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Sherwood Forest Hospitals
NHS Foundation Trust

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10th December 2024

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[REDACTED]

Dear Sir/Madam

Freedom of Information Act (FOI) 2000 - Request for Information Reference: Inventory management systems (IMS)

I am writing in response to your request for information under the FOI 2000.

I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below. Please accept our apologies for the delay.

Home, Community, Hospital.

Patient Experience Team
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Acting Chair Graham Ward
Acting Chief Executive David Selwyn

FOI Request / Question	Question Response	Is there an exemption?	Exemption	Exemption Details
1 Does your Trust use an Inventory Management System (IMS)? a. If 'Yes,' which company supplies this? (If yes please go to Q2) b. If 'No,' do you have plans to procure an IMS within the next three years? (If No please go to Q16)	MRI Real Estate Software - Real Asset Management			
2. Which company supplies the IMS?	See answer to Question 1			
3. When was this system implemented?	2014			
4. When was the most recent upgrade or change?	Our version last upgraded by the supplier October 2018 but continually adapted as needed for our departmental needs. Recent changes happened in January 2024			
5. Did you procure this system independently, through NHS Supply Chain, or through some other route (please specify)?	Independently following evaluation			
6. Did the Trust use a different IMS prior to the current one? If so, please specify the previous system(s) and how long were they used for?	The department have used multiple systems, Maintenance 4000 (from the same company) before updating to RAM 5000 in 2014 and CRT was before that (in use 2000)			
7. What are the key differences between the current IMS and any previous IMS in terms of functionality, ease of use, and integration with other Trust systems?	Web based, portal for staff across Trust to access, meets the needs of what we need to do. No integration with Patient databases (not needed)			

8. Does the current system manage the following:	Just manages Medical Devices - Inventory and Service history etc			
9. Does your IMS integrate with other Trust software (e.g., EPR, procurement platforms)? If yes, which?	No			
10. What primary benefits has the Trust observed with the current IMS (e.g., cost savings, efficiency gains, regulatory compliance)?	Meeting National Guidance relating to managing Medical Equipment. Good governance, data, record keeping and asset management			
11. Do you believe that you are receiving/expect to have received by the contract end good return on investment from this IMS?	Yes			
12. What are the main challenges or limitations experienced with the system?	None			
13. Does the Trust have plans to upgrade or replace the IMS within the next three years?	No - not for medical device inventory needs			
14. What new capabilities/improvements/features would be a priority in future IMS procurement (e.g., enhanced traceability, asset or human tissue tracking)?	Unsure as our current system meets our medical device related needs			
15. Who is the best person within the Trust to speak to about IMS systems?	For Medical Devices only - MEMD			
16. Do you have plans to procure an IMS within the next three years?	No			

I trust this information answers your request. Should you have any further enquiries or queries about this response please do not hesitate to contact me. However, if you are unhappy with the way in which your request has been handled, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Sally Brook Shanahan, Director of Corporate Affairs, King's Mill Hospital, Mansfield Road, Sutton in Ashfield, Nottinghamshire, NG17 4JL or email sally.brookshanahan@nhs.net.

If you are dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office, who will consider whether we have complied with our obligations under the Act and can require us to remedy any problems. Generally, the Information Commissioner's Office cannot decide unless you have exhausted the internal review procedure. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/your-data-matters/official-information/>.

Complaints to the Information Commissioner's Office should be sent to FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 1231113, email casework@ico.org.uk.

If you would like this letter or information in an alternative format, for example large print or easy read, or if you need help with communicating with us, for example because you use British Sign Language, please let us know. You can call us on 01623 672232 or email sfh-tr.foi.requests@nhs.net.

Yours faithfully

Information Governance Team

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the licence conditions must be met. You must not re-use any previously unreleased information without having the consent from Sherwood Forest Hospitals NHS Foundation Trust. Should you wish to re-use previously unreleased information then you must make your request in writing. All requests for re-use will be responded to within 20 working days of receipt.

4

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