

# Healthier Communities, Outstanding Care



Sherwood Forest Hospitals  
NHS Foundation Trust

Direct Line: 01623 672232  
Our Ref: 131  
E-mail: [sfh-tr.foi.requests@nhs.net](mailto:sfh-tr.foi.requests@nhs.net)

**King's Mill Hospital**  
Mansfield Road  
Sutton in Ashfield  
Nottinghamshire  
NG17 4JL

25<sup>th</sup> July 2024

Tel: 01623 622515  
Join today: [www.sfh-tr.nhs.uk](http://www.sfh-tr.nhs.uk)



Dear Sir/Madam

**Freedom of Information Act (FOI) 2000 - Request for Information Reference:** Deaths more likely than not caused by problems in care - 22-24

I am writing in response to your request for information under the FOI 2000.

I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

## Home, Community, Hospital.

**Patient Experience Team**  
01623 672222  
[sfh-tr.pet@nhs.net](mailto:sfh-tr.pet@nhs.net)



We are proud to  
be a smoke-free  
site

**Chair Claire Ward**  
**Chief Executive Paul Robinson**

FOI Request / Question	Question Response	Is there an exemption?	Exemption	Exemption Details
1. Please tell me separately for 2022/23 and 2023/24 the number of deaths for which a case record review or investigation has been carried out leading to the conclusion that they were more likely than not to have been due to problems in the care provided		Yes	Section 12 - Over Fees Limit of £450 or 18.5 hours	<p>Our response remains predominantly the same since your last request FOI 52487, except for the higher costings as the scope has not been reduced and the request for an additional years' worth of data. Please see details below.</p> <p>Section 12 of the Act allows the Trust to refuse to deal with any requests where we estimate that responding to the request would exceed the cost limit. If we calculate that responding to a request will take it over the cost limit we are not obliged to provide a substantive response. The cost limit is calculated at a flat rate of £25 per hour. For public authorities the cost limit is £450 (18 hours). We can only include certain activities when estimating whether responding to a request would breach the cost limit. These are:</p> <p>Establishing whether information is held;  Locating and retrieving information; and  Extracting relevant information from the document containing it.</p> <p>If responding to one part of a request would exceed the cost limit, we do not have to provide a response to any other parts of the request. The cost limit can be applied on the basis of a reasonable estimate at the time the request is received. We are not under any obligation to make a precise calculation although our estimate is sensible and realistic. We have focused our attention on the locations most likely to hold the relevant information. We estimate that the cost of satisfying your request will be £2000.00 (80 hours we estimate it would take to retrieve the data to answer your request x £25.00)</p> <p>We have considered our duties under Section 16 of the Act where we should think what advice and assistance can be provided to help you reframe or refocus your request with a view to bringing it within the cost limit. Can I suggest that the subject or timespan of the request is narrowed? Any refined request will be treated as a new request.</p>
2. Please provide me with a brief overview of the FIRST FIVE incidents (in 2023/24 preferably or from 2022/23 if the former is not yet available) identified in question 1 (i.e. cases of deaths that were more likely than not caused by problems in care)				
3. Finally, can you please summarise what the Trust learnt and what actions have been taken as a result of these five cases highlighted in question 2?				

I trust this information answers your request. Should you have any further enquiries or queries about this response please do not hesitate to contact me. However, if you are unhappy with the way in which your request has been handled, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Sally Brook Shanahan, Director of Corporate Affairs, King's Mill Hospital, Mansfield Road, Sutton in Ashfield, Nottinghamshire, NG17 4JL or email [sally.brookshanahan@nhs.net](mailto:sally.brookshanahan@nhs.net).

If you are dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office, who will consider whether we have complied with our obligations under the Act and can require us to remedy any problems. Generally, the Information Commissioner's Office cannot decide unless you have exhausted the internal review procedure. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/your-data-matters/official-information/>.

Complaints to the Information Commissioner's Office should be sent to FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 1231113, email [casework@ico.org.uk](mailto:casework@ico.org.uk).

If you would like this letter or information in an alternative format, for example large print or easy read, or if you need help with communicating with us, for example because you use British Sign Language, please let us know. You can call us on 01623 672232 or email [sfh-tr.foi.requests@nhs.net](mailto:sfh-tr.foi.requests@nhs.net).

Yours faithfully

### **Information Governance Team**

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the licence conditions must be met. You must not re-use any previously unreleased information without having the consent from Sherwood Forest Hospitals NHS Foundation Trust. Should you wish to re-use previously unreleased information then you must make your request in writing. All requests for re-use will be responded to within 20 working days of receipt.