groups as part of the trust healthier communities strategy.

Conclusion

The support from our local community has been overwhelming. The gifts, food items, funds and warm wishes have been shared with all SFH staff groups, Medirest and Skanska colleagues. Numerous pictures of rainbows and artwork decorate our hospital walls and windows. We will continue to work with our communication team to ensure we recognise the significant support that we have received as an organisation from individuals, groups and the business community.