

## Board of Directors Meeting in Public - Cover Sheet

<b>Subject:</b>	Integrated Performance Report – Q2 2023-2024	<b>Date:</b> 2 <sup>nd</sup> November 2023			
<b>Prepared By:</b>	Sally Brook Shanahan, Director of Corporate Affairs				
<b>Approved By:</b>	Executive Team				
<b>Presented By:</b>	Paul Robinson, Chief Executive				
<b>Purpose</b>					
To provide assurance to the Board regarding the Performance of the Trust as measured in the Integrated Performance Report		<b>Approval</b>			
		<b>Assurance</b>			
		<b>Update</b>			
		<b>Consider</b>	X		
<b>Strategic Objectives</b>					
Provide outstanding care in the best place at the right time	Improve health and well-being within our communities	Empower and support our people to be the best they can be	To continuously learn and improve	Sustainable use of resources and estate	Work collaboratively with partners in the community
X	X	X	X	X	X
<b>Principal Risk</b>					
PR1	Significant deterioration in standards of safety and care				X
PR2	Demand that overwhelms capacity				X
PR3	Critical shortage of workforce capacity and capability				X
PR4	Failure to achieve the Trust's financial strategy				X
PR5	Inability to initiate and implement evidence-based Improvement and innovation				
PR6	Working more closely with local health and care partners does not fully deliver the required benefits				
PR7	Major disruptive incident				
PR8	Failure to deliver sustainable reductions in the Trust's impact on climate change				
<b>Committees/groups where this item has been presented before</b>					
Executive Team - 25 <sup>th</sup> October 2023					
<b>Acronyms</b>					
SOF – Single Operating Framework					
<b>Executive Summary</b>					
<p>This is the new style Integrated Performance Report (IPR) to replace the previous SOF format. It provides the Board with assurance regarding the performance of the Trust in respect of the performance Indicators allocated to four domains: Quality Care, People and Culture, Timely Care and Best Value Care. It is intended to continue to provide these reports on a quarterly basis.</p> <p>This report is for Quarter 2 2023/24. Rather than being RAG rated, the performance indicators identified on the report are marked as “met” or “not met” via a green tick and red cross, respectively. A graph is provided for each standard that is not met that identifies trends.</p> <p>Maintaining good performance against the key indicators contained in the report has been challenging for the whole of the NHS. This report describes the areas of key challenge for the Trust and these are consistent with all NHS trusts and healthcare systems. However, the Trust's performance compares favourably across the NHS in key areas of vacancy and sickness absence rates, emergency care access, ambulance turnaround times, cancer and diagnostics.</p> <p>There are a total of 61 indicators reported on the Q2 IPR report, of those 25 are rated as met, and 36 are rated as not met. These are reported by individual Domains as follows:</p>					

**Quality Care**

Of the total 15 indicators, 10 are rated as met and 5 as not met for Quarter 2.

**People and Culture**

Of the total 11 indicators, 6 are rated as met and 5 as not met for Quarter 2.

**Timely Care**

Of the total 30 indicators, 9 are rated as met and 21 as not met for Quarter 2.

**Best Value Care**

Of the total 5 indicators, 0 are rated as met and 5 as not met for Quarter 2.

Details of the trajectories and actions being taken to address these indicators are shown in the individual graphs for each Domain.

**Recommendation**

- The Board of Directors to take assurance for the Performance of the Trust, against the background of the new quarter, including noting the periods of industrial action.

Appendix 1

