

Council of Governors - Cover Sheet

Subject:	Chair's report		Date: 13 th February 2024		
Prepared By:	Rich Brown, Head of Communication				
Approved By:	Claire Ward, Chair				
Presented By:	Claire Ward, Chair				
Purpose					
An update regarding some of the most noteworthy events and items from November 2023, December 2023 and January 2024 from the Chair's perspective.				Approval	
				Assurance	
				Update	Y
				Consider	
Strategic Objectives					
Provide outstanding care in the best place at the right time	Improve health and well-being within our communities	Empower and support our people to be the best they can be	To continuously learn and improve	Sustainable use of resources and estate	Work collaboratively with partners in the community
Y	Y	Y	Y	Y	Y
Principal Risk					
PR1	Significant deterioration in standards of safety and care				
PR2	Demand that overwhelms capacity				
PR3	Critical shortage of workforce capacity and capability				
PR4	Failure to achieve the Trust's financial strategy				
PR5	Inability to initiate and implement evidence-based Improvement and innovation				
PR6	Working more closely with local health and care partners does not fully deliver the required benefits				
PR7	Major disruptive incident				
PR8	Failure to deliver sustainable reductions in the Trust's impact on climate change				
Committees/groups where this item has been presented before					
None					
Acronyms					
DVT = Deep Vein Thrombosis LED = Light Emitting Diode NICU = Neonatal Intensive Care Unit SDEC = Same Day Emergency Care SFH = Sherwood Forest Hospitals					
Executive Summary					
An update regarding some of the most noteworthy events and items from November 2023, December 2023 and January 2024 from the Chair's perspective.					

Recognising the difference made by our Trust Charity and Trust volunteers



Staff and players from Mansfield Town Football Club on their visit to King's Mill Hospital

The period has been another busy one for our brilliant Community Involvement team and our army of Trust volunteers.

In November, 391 Trust volunteers generously gave over 4,200 hours of their time to help make great patient care happen across the 34 services they have supported during the month.

During December, 386 Trust volunteers gave over 3,900 hours across 33 services while, in January, 392 Trust volunteers gave over 4,220 hours across 35 services during the month.

Other notable developments from our brilliant Community Involvement team and our team of volunteers over recent months have included:

- The King's Mill Hospital Volunteers are delighted to have funded the refurbishment of the Clinic 7 children's area from cafe and fundraising stall profits, with the results of their efforts pictured below. Colourful artwork and wall-mounted toys provide a welcome distraction for children waiting in clinic.
- A team of response volunteers have been deployed to support the Pathology Team throughout the period of the spine corridor closure, including by supporting frontline colleagues by accepting samples and manning a temporary reception desk.
- Debra from Ward 24 popped to the Community Involvement Hub to pay in the £100 takings from the ward Christmas raffle to the Medicine Division Charitable Fund.

- SFH Hospitals Charity were delighted to provide three feeding dolls to NICU. The dolls will enhance training and provide feeding support to patients, including by helping to demonstrate positioning and attachment.
- Breast Care Nurses, Yvonne and Charlotte, were delighted to meet local fundraiser Daisy Stevenson who has raised £50 to support breast care patients at King's Mill Hospital. The funds have been used to purchase pens for the patient information packs.
- Welcoming members of staff from the Frasers Group, who have kindly donated £1,394 to the Sherwood Forest Hospitals Charity to be spent on toys for Ward 25 – the Children's Ward at King's Mill Hospital.
After deciding they wanted to raise money for charity, members of the Warehouse team at the Frasers Group held a virtual bike ride, where they rode – virtually – from their base in Shirebrook to Krakow (Poland), to Bucharest (Romania) and back to Shirebrook. With 500 members of the team taking part from 6am until midnight over three days, the team managed to cycle a total of 2,884 miles with 1,000 of those over their target.
- Staff from Children's Services and Care of the Elderly wards at King's Mill Hospital were overwhelmed by the generous donation of advent calendars and selection boxes from White Meadow Furniture, Sutton in Ashfield.
- Welcomed a wealth of donations of food items for the Charity's annual food bank appeal.
- Supported the King's Mill Hospital Christmas raffle which has raised a fantastic £1,955 for the Trust Charity Dementia Fund.
- Welcomed the donation of a fantastic £3,046.50 from The Friends of Newark Hospital, which has been raised in their Christmas raffle, tombola and craft stall.
- Gratefully received donations from the League of Friends (Mansfield and Sutton) and the Friends of Newark Hospital, who funded a gift for every Trust inpatient to open on Christmas Day.
- Our volunteer fundraisers support our wards with funding for patients spending their birthday or other special occasion in hospital – including sourcing a celebratory cake and balloon at short notice for a patient spending their 91st birthday on Ward 31.
- We have presented a number of long service awards to our dedicated volunteers who are celebrating milestones with the Trust.
- The Christmas raffle was launched at King's Mill Hospital, in aid of the Sherwood Forest Hospitals' Charity Dementia Care Fund.
- LED lighting with a view of the treetops & sky has been funded and installed, offering a welcome distraction for patients having eye injections in Clinic 8 at King's Mill Hospital. The improvements have been made possible thanks to the KMH volunteers who funded this Dragons' Den project from fundraising and cafe profits

