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**King's Mill Hospital**  
Mansfield Road  
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Nottinghamshire  
NG17 4JL

10 Sep, 2024

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Join today: [www.sfh-tr.nhs.uk](http://www.sfh-tr.nhs.uk)

[REDACTED]

Dear Sir/Madam

**Freedom of Information Act (FOI) 2000 - Request for Information Reference: NHS Adult  
Audiology 2024**

I am writing in response to your request for information under the FOI 2000.

I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below. Please accept our apologies for the delay.

Home, Community, Hospital.

FOI Request / Question	Question Response	Is there an exemption?	Exemption	Exemption Details
1. The monthly “block” amount of funds provided by the ICB to deliver these types of services?	For year 24/25 we are provided an estimated block of £2,388,958			
2. Total number of “assessment only” episodes within the last 12 months (broken down by monthly figures)?	Total July 2023 215 Aug 2023 242 Sept 2023 198 Oct 2023 216 Nov 2023 215 Dec 2023 211 Jan 2024 194 Feb 2024 195 Mar 2024 206 April 2024 243 May 2024 242 Jun 2024 238			
3. Total number of “monaural fitting” episodes within the last 12 months (broken down by monthly figures)?	All patients are fitted bilaterally, unless there is a clinical reason not to do so - numbers not recorded for monaural fitting.			
4. Total number of “binaural fitting” episodes within the last 12 months (broken down by monthly figures)?	Total July 2023 87			

	Aug 2023 111 Sept 2023 108 Oct 2023 112 Nov 2023 110 Dec 2023 73 Jan 2024 117 Feb 2024 127 Mar 2024 98 April 2024 114 May 2024 143 Jun 2024 112			
5. Total volume of “aftercare” episodes within the last 12 months (broken down by monthly figures)?	Total  July 2023 1073 Aug 2023 1212 Sept 2023 1056 Oct 2023 1148 Nov 2023 1253 Dec 2023 1047 Jan 2024 1081 Feb 2024 1035 Mar 2024 977 April 2024 1165 May 2024 1186			

	Jun 2024 1068			
6. The sites where NHS Audiology services are delivered?	Kings Mill Hospital Newark Hospital			
7. The days and operating hours in these sites during which these services are provided?	Kings Mill Hospital and Newark Hospital:  Monday to Friday 08:30 - 18:00.			
8. The average waiting time from GP referral to hearing assessment appointment?	Waiting time from GP referral to hearing assessment is less than six weeks.			
9. The average waiting time from hearing assessment appointment to hearing aid fitting appointment?	12 weeks.			
10. The average waiting time from hearing aid fitting appointment to follow-up appointment?	Patients are placed on a Patient Initiate Follow Up (PIFU), and can access a postal/email follow up within five working days, or a face to face follow up within 3 weeks.			
11. How patients access aftercare services?	Patients can access aftercare via telephone, email, attending reception face to face, or via PET team <a href="https://www.sfh-tr.nhs.uk/for-patients-visitors/patient-experience-team/">https://www.sfh-tr.nhs.uk/for-patients-visitors/patient-experience-team/</a>			

I trust this information answers your request. Should you have any further enquiries or queries about this response please do not hesitate to contact me. However, if you are unhappy with the way in which your request has been handled, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Sally Brook Shanahan, Director of Corporate Affairs, King's Mill Hospital, Mansfield Road, Sutton in Ashfield, Nottinghamshire, NG17 4JL or email [sally.brookshanahan@nhs.net](mailto:sally.brookshanahan@nhs.net).

If you are dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office, who will consider whether we have complied with our obligations under the Act and can require us to remedy any problems. Generally, the Information Commissioner's Office cannot decide unless you have exhausted the internal review procedure. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/your-data-matters/official-information/>.

Complaints to the Information Commissioner's Office should be sent to FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 1231113, email [casework@ico.org.uk](mailto:casework@ico.org.uk).

If you would like this letter or information in an alternative format, for example large print or easy read, or if you need help with communicating with us, for example because you use British Sign Language, please let us know. You can call us on 01623 672232 or email [sfh-tr.foi.requests@nhs.net](mailto:sfh-tr.foi.requests@nhs.net).

Yours faithfully

### Information Governance Team

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the licence conditions must be met. You must not re-use any previously unreleased information without having the consent from Sherwood Forest Hospitals NHS Foundation Trust. Should you wish to re-use previously unreleased information then you must make your request in writing. All requests for re-use will be responded to within 20 working days of receipt.

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