

Direct Line: 01623 672232
Our Ref: 1178
E-mail: sfh-tr.foi.requests@nhs.net

King's Mill Hospital
Mansfield Road
Sutton in Ashfield
Nottinghamshire
NG17 4JL

1st December 2025

Tel: 01623 622515
Join today: www.sfh-tr.nhs.uk

[REDACTED]

Dear Sir/Madam

Freedom of Information Act (FOI) 2000 - Request for Information Reference: FOI request on corridor care

I am writing in response to your request for information under the FOI 2000.

I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below. Please accept our sincere apologies for the delay.

Home, Community, Hospital.

FOI Request / Question	Question Response	Is there an exemption?	Exemption	Exemption Details															
<p>1. Please tell me how many patients were treated in corridor areas or other non clinical areas in emergency departments in each of the last two financial years:</p> <p>a) 2024/25</p> <p>b) 2023/24</p>	<p>Currently SFH are unable to submit accurate data on the use of unconventional bed spaces in A&E due to limitations of our current ED IT system. During times of pressure within our ED, unconventional bed spaces are used. We are able to provide details of the number of days in each quarter that our resuscitation and majors areas of our ED have been over-capacity at some point within the day (considering hourly snapshots of occupancy). Please see details the tables below:</p> <p><u>Resuscitation - number of days in the quarter that the area was, at some point, over-capacity</u></p> <table> <tr> <th></th><th>Q1</th><th>Q2</th><th>Q3</th><th>Q4</th></tr> <tr> <td>2023/24</td><td>44</td><td>47</td><td>77</td><td>66</td></tr> <tr> <td>2024/25</td><td>48</td><td>48</td><td>77</td><td>65</td></tr> </table> <p><u>Majors - number of days in the quarter that the area was, at some point, over-capacity</u></p>		Q1	Q2	Q3	Q4	2023/24	44	47	77	66	2024/25	48	48	77	65			
	Q1	Q2	Q3	Q4															
2023/24	44	47	77	66															
2024/25	48	48	77	65															

2

Home, Community, Hospital.

Patient Experience Team

01623 672222

sfh-tr.pet@nhs.net



We are proud to be
a smoke-free site

Acting Chair Graham Ward

Acting Chief Executive David Selwyn

		Q1	Q2	Q3	Q4			
	2023/24	91	90	92	91			
	2024/25	91	92	92	90			
2. Please specify the types of non clinical areas patients are treated (corridors, converted cupboards, others)	We use Corridors and the middle of bays.							
3. Please tell me whether the trust employs dedicated doctors, nurses or other staff to work specifically in corridor areas. • If yes, please provide details of the job title.	No, we increase staffing across the department of all staff if required to manage the capacity of the department							
4. Please tell me if the trust has any policies to reduce corridor care. If so, provide details or attach the relevant document.						Yes	Section 21	Section 21 exempts information that is reasonably accessible to you by other means. The information you require is available https://www.sfh-tr.nhs.uk/media/ez5detlc/patient-flow-and-escalation-policy.pdf

I trust this information answers your request. Should you have any further enquiries or queries about this response please do not hesitate to contact me. However, if you are unhappy with the way in which your request has been handled, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Sally Brook Shanahan, Director of Corporate Affairs, King's Mill Hospital, Mansfield Road, Sutton in Ashfield, Nottinghamshire, NG17 4JL or email sally.brookshanahan@nhs.net.

If you are dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office, who will consider whether we have complied with our obligations under the Act and can require us to remedy any problems. Generally, the Information Commissioner's Office cannot decide unless you have exhausted the internal review procedure. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/your-data-matters/official-information/>.

Complaints to the Information Commissioner's Office should be sent to FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 1231113, email casework@ico.org.uk.

If you would like this letter or information in an alternative format, for example large print or easy read, or if you need help with communicating with us, for example because you use British Sign Language, please let us know. You can call us on 01623 672232 or email sfh-tr.foi.requests@nhs.net.

Yours faithfully

Information Governance Team

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the licence conditions must be met. You must not re-use any previously unreleased information without having the consent from Sherwood Forest Hospitals NHS Foundation Trust. Should you wish to re-use previously unreleased information then you must make your request in writing. All requests for re-use will be responded to within 20 working days of receipt.