

## Board of Directors Meeting in Public - Cover Sheet

<b>Subject:</b>	Chief Executive's Report	<b>Date:</b> 4 June 2020		
<b>Prepared By:</b>	Robin Smith, Acting Head of Communications			
<b>Approved By:</b>	Richard Mitchell, Chief Executive			
<b>Presented By:</b>	Richard Mitchell, Chief Executive			
<b>Purpose</b>				
To update on key events and information from the last month			<b>Approval</b>	
			<b>Assurance</b>	X
			<b>Update</b>	
			<b>Consider</b>	
<b>Strategic Objectives</b>				
<b>To provide outstanding care</b>	<b>To promote and support health and wellbeing</b>	<b>To maximise the potential of our workforce</b>	<b>To continuously learn and improve</b>	<b>To achieve better value</b>
X	X	X	X	X
<b>Overall Level of Assurance</b>				
	<b>Significant</b>	<b>Sufficient</b>	<b>Limited</b>	<b>None</b>
			X	
<b>Risks/Issues</b>				
<b>Financial</b>				
<b>Patient Impact</b>				
<b>Staff Impact</b>				
<b>Services</b>				
<b>Reputational</b>				
<b>Committees/groups where this item has been presented before</b>				
N/a				
<b>Executive Summary</b>				
<p>An update regarding some of the most noteworthy events and items over the past month from the Chief Executive's perspective:</p> <ul style="list-style-type: none"> <li>• Overall update</li> </ul>				

## Chief Executive Report – June 2020

### CQC announces improvements at SFHFT

I am pleased to confirm the Care Quality Commission (CQC) improved the rating of King’s Mill Hospital (KMH) from Good to Outstanding and of Newark Hospital from Requires Improvement to Good. Services at Mansfield Community Hospital were not visited as part of the assessment, so their impressive ratings of Good overall and Outstanding for Care from 2018 remains. The assessment of our services took place in January and February this year.

Our overall rating for Sherwood Forest Hospital NHS Foundation Trust remains Good and Outstanding for the Care we provide, with Safety improved from Requires Improvement to Good. The three outcomes we are proudest of are;

- All 15 services visited in 2018 and 2020 are Good for Safety
- All five domains at Newark are Good
- King’s Mill Hospital is the first NHS hospital to move from Inadequate to Outstanding and is the only Outstanding hospital in the East Midlands.

	Safe	Effective	Caring	Responsive	Well-led	Overall
Kings Mill Hospital	Good ↑ Jan 2020	Good ↔ Jan 2020	Outstanding ↑ Jan 2020	Good ↔ Jan 2020	Outstanding ↑ Jan 2020	Outstanding ↑ Jan 2020
Newark Hospital	Good ↔ Jan 2020	Good ↑ Jan 2020	Good ↔ Jan 2020	Good ↔ Jan 2020	Good ↑ Jan 2020	Good ↑ Jan 2020
Community Health Services	Good Aug 2018	Good Aug 2018	Outstanding Aug 2018	Good Aug 2018	Good Aug 2018	Good Aug 2018
Overall trust	Good ↑ Jan 2020	Good ↔ Jan 2020	Outstanding ↔ Jan 2020	Good ↔ Jan 2020	Good ↔ Jan 2020	Good ↔ Jan 2020

Our ratings are recognition for the huge amount of hard work and improvement that has taken place over the last six years. I would like to thank all colleagues, volunteers and our partner agencies, including those who currently work here and who have worked here previously.

Amongst the care praised at Newark Hospital, the CQC noted “staff treated patients with compassion and kindness, respected their privacy and dignity, took account of their individual needs, and helped them understand their conditions. They provided emotional support to patients, families and carers.” They said “Leaders ran services well using reliable information systems and supported staff to develop their skills. Staff understood the service’s vision and values, and how to apply them in their work. Staff felt respected, supported and valued.” I recognise Diagnostics at Newark is the one service not visited in the last two years and I am disappointed for the team as they are certainly as good as any other service at Newark and across Sherwood. I hope the team recognise they are essential to the safe and timely care provided across all of our services.

It is fantastic to read about the areas of Outstanding practice the inspectors witnessed and this is testament to colleagues at Sherwood and across the Mid Nottinghamshire Integrated Care Partnership. Critical Care was identified as being Outstanding for Care and is the fifth service to be recognised as Outstanding joining,

Urgent and Emergency services, Maternity, Outpatients at KMH and Community Health Inpatient Services at Mansfield Community. These five services represent all five of our divisions.

Critical Care was noted for making significant efforts to meet the individual needs of all their patients. There was particular praise for the process devised by colleagues within the service for new mothers to view and bond with their babies whilst admitted in the unit, which was described as exceptional. Critical Care was also praised for their “holistic caring for their patients by acknowledging the emotional, social and psychological needs of a patient are just as valid and important as the physical needs.”

Whilst the CQC report is important validation, we are equally as proud of some of the other recent achievements at Sherwood. Colleagues have rated us the best NHS Acute Trust in the Midlands in the last two NHS staff surveys (2019 and 2018) and the timeliness of our care is some of the best in the NHS, especially for emergency care. We have delivered on our financial position for the last four years, we are working effectively with health and local authority partners across Mid Nottinghamshire and beyond and last year we made the shortlist for the HSJ Trust of the Year.

We have made excellent progress, but I would be the first to admit there is more we can do to have a truly inclusive culture and to ensure all patients consistently receive the level of care we would want our families to receive.

The report helpfully identifies areas where we can further improve and we will report back to Quality Committee over the coming months. As a cautionary note, there are four hospitals who have lost their Outstanding rating over the last couple of years, so these ratings are not a guarantee of future success.

I hope you feel as proud as I do and during these difficult times I believe these findings when viewed in parallel with other improvements at Sherwood should be celebrated and recognised, appropriately.

### **Celebrating professional awareness days**

In the last month we have had the opportunity to thank and recognise a number of groups of colleagues as part of awareness days. In each instance we have not been able to celebrate events face to face, but have digitally celebrated vital colleague groups. Tuesday 5 May was the International Day of the Midwife, 12 May was International Nurses Day, and 14 May was ODP Day. We also marked Clinical Trials Day on 20 May. I would like to record my thanks to all of these colleagues to their vital contributions to life at Sherwood.

### **System working**

On 28 May we had a virtual Mid Nottinghamshire Integrated Care Partnership Public Board meeting. Twenty-seven colleagues, patients and public joined the meeting and we concentrated on receiving an update from all on our experiences of Covid and lockdown. We have reached an agreement with all partners that an executive team will form from June, reporting to the ICP Board. The expectation is the executive team can work to a mandate set by the ICP Board, ICS Board and CCG and will have delegated accountability and autonomy for delivering change across Mid Notts. I hope this proves to be an important step.

We continue to work with partners across the Nottinghamshire Integrated Care System although there has not been an ICS Board in May.

**Covid-19**

A separate report will update on Covid since the last Board.

**Next Month at Sherwood**

We will continue in our reform, restore and reset work within Phase 2 of the response to Covid-19, and we will take part in learning exercises to listen to the experiences of colleagues.