

**Council of Governors - Cover Sheet**

<b>Subject:</b>	Acting Chair's report		<b>Date:</b>	13 <sup>th</sup> August 2024	
<b>Prepared By:</b>	Rich Brown, Head of Communication				
<b>Approved By:</b>	Graham Ward, Acting Chair				
<b>Presented By:</b>	Graham Ward, Acting Chair				
<b>Purpose</b>					
An update regarding some of the most noteworthy events and items over the past quarter from the Acting Chair's perspective, covering the period to June to August 2024.				<b>Approval</b>	
				<b>Assurance</b>	
				<b>Update</b>	Y
				<b>Consider</b>	
<b>Strategic Objectives</b>					
Provide outstanding care in the best place at the right time	Empower and support our people to be the best they can be	Improve health and wellbeing within our communities	Continuously learn and improve	Sustainable use of resources and estates	Work collaboratively with partners in the community
Y	Y	Y	Y	Y	Y
<b>Principal Risk</b>					
<b>PR1</b>	Significant deterioration in standards of safety and care				
<b>PR2</b>	Demand that overwhelms capacity				
<b>PR3</b>	Critical shortage of workforce capacity and capability				
<b>PR4</b>	Failure to achieve the Trust's financial strategy				
<b>PR5</b>	Inability to initiate and implement evidence-based Improvement and innovation				
<b>PR6</b>	Working more closely with local health and care partners does not fully deliver the required benefits				
<b>PR7</b>	Major disruptive incident				
<b>PR8</b>	Failure to deliver sustainable reductions in the Trust's impact on climate change				
<b>Committees/groups where this item has been presented before</b>					
None					
<b>Acronyms</b>					
ADHD = Attention Deficit Hyperactivity Disorder CEO = Chief Executive Officer EMCCA = East Midlands Combined County Authority ICB = Integrated Care Board ICS = Integrated Care System					
<b>Executive Summary</b>					
An update regarding some of the most noteworthy events and items over the past quarter from the Acting Chair's perspective.					

## Meetings with other Chairs across the Nottingham and Nottinghamshire Integrated Care System

As part of my induction into my new role as the Trust's Acting Chair, I have been meeting with Chairs and other key stakeholders from across the Nottingham and Nottinghamshire Integrated Care System (ICS).

Those meetings have been a vital part of strengthening the Trust's relationships across the local health and care system, as part of the commitment to work collaboratively with partners in the community that is woven into our five-year Trust Strategy.

During June and July, I have held meetings with:

- Nick Carver (Chair, Nottingham University Hospitals)
- Amanda Sullivan (CEO Nottingham & Nottinghamshire ICB)
- Dale Bywater (Regional Director)
- Kathy McLean (Chair Nottingham & Nottinghamshire/Derby ICB)
- Suzy Brain-England (Chair, Doncaster & Bassetlaw)
- Sabrina Taylor (CEO, Healthwatch)
- Mahmud Nawaz (Chair, Chesterfield Royal Hospitals)
- Paul Devlin (Chair, Nottinghamshire Healthcare)

We have also enjoyed our most recent catch-up with colleagues from Newark and Sherwood District Council, where it has been great to see their focus on improving the health of their local population continuing. I also attended the Midlands Chairs Monthly Update Call.

I look forward to continuing those meetings to further strengthen those relationships over the coming weeks and months.

## Celebrating the contributions of our brilliant volunteers during National Volunteers Week

Between Monday 3<sup>rd</sup> and Sunday 9<sup>th</sup> June 2024, Sherwood Forest Hospitals was delighted to join the 40<sup>th</sup> anniversary celebrations of National Volunteers Week - including to celebrate and say 'thank you' to the Trust's 380 volunteers.

The national awareness week helps to highlight the contribution volunteers make to local communities, including the part they play in making great patient care happen across our hospitals.

There are 35 different volunteer roles across a range of services at the Trust's King's Mill, Newark and Mansfield Community Hospitals, which include wayfinding, assisting in wards and clinics, providing support at mealtimes, and working in the busy volunteer refreshment areas.

