

INFORMATION FOR PATIENTS

Wigs – administration and provision

This leaflet is to help patients who have been prescribed a wig or hairpiece by a consultant at Sherwood Forest Hospitals. The National Health Service (NHS) makes provision for the supply of wigs to patients who need them. If advice in this leaflet differs from what you have been told in clinic, please seek advice from the Orthotics department.

Wig/hair piece provision is administered by the Orthotics department (clinic 2) at King's Mill Hospital or via the General Office at Newark Hospital.

How do I get a prescription?

Your consultant will provide you with a prescription for your wig/hair piece.

If you have attended King's Mill Hospital, you will need to take your prescription referral form to the Orthotics department (clinic 2) who will process your referral and issue you with a wig voucher to take to a supplier/salon of your choice (details of known approved suppliers are listed further on in this leaflet).

If you have attended Newark Hospital, you will need to take your prescription referral form directly to General Office.

They will process your referral and issue you with a wig voucher to take to your supplier/salon of choice.

The value of your wig voucher is **£140.00 (inclusive of VAT)** towards the cost of each wig/hair piece. You will be eligible for two wigs per year.

How much will I have to pay?

All patients being prescribed a wig/hair piece over the age of 16 will need to pay a nationally set NHS prescription charge. However, nationally set exemption criteria may apply to some patients.

For further information on prescription exemptions, please go to:

[Help with health costs - NHS \(www.nhs.uk\)](https://www.nhs.uk)

NHS prescription charges for wigs/hair pieces are updated every year on 1 April. For current charges, please ask at Clinic 2 at King's Mill Hospital or General Office at Newark Hospital.

Prescription charges are taken directly through the General Offices at King's Mill Hospital and Newark Hospital.

The salon will not be allowed to issue the wig until the prescription charge (if applicable) is paid in full. It is fraudulent not to follow this procedure. **Therefore, please do not attend the salon to be supplied until you have been issued with your wig voucher.**

Where can I get my wig/hair piece from?

Local NHS-registered suppliers/salons include:

Beauty Spot Cosmetics (specialising in wigs for the African-Caribbean community)

499-501 Alfreton Road,
Nottingham, NG7 5NH
Telephone: 0115 978 8110

Gordan Basset Wigs Ltd

12 Ryton Street, Worksop,
Nottinghamshire, S80 2AU
Telephone: 01909 473 368
Mobile: 07942 754985

Face Facts

1 Steep Hill, Lincoln,
Lincolnshire, LN2 1LS
Telephone: 01522 544727
Email: enquiries@face-facts.co.uk

Trendco (Hudsons)

Suite 3b, The Hub,
40 Friar Lane, Nottingham, NG1 6DQ
Telephone: 0115 947 5316

Rivelli Capelli

2nd Floor, 5 Victoria Street,
Nottingham, NG1 2EW
Telephone: 0115 950 2802
Mobile: 07528 055 021

Volumed - The Hair Clinic

4 Market Chambers, Market Place,
Mansfield, Nottinghamshire, NG18 1JB
Telephone: 01623 621115

Wigwonders Ltd

91 Bolingey Way, Hucknall
Nottingham, NG15 6TQ
Telephone: 01159 192 085
Mobile: 07900 921 594

It is your choice which supplier/salon you use for your wig/hair piece. Please contact the supplier/salon directly for an appointment/consultation.

Contact details

If you have any concerns or comment and wish to get in touch with us, you can contact the Orthotic department on telephone (01623) 676163.

Further sources of information

NHS Choices: www.nhs.uk/conditions
Our website: www.sfh-tr.nhs.uk

Patient Experience Team (PET)

PET is available to help with any of your compliments, concerns or complaints, and will ensure a prompt and efficient service.

King's Mill Hospital: 01623 672222

Newark Hospital: 01636 685692

Email: sfh-tr.PET@nhs.net

If you would like this information in an alternative format, for example large print or easy read, or if you need help with communicating with us, for example because you use British Sign Language, please let us know. You can call the Patient Experience Team on 01623 672222 or email sfh-tr.PET@nhs.net.

This document is intended for information purposes only and should not replace advice that your relevant health professional would give you. External websites may be referred to in specific cases. Any external websites are provided for your information and convenience. We cannot accept responsibility for the information found on them. If you require a full list of references for this leaflet, please email sfh-tr.patientinformation@nhs.net or telephone 01623 622515, extension 6927.

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