

Board of Directors - Public

Subject:	Integrated Performance Report – Q4 2023-2024	Date:	2 nd May 2024		
Prepared By:	Domain leads and Neil Wilkinson, Risk & Assurance Manager				
Approved By:	Executive Team				
Presented By:	Paul Robinson, Chief Executive				
Purpose					
To provide assurance to the Board regarding the Performance of the Trust as measured in the Integrated Performance Report.				Approval	
				Assurance	
				Update	
				Consider	✓
Strategic Objectives					
Provide outstanding care in the best place at the right time	Empower and support our people to be the best they can be	Improve health and wellbeing within our communities	Continuously learn and improve	Sustainable use of resources and estates	Work collaboratively with partners in the community
✓	✓	✓	✓	✓	✓
Principal Risk					
PR1	Significant deterioration in standards of safety and care				✓
PR2	Demand that overwhelms capacity				✓
PR3	Critical shortage of workforce capacity and capability				✓
PR4	Failure to achieve the Trust's financial strategy				✓
PR5	Inability to initiate and implement evidence-based Improvement and innovation				
PR6	Working more closely with local health and care partners does not fully deliver the required benefits				
PR7	Major disruptive incident				
PR8	Failure to deliver sustainable reductions in the Trust's impact on climate change				
Committees/groups where this item has been presented before					
Executive Team - 24 th April 2024					
Acronyms					
Executive Summary					
<p>The Integrated Performance Report (IPR) provides the Board with assurance regarding the performance of the Trust in respect of the performance Indicators allocated to four domains: Quality Care, People and Culture, Timely Care and Best Value Care.</p> <p>This report is for Quarter 4 2023/24. The performance indicators identified on the report are marked as “met” or “not met” via a green tick and red cross, respectively. Further details, including trends and actions to improve, are provided for each standard that is not met.</p> <p>Maintaining good performance against the key indicators contained in the report has been challenging for Trust during the quarter, and for the NHS. In this winter period urgent care demand has been at its highest ever levels and there have been periods of disruptive Industrial Action. However, the Trust's performance compares favourably across the NHS in key areas.</p> <p>There are a total of 61 indicators reported on the Q4 IPR report (65 in Q3), of those 26 are rated as met (27 in Q3), and 35 are rated as not met (38 in Q3). These are reported by individual Domains as follows:</p>					

Quality Care

Of the total 16 indicators (16 in Q3), 9 are rated as met (11 in Q3) and 7 as not met for Quarter 4 (5 in Q3).

People and Culture

Of the total 11 indicators (11 in Q3), 5 are rated as met (5 in Q3) and 6 as not met for Quarter 4 (6 in Q3).

Timely Care

Of the total 29 indicators (33 in Q3), 9 are rated as met (8 in Q3) and 20 as not met for Quarter 4 (25 in Q3).

Best Value Care

Of the total 5 indicators (5 in Q3), 3 are rated as met (3 in Q3) and 2 as not met for Quarter 4 (2 in Q3).

Domain	Total indicators		Met		Not met	
	Q4	Q3	Q4	Q3	Q4	Q3
Quality Care	16	16	9	11	7	5
People and Culture	11	11	5	5	6	6
Timely Care	29	33	9	8	20	25
Best Value Care	5	5	3	3	2	2
Total	61	65	26	27	35	38

Recommendation

- The Board of Directors to take assurance for the Performance of the Trust, against the background of the new quarter, including noting the periods of high demand and industrial action.