

## Board of Directors Meeting in Public - Cover Sheet

<b>Subject:</b>	Chair's report		<b>Date:</b> 1 <sup>st</sup> February 2024		
<b>Prepared By:</b>	Rich Brown, Head of Communications				
<b>Approved By:</b>	Claire Ward, Chair				
<b>Presented By:</b>	Claire Ward, Chair				
<b>Purpose</b>					
An update regarding some of the most noteworthy events and items over the past month from the Chair's perspective.		<b>Approval</b>			
		<b>Assurance</b>	Y		
		<b>Update</b>	Y		
		<b>Consider</b>	Y		
<b>Strategic Objectives</b>					
Provide outstanding care in the best place at the right time	Improve health and well-being within our communities	Empower and support our people to be the best they can be	To continuously learn and improve	Sustainable use of resources and estate	Work collaboratively with partners in the community
Y	Y	Y	Y	Y	Y
<b>Principal Risk</b>					
PR1	Significant deterioration in standards of safety and care				
PR2	Demand that overwhelms capacity				
PR3	Critical shortage of workforce capacity and capability				
PR4	Failure to achieve the Trust's financial strategy				
PR5	Inability to initiate and implement evidence-based Improvement and innovation				
PR6	Working more closely with local health and care partners does not fully deliver the required benefits				
PR7	Major disruptive incident				
PR8	Failure to deliver sustainable reductions in the Trust's impact on climate change				
<b>Committees/groups where this item has been presented before</b>					
Not applicable					
<b>Acronyms</b>					
NICU = Neonatal Intensive Care Unit SFH = Sherwood Forest Hospitals					
<b>Executive Summary</b>					
An update regarding some of the most noteworthy events and items over the past month from the Chair's perspective.					

## Recognising the difference made by our Trust Charity and Trust volunteers

January was another busy month for our Trust's Community Involvement team, both in how they encouraged financial donations to be made via our Trust Charity and through the thousands of hours that continue to be committed to support the Trust by our volunteers across our hospitals.

In January alone, 392 Trust volunteers generously gave over 4,220 hours of their time to help make great patient care happen across the 35 services they have supported during the month.

Other notable developments from our brilliant Community Involvement team and our team of volunteers during the month include:

- The King's Mill Hospital Volunteers are delighted to have funded the refurbishment of the Clinic 7 children's area from cafe and fundraising stall profits, with the results of their efforts pictured below. Colourful artwork and wall-mounted toys provide a welcome distraction for children waiting in clinic.
- A team of response volunteers have been deployed to support the Pathology Team throughout the period of the spine corridor closure, including by supporting frontline colleagues by accepting samples and manning a temporary reception desk.
- Debra from Ward 24 popped to the Community Involvement Hub to pay in the £100 takings from the ward Christmas raffle to the Medicine Division Charitable Fund.
- SFH Hospitals Charity were delighted to provide three feeding dolls to NICU. The dolls will enhance training and provide feeding support to patients, including by helping to demonstrate positioning and attachment.
- Breast Care Nurses, Yvonne and Charlotte, were delighted to meet local fundraiser Daisy Stevenson who has raised £50 to support breast care patients at King's Mill Hospital. The funds have been used to purchase pens for the patient information packs.



We remain so grateful to everyone who has given their time, money and support in other ways to support the Trust and our hard-working colleagues over the past month.

I thank them all for their support and I am delighted that this month's *Outstanding service* video shines a spotlight on the incredible work of our Trust volunteers.

## Newark Hospital's longest-serving colleague celebrates 50 years' service

Newark Hospital's longest-serving colleague has been recognised for achieving a remarkable 50 years of service.

Margaret Michie, who is a clinic receptionist mainly in Eastwood Centre at Newark Hospital, had requested that no fuss be made of her special milestone – but we couldn't let the occasion pass without marking it in some small way.

Members of our Executive Team and the Newark Hospital leadership team presented her with a framed certificate and a letter to show their thanks and appreciation.

As a Trust, we award our colleagues pin badges for reaching certain milestones but a 50-year badge had to be specially ordered because Margaret is believed to be the first colleague at the Trust to reach five decades.

Margaret has worked in various departments since starting work as a radiology secretary in 1973. She has worked in Medical Records and on Minster Ward, roles that have given her a wealth of knowledge.

Margaret is a valued member of the clinic reception team, looking after her consultants, the staff around her and, ultimately, the patients. She takes great pride in her work and is a very conscientious person who has a vast knowledge of medical terminology.

It is truly amazing that Margaret has given 50 years of service to the Trust and to Newark Hospital. I thank her for her incredible service.



Margaret Michie receives her certificate of long service

## Other notable engagements:

- I was delighted to meet with our partners at Newark and Sherwood District Council to continue our discussions on how we can support greater health and wellbeing across the community. Since becoming Chair, I have championed the partnerships with our local councils and others as a key way to deliver better outcomes and better value for our patients and public.
- I continue to take part in regular visits to different parts of our Trust. In my role as Non-Executive Maternity Safety Champion, this includes a monthly visit around our birthing unit, maternity services and our Neonatal Intensive Care Unit (NICU).

It is always a pleasure to meet our colleagues, parents and our smallest of patients. These visits allow us to continually review our services and consider how we can improve.