

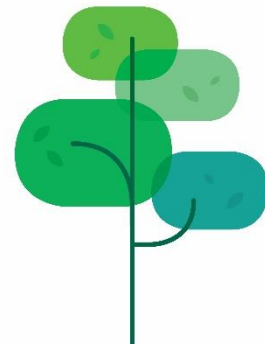


Sherwood Forest Hospitals
NHS Foundation Trust

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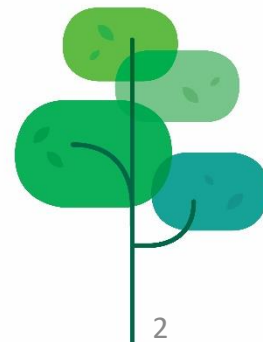
Improvement Faculty Update

Council of Governors Meeting 14th May 2024



Improvement Faculty Update – Reflections on last 12-Months

- The creation of the Trusts Improvement Faculty has helped to reinforce that **patient safety, clinical effectiveness and quality care remain at the heart of our strategic vision.**
- The main purpose of the Improvement Faculty was/is to provide a centrally located, **single point of contact for all colleagues and teams seeking help and advice on any aspect of improvement**, change management and transformation. The overarching aims of the Faculty are to improve the quality of patient care, improve the experience of those who use our services, improve clinical outcomes, improve the working lives of our colleagues, and help the Trust to make best use of its resources.
- The Faculty therefore provides an evidence-based improvement offer that will help the Trust to **embrace the cultural aspects of improvement, address the immediate priorities and help plan for longer-term challenges.**
- Since its inception, the Faculty have:
 - Supported 11 major Transformational Programmes.
 - Continued to deliver 7 different training programmes (including contributing to the system wide Quality, Service Improvement and Redesign (QSIR) practitioner programme).
 - Supported every clinical division in the delivery of financial improvement.
 - Have responded to over 110 additional requests for ad-hoc support.
 - Brought together a multitude of partner services (for whom Improvement is a part of their role) through the establishment of a multi-professional 'Improvement Advisory Group'.



Improvement Faculty Update – Developing a Continuous Quality Improvement Strategy (1)

Background

- Back in 2022 SFH launched its Quality Strategy 2022-2025.
- Although '*strengthening and sustaining a learning culture of continuous improvement*' was a key component of the Quality Strategy, **the Trust is keen to reinforce the importance of this.**
- **This is therefore why we are developing a Continuous Quality Improvement Strategy;** to firmly embed continuous learning and improvement across the entire organisation. It will therefore help us to innovate, improve and thrive as an organisation and achieve our aim of providing *Outstanding Care, given by Compassionate People leading to Healthier Communities.*
- We have proactively sought the views of clinical and operational colleagues, and as a result of the feedback we've received, the Continuous Quality Improvement Strategy is starting to take shape.
- Importantly however, by seeking views and consulting with colleagues, the strategy will be 'owned' by the wider organisation. **It will simply be a framework for how the organisation aims to improve clinical quality, outcomes and working lives.**
- Our aim is to create the right culture so that all colleagues and teams across the organisation are encouraged to ask the questions '**how are we doing?**' and '**can we do it better?**'.



