## **Healthier Communities, Outstanding Care**



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2<sup>nd</sup> August 2024

Dear Sir/Madam

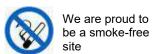
**Freedom of Information Act (FOI) 2000 - Request for Information Reference**: Bank and Rostering

I am writing in response to your request for information under the FOI 2000.

I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

## Home, Community, Hospital.





FOI Request / Question	Question Response	Is there an exemption?	Exemption	Exemption Details
Do you have an in- house temporary staffing team to manage your bank OR is this outsourced to a company? (In-house/Outsourced)	For each of the following staff group Categories Medical & Dental: Nursing & HCAs: AHPs & HSS: Admin & Clerical:			
	In-house for all staff groups.			
2. If outsourced, what is the name of this company?	For each of the following staff group Categories Medical & Dental: Nursing & HCAs: AHPs & HSS: Admin & Clerical:			
	N/A			
3. What was the start date for the contract with this outsourced provider? (dd/mm/yyyy)	For each of the following staff group Categories Medical & Dental: Nursing & HCAs: AHPs & HSS: Admin & Clerical:			
	N/A			
4. What is the expiry date for the contract with this outsourced provider? (dd/mm/yyyy)	For each of the following staff group Categories Medical & Dental: Nursing & HCAs: AHPs & HSS: Admin & Clerical:			
	N/A			
5. Does your organisation use digital technology/software to manage it's staff bank? (YES/NO)	For each of the following staff group Categories Medical & Dental: Yes Nursing & HCAs: Yes			

	AHPs & HSS: Yes Admin & Clerical: Yes	
6. If the response was YES to question 1, what is the name of your digital staff bank technology (e.g. Allocate, Patchwork, Locum's		
Nest)?	AHPs & HSS: Allocate Admin & Clerical: Allocate	
7. What was the contract start date for the provider you currently use for your Digital staff bank? (dd/mm/yyyy)	For each of the following staff group Categories Medical & Dental: Nursing & HCAs: AHPs & HSS: Admin & Clerical:	
8. What is the contract expiry date for the	01/11/2018   For each of the following staff group Categories	
provider you currently use for your Digital staff bank? (dd/mm/yyyy)	Medical & Dental: Nursing & HCAs: AHPs & HSS: Admin & Clerical:	
	31/08/2025	

I trust this information answers your request. Should you have any further enquiries or queries about this response please do not hesitate to contact me. However, if you are unhappy with the way in which your request has been handled, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Sally Brook Shanahan, Director of Corporate Affairs, King's Mill Hospital, Mansfield Road, Sutton in Ashfield, Nottinghamshire, NG17 4JL or email sally.brookshanahan@nhs.net.

If you are dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office, who will consider whether we have complied with our obligations under the Act and can require us to remedy any problems. Generally, the Information Commissioner's Office cannot decide unless you have exhausted the internal review procedure. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <a href="https://ico.org.uk/your-data-matters/official-information/">https://ico.org.uk/your-data-matters/official-information/</a>.

Complaints to the Information Commissioner's Office should be sent to FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 1231113, email <a href="mailto:casework@ico.org.uk">casework@ico.org.uk</a>.

If you would like this letter or information in an alternative format, for example large print or easy read, or if you need help with communicating with us, for example because you use British Sign Language, please let us know. You can call us on 01623 672232 or email <a href="mailto:sfh-tr.foi.requests@nhs.net">sfh-tr.foi.requests@nhs.net</a>.

Yours faithfully

## **Information Governance Team**

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