We remain so grateful to everyone who has given their time, money and support in other ways to support the Trust and our hard-working colleagues over the past quarter.



King's Mill Hospital patients to benefit from new ultrasound machine, thanks to legacy donation to Sherwood Forest Hospitals Charity

Some patients who receive care at King's Mill Hospital's Same Day Emergency Care (SDEC) Unit are to receive quicker tests and diagnoses, thanks to a new ultrasound machine that has been purchased by our Sherwood Forest Hospitals Charity.

Patients with suspected Deep Vein Thrombosis (DVT) will be among those who will benefit from the £41,500 machine that has been purchased, thanks to a legacy donation made to the Charity.

The Trust's purpose-built 'SDEC' unit reduces hospital admissions by providing high-quality diagnostic tests, treatment and care without the need for an overnight stay in a hospital bed. Until now, patients in the unit who needed an ultrasound scan had to wait for availability in the x-ray department or while equipment was sourced from other areas of the hospital.

The machine will result in faster tests and diagnoses, increasing flow through the department and reducing the number of patients who receive unnecessary medication, for example to prevent blood clotting. It will also improve access to scans for inpatients because fewer SDEC patients will need to visit the x-ray department.

We are very grateful to Sherwood Forest Hospitals Charity for providing this ultrasound machine, which will enable timely scans to be carried out by the medical team in SDEC, resulting in improved patient care and experience.



Newark Hospital's longest-serving colleague celebrates 50 years' service

Newark Hospital's longest-serving colleague has been recognised for achieving a remarkable 50 years of service. Margaret Michie, who is a clinic receptionist mainly in Eastwood Centre at Newark Hospital, had requested that no fuss be made of her special milestone, but we couldn't let the occasion pass without marking it in some small way.

Members of our Executive Team and the Newark Hospital leadership team presented her with a framed certificate and a letter to show their thanks and appreciation.

As a Trust, we award our colleagues pin badges for reaching certain milestones but a 50-year badge had to be specially ordered because Margaret is believed to be the first colleague at the Trust to reach five decades.

Margaret has worked in various departments since starting work as a radiology secretary in 1973. She has worked in Medical Records and on Minster Ward, roles that have given her a wealth of knowledge.

Margaret is a valued member of the clinic reception team, looking after her consultants, the staff around her and, ultimately, the patients. She takes great pride in her work and is a very conscientious person who has a vast knowledge of medical terminology.

It is truly amazing that Margaret has given 50 years of service to the Trust and to Newark Hospital. I thank her for her incredible service.



Margaret Michie receives her certificate of long service

Other notable engagements:

- I was delighted to meet with our partners at Newark and Sherwood District Council to continue our discussions on how we can support greater health and wellbeing across the community. Since becoming Chair, I have championed the partnerships with our local councils and others as a key way to deliver better outcomes and better value for our patients and public.
- I continue to take part in regular visits to different parts of our Trust. In my role as Non-Executive Maternity Safety Champion, this has included a monthly visit around our birthing unit, maternity services and our Neonatal Intensive Care Unit (NICU). It is always a pleasure to meet our colleagues, parents and our smallest of patients. These visits allow us to continually review our services and consider how we can improve.