

Council of Governors - Cover Sheet

Subject:	Improving Lives strategy – 6 months progress		Date:	12 / 11 / 2024	
Prepared By:	Paula Longden, Associate Director of Strategy and Partnerships				
Approved By:	Claire Hinchley, Acting Director of Strategy and Partnerships				
Presented By:	Claire Hinchley, Acting Director of Strategy and Partnerships				
Purpose					
To provide the council of governors with an update on the Trust's progress of delivering the Improving Lives strategy in the first 6 months since launch.				Approval	
				Assurance	
				Update	X
				Consider	
Strategic Objectives					
Provide outstanding care in the best place at the right time	Empower and support our people to be the best they can be	Improve health and wellbeing within our communities	Continuously learn and improve	Sustainable use of resources and estates	Work collaboratively with partners in the community
X	X	X	X	X	X
Principal Risk					
PR1	Significant deterioration in standards of safety and care				
PR2	Demand that overwhelms capacity				
PR3	Critical shortage of workforce capacity and capability				
PR4	Insufficient financial resources available to support the delivery of services				
PR5	Inability to initiate and implement evidence-based Improvement and innovation				
PR6	Working more closely with local health and care partners does not fully deliver the required benefits				
PR7	Major disruptive incident				
PR8	Failure to deliver sustainable reductions in the Trust's impact on climate change				
Committees/groups where this item has been presented before					
Trust Board – November 2024					
Acronyms					
DNA – did not attend (the appointment) MECC – making every contact count NHS IMPACT – improving patient care together (NHS improvement approach)					
Executive Summary					
<p>The 'Improving Lives' strategy sets out how the Trust intends to adapt and change to meet the challenges it faces over the next five years. The strategy was developed with input from members, patients, our population and our people. It was approved and launched on 1 April 2024.</p> <p>The following report was presented to Board in November and is the first update of delivery for the period April to September 2024. Governors may find it helpful when facilitating discussions with trust members and our local population.</p> <p>The Improving Lives vision is to deliver consistently outstanding care by compassionate people, leading to healthier communities. To achieve this vision the Trust has six strategic objectives, which are:</p>					

- Strategic objective 1 – Provide outstanding care in the best place at the right time
- Strategic objective 2 – Empower and support our people to be the best they can be
- Strategic objective 3 – Improve health and wellbeing within our communities
- Strategic objective 4 – Continuously learn and improve
- Strategic objective 5 – Sustainable use of resources and estate
- Strategic objective 6 – Work collaboratively with partners in the community

Underpinning the strategic objectives the Trust has five supporting strategies, which provide greater detail on the principles and actions that deliver against these objectives and collectively achieve the Improving Lives strategy. The supporting strategies are:

- Clinical services strategy
- Quality strategy
- People plan
- Partnership strategy
- Finance strategy

These supporting strategies have been reviewed in Board committees during September and October against expected progress, and this has been amalgamated into demonstrating delivery of the overarching Trust strategy 'Improving Lives'.

This Board report brings together progress into a summary of delivery aligned to each strategic objective.

NHS organisations have faced significant challenges during April to September but the Trust has continued to focus on its longer term goals and has many achievements to be proud of. The Trust has demonstrated delivery against every strategic objective making improvements to the lives of our patients, our people and the local population.

During the next six months, there will be a refresh of the quality strategy and the people plan, and the finance strategy will be finalised, which will further align to delivery of the Trust strategy.

A further review of progress and impact of the strategy's deliverables will be presented to the Council of Governors in May 2025.

The Council of Governors is asked to NOTE the report.