Volunteers provide an invaluable service to the Trust and help to deliver outstanding care, including by contributing over 50,000 hours per year. In June alone, 375 Trust volunteers generously gave over 4,550 hours of their time to help make great patient care happen across the 35 services they have supported during the month.

The month was a fantastic opportunity to shine a light on some brilliant stories from across our hundreds of volunteers - including the story of sisters Lorraine Shereston, Christine Henderson, and Val Grove who all give their free time to volunteer at Newark Hospital.

After working in the NHS for 33 years and at Newark Hospital, Val decided she wanted to give back and fill her time so took up volunteering at the Trust. This encouraged her sisters to do the same after they both retired, as Christine retired from her role working with young people with disabilities and Lorraine from her role as a nurse working with patients who have learning disabilities.



**Sisters Lorraine, Christine and Val were celebrated during National Volunteers Week**

To celebrate National Volunteers Week, volunteers at the Trust's three sites were given cakes kindly provided by the volunteers from Academy Transformation Trust Further Education (ATTFE) College, and arranged by Principal Liz Barrett, who is also the Lead Governor of Sherwood Forest Hospitals. We are grateful to the Trust for their support for our brilliant volunteers.

### **Recognising the difference made by our Trust Charity and Trust volunteers**

Elsewhere, July was another busy month for the Trust's Community Involvement team, both in how they encouraged financial donations to be made via our Trust Charity and through the thousands of hours that continue to be committed to support the Trust by our volunteers across our hospitals.

In July 2024 alone, 379 Trust volunteers generously gave over 4,600 hours of their time to help make great patient care happen across the 35 services they supported during the month.

Notable events from the Trust's Community Involvement team, our Sherwood Forest Hospitals Charity and our team of Trust volunteers over the past month have included:



**New recliner chairs are presented to the Medical Day Case Ward at Newark Hospital**

- Our fundraising partners, the Friends of Newark Hospital, have provided funding to two schemes at Newark Hospital over the past month.

Their first donation contributed to improvements to our Teledermatology service, which aims to provide a much faster diagnosis for patients with suspected skin cancer. That funding has provided the service with patient seating and desks for the medical photographers who help run the service.

In addition, six recliner chairs have been provided to the Medical Day Case Unit at Newark Hospital to give patients extra comfort while receiving their treatment.

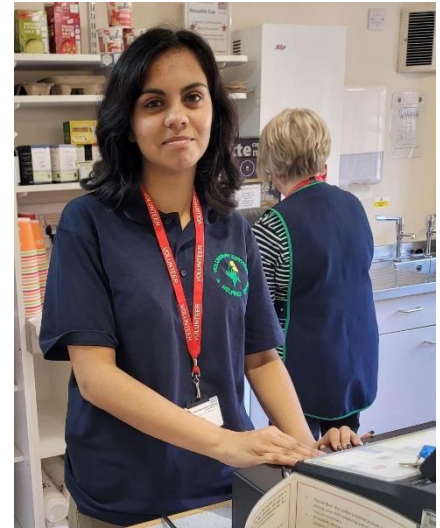
We are so grateful for their support in making improvements to our services.

- The Trust has welcomed eight new volunteers to the Trust during July, including Vaishali. Vaishali joined us as a volunteer at Newark Hospital to gain experience of hospital life to support her application to study medicine or biochemistry.

We wish Vaishali and all our new volunteers a very warm welcome to #TeamSFH.

- Colleagues on Ward 25, the children's ward at King's Mill Hospital, recently received a donation from a kind-hearted 11-year-old called Sam Jones.

Sam has made it his mission to donate to 11 worthy charities in 11 months in memory of his dad, Tom Jones, who passed away from cancer in 2021.



**Vaishali has joined the Trust's team of dedicated at Newark Hospitals during July**

Naming his fundraising efforts Sam's 11:11, Sam has attention deficit hyperactivity disorder (ADHD) and his mum, Nicola Jones, described this project a great way to focus his energy into something positive.