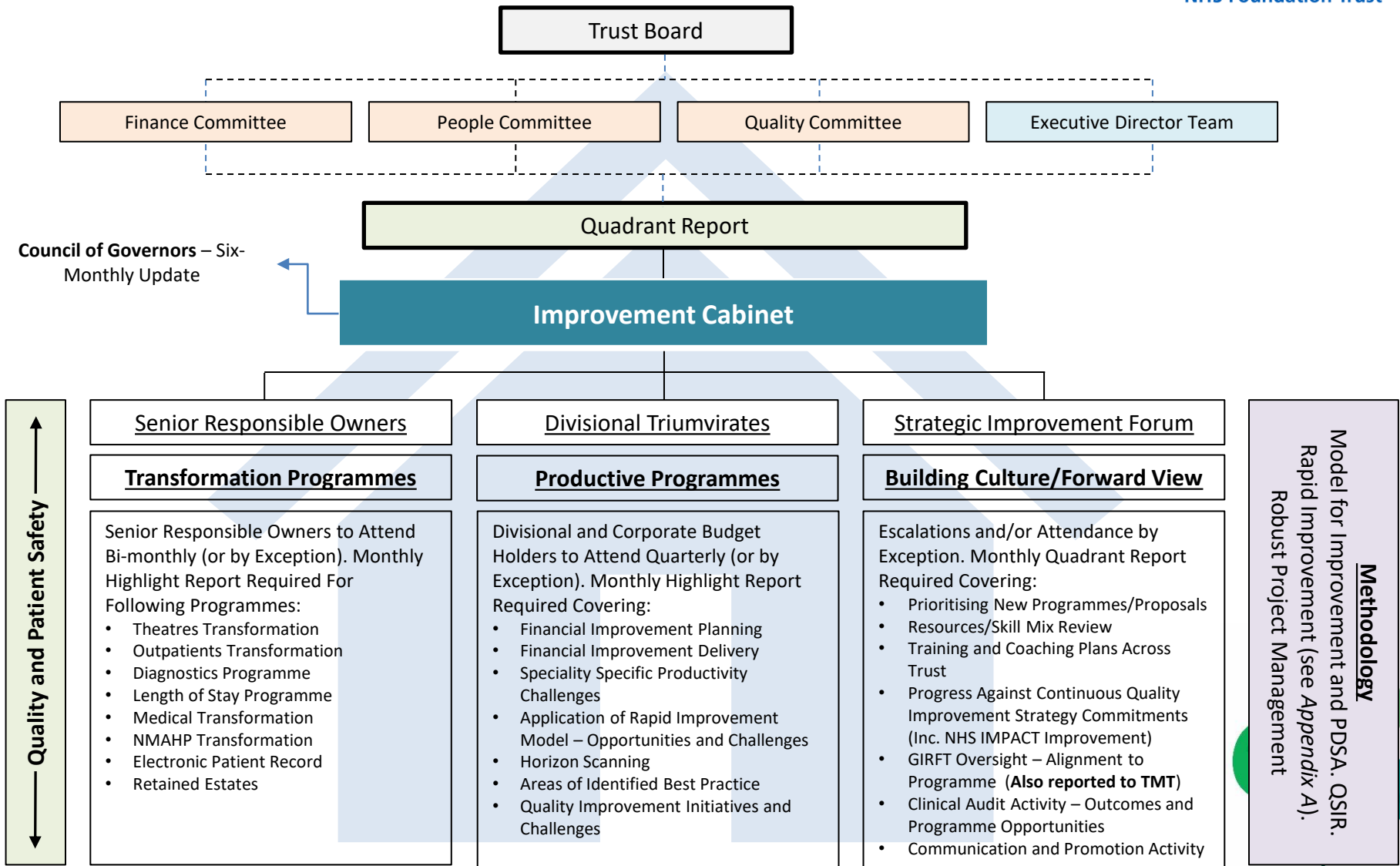
Improvement Faculty Update – Developing a Continuous Quality Improvement Strategy (2)

Our Commitments *(What have people told us they want to see)*

- **Commitment 1 - We Will Build a Shared Purpose and Vision**
We will identify and promote a improvement methodology to use across our entire organisation, ensuring a local, systemic and simple way of practising improvement.
- **Commitment 2 - We Will Invest in People and Culture**
We will give all our colleagues access to induction, improvement training and support, so that everyone can run improvement projects and continuously improve their daily work.
- **Commitment 3 - We Will Build Improvement Capability and Capacity**
We will set the expectation that all colleagues will have a common understanding of improvement, that it is a priority for the organisation and that they will be supported to make improvements in their own area of work.
- **Commitment 4 - We Will Develop Leadership Behaviours**
We will have a clear leadership and management development strategy in place, outlining capability requirements and access to training. The Board will set our ambition, provide direction, and allocate resources to develop an organisation-wide system and culture for continuous improvement.
- **Commitment 5 - We Will Embed Improvement into Management Systems and Processes**
We will develop an approach to programme and project delivery that aligns with the strategy, vision and purpose of our organisation.



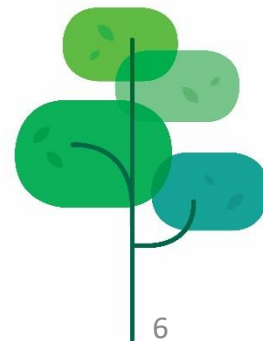
Improvement Faculty Update – Changes to Governance (1)



Improvement Faculty Update – Changes to Governance (2)

Benefits of Introducing an Improvement Cabinet

- Quality and Patient Safety will continue to underpin everything we do.
- All aspects of Improvement (including culture) will be discussed simultaneously.
- The Cabinet will ensure everything we do will be grounded in evidence.
- Having an Executive led cabinet will reinforce that **improvement is everybody's business**. Improvement will become an organisational resource in which we all have a stake.
- Multiple points of reporting will ensure key messages are circulated across the organisation.
- The Cabinet will oversee and ensure that the right level of support is provided with the right level of expertise.
- It will provide a single point of governance for delivery of the Continuous Quality Improvement Strategy.



Improvement Faculty Update – Contact Us



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