The project started with a sweet stall in his front garden, when he decided he wanted to donate money to cancer research. It has since grown to the 11:11 project, where he committed to donating money to a different charity of his choosing each month.

So far, he has raised over £9,000 in ten months, including a donation of £920 to the Children's Ward at King's Mill Hospital via the Sherwood Forest Hospitals Charity.

Those vital funds have been used to purchase a large amount of toys for the ward and craft materials for teenage mental health patients to be used as part of their therapy. Sam also gained a donation of books from *The Works*, which was gifted to the unit.



**Sam Jones receives a certificate recognising his donations to Ward 25**

The generous 11-year-old specified that £100 of the donation went to staff on the unit and this has been used to buy lots of lovely things for the staff room, such as new Tupperware and coffee pods for the coffee machine.

Sam is such an inspirational young man and his donation will make such a big difference to young people staying on the ward and the staff who provide the vital care there.

- We have also shared our grateful thanks to Judith, Angela and other members of the Newark Sewing Group (pictured below) who have kindly donated a large number of mastectomy cushions to provide patient comfort following surgery.





David, one of the Trust's volunteers, was very happy to receive his 15-year long service award from Karen Meikle during July, pictured right.

David is a constant support to our buggy and way-finder services, where he has proven himself to be totally committed to providing good care for our patients and visitors.

We thank him for his continued outstanding service.

- The Theatres department at King's Mill Hospital was delighted to receive a Sound Ear Pro device, which was funded by the Sherwood Forest Hospitals Charity during the month.

The equipment is used to detect noise levels in the area and help keep the recovery area a calm and peaceful environment for patients recovering from surgery.

This is just the latest example of the life-changing difference that the Sherwood Forest Hospitals Charity makes to improving patient and colleague experience here at Sherwood. We are grateful to them for their continued support.



## Other notable engagements from the past quarter:

- On Thursday 6<sup>th</sup> June 2024, I was delighted to meet with a number of Trust colleagues to mark the 80th anniversary of D-Day. I was grateful to the time spent with Brent Gillicker, a former submariner who now works in the Trust's Theatres team, who shared his experiences of life in the Forces and adjusting to life here at Sherwood.

Brent's journey from the Forces to settling into life here at Sherwood is a journey shared by many Trust colleagues - and one that we are looking to actively encourage more reservists and Forces veterans to do, recognising the wealth of transferrable skills they can bring to our Trust.

I am delighted that the Trust is strengthening its commitment to supporting our serving and former Forces colleagues and their families.



**Joining the Trust's Acting Medical Director, Simon Roe (left), and Brent Gillicker from the Trust's Theatres team to mark the 80th anniversary of D-Day**



- It was also my pleasure to present a number of Trust colleagues with Long Service awards during June, recognising their dedication and long service to working across our Trust sites. It was a pleasure to hear their stories and I thank them all for their contributions here at Sherwood.
- I also joined the Trust's Director of Nursing for its Surgery Division, Trevor Hammond, to complete a '15 Steps' tour of the Trust's 'Care of the Elderly' inpatient service on Ward 52 at King's Mill Hospital.

These visits are a vital part of our Trust Board gaining valuable insights by seeing Trust services closely for themselves. I am grateful to everyone in the team who accommodated the visit around their busy work.

- On 18<sup>th</sup> June 2024, I joined the Chief Executive and Leader at Ashfield District Council for our quarterly catch-up where we discussed how the two organisations can strengthen our working relationship. together.
- I have taken part in my latest walkaround of the Trust alongside Roz Norman, the Trust's Staff Side representative. During that engagement, we visited the mattress sterilising, catering and medical engineering teams. I am grateful to everyone who welcomed us during our visits.
- During July 2024, I also visited our Research and Innovation team who showed-off their brilliant work which includes designing the layout for the forthcoming ward area with beds and seating areas to help them to conduct more research within ward environments.