

Board of Directors Meeting in Public - Cover Sheet

Subject:	Chair's report		Date: 7 th March 2024		
Prepared By:	Rich Brown, Head of Communication				
Approved By:	Claire Ward, Chair				
Presented By:	Claire Ward, Chair				
Purpose					
An update regarding some of the most noteworthy events and items over the past month from the Chair's perspective.		Approval			
		Assurance	Y		
		Update	Y		
		Consider	Y		
Strategic Objectives					
Provide outstanding care in the best place at the right time	Improve health and well-being within our communities	Empower and support our people to be the best they can be	To continuously learn and improve	Sustainable use of resources and estate	Work collaboratively with partners in the community
Y	Y	Y	Y	Y	Y
Principal Risk					
PR1	Significant deterioration in standards of safety and care				
PR2	Demand that overwhelms capacity				
PR3	Critical shortage of workforce capacity and capability				
PR4	Failure to achieve the Trust's financial strategy				
PR5	Inability to initiate and implement evidence-based Improvement and innovation				
PR6	Working more closely with local health and care partners does not fully deliver the required benefits				
PR7	Major disruptive incident				
PR8	Failure to deliver sustainable reductions in the Trust's impact on climate change				
Committees/groups where this item has been presented before					
Not applicable					
Acronyms					
KMH = King's Mill Hospital NICU = Neonatal Intensive Care Unit					
Executive Summary					
An update regarding some of the most noteworthy events and items over the past month from the Chair's perspective.					

Recognising the difference made by our Trust Charity and Trust volunteers



Caption: A host of Trust volunteers attend their annual update training in February

February was another busy month for our Trust's Community Involvement team, both in how they encouraged financial donations to be made via our Trust Charity and through the thousands of hours that continue to be committed to support the Trust by our volunteers across our hospitals.

In February alone, 402 Trust volunteers generously gave over 4,300 hours of their time to help make great patient care happen across the 36 services they have supported during the month.

Other notable developments from our brilliant Community Involvement team and our team of volunteers during the month include:

- During February, Co-ordinators have interviewed and inducted 19 new volunteers who will be placed in a variety of roles, including in our Mealtime Assist, End of Life Service, Daffodil Café and Patient Buggy teams. Some of the new recruits will also support the Pharmacy Team during the period of relocation and reception cover for pathology whilst the spine corridor works are underway.
- Our next cohort of Mealtime Assist volunteers at both King's Mill and Newark Hospitals undertook specialist training during the month from the Speech & Language Team. The volunteers are looking forward to joining ward teams to improve the patient experience at mealtimes. Volunteer Margaret Hurrell played a key part in explaining the role in a forthcoming outstanding service video.
- Newark Hospital volunteers are now supporting cardiac rehab colleagues and patients in the physiotherapy gym, making all the difference in improving patient experience by providing an extra pair of hands.
- Sally Brook Shanahan joined the team in presenting a basket of flowers to Newark Hospital Podiatry volunteer Pat Allen to celebrate her 90th birthday.
- The Early Pregnancy Unit at King's Mill extended grateful thanks to Sian Robertson and Mobility Operations Ltd have purchased a large quantity of speciality book titles to support those affected by baby loss.
- A selection of sensory toys has been purchased for the Urgent Treatment Centre at Newark Hospital by the Sherwood Forest Hospitals Charity, as pictured below. The toys, requested by Clinical Support Worker Natalie, will help to entertain and distract children receiving treatment.
- Furniture for the waiting area and admissions area on Ward 31 has been funded by the KMH volunteers utilising café and fundraising stall profits.

- West Burton Power Station recently closed. Their Social Club kindly donated funds to local charities, including £2,000 that was donated to the Newark Hospital Diabetes Team. Care packs for diabetic patients have been funded as a result of their donation, with the packs containing items to raise the blood sugar during a hypoglycaemic episode.
- SDC Trailers kindly chose the Sherwood Forest Hospitals Charity for their 2023 salary sacrifice scheme, resulting in a fantastic £5,000 being donated to the paediatrics fund.
- Alison Constantine, who designs and makes bags to sell at craft fairs, has made a £406 donation to Breast Services at King's Mill Hospital.
- The Dementia Team were delighted to receive £3,231.58 raised through Christmas 2023 activities including a Christmas Jumper Day, school's carol programme and our volunteer fundraisers Christmas Raffle.



Caption: Colleagues at Newark Urgent Treatment Centre with the donation of sensory toys made during February

We remain so grateful to everyone who has given their time, money and support in other ways to support the Trust and our hard-working colleagues over the past month.

Hospital buggies benefit from refurb



Caption: Alan Taylor (far left) and his wife Kay (far right) with Claire Ward, Chair of Sherwood Forest Hospitals, and Paul Horton, Marketing Manager at B Taylor & Sons Transport Ltd. Pictured sitting in the buggy is volunteer Malc Coupe.

It was my pleasure to welcome representatives from Taylor's Transport Group of Huthwaite, Nottinghamshire, to King's Mill recently to personally thank them for their support for our buggy service.

Our transport buggies take patients and visitors on 1,000 journeys inside King's Mill Hospital each week have been refurbished, thanks to the local business.

The volunteer-run buggy service helps those who are less mobile get to their appointments on time and in comfort. It is very well used and appreciated by so many.

The company has generously resprayed the two buggies that it donated nearly 10 years ago. The logistics and warehousing company also kindly provided a 'Buggy Stop' sign for the pick-up point in the main reception area of the hospital.

In 2014, the company's Managing Director Alan Taylor and wife Kay raised £22,155 for the buggies by hosting a garden party as a 'thank you' for the excellent care Alan received as a patient at King's Mill.

Since then, the buggies have provided a major boost to patients and visitors, travelling many miles up and down the main corridors of the hospital five days a week.

The buggies, which are operated by some of the Trust's specially-trained 400 volunteers, have been freshly painted in red, with up-to-date branding.

Donations such as this by businesses, community groups and individuals, enable Sherwood Forest Hospitals Charity to make a positive difference to patients, their families and visitors across all areas of our three hospitals.

We thank Taylor's Transport Group for this kind gesture and to our fantastic volunteers for driving the buggies as part of the wide range of services they provide to our patients.

Nurse rewarded for making couple's wedding wish come true



Caption: Keela Darby, a Nurse at Sherwood Forest Hospitals (centre) alongside Michelle and Katherine Wilkinson

A nurse who helped a hospital patient to fulfil his final wish of marrying his partner received a prestigious award during the month. Keela Darby, a nurse at King's Mill Hospital in Sutton-in-Ashfield, supported Roy Wilkinson and his family while Roy was receiving end-of-life care.

Keela, assisted by colleagues, arranged balloons, flowers, a cake, cards and bubbles, at very short notice to celebrate Roy's marriage to his partner of three years, Michelle. Their wedding, attended by family, friends, and hospital staff, took place on 22nd September 2023 on the Surgical Assessment Unit, where Roy sadly passed away just five days later.

Roy's widow, Mrs Michelle Wilkinson, and their daughter, Katherine Wilkinson, were so grateful for the way Keela went above and beyond to support them and Roy in his final days that they nominated her for the internationally-recognised DAISY Award.

Keela, who has worked at Sherwood Forest Hospitals for 10 years, was given the award by Michelle, Katherine, and the Trust's Chief Nurse Phil Bolton, at a surprise presentation attended by colleagues. We are so proud of the way our nursing colleagues go the extra mile for patients and their families every day of the week.



Caption: Roy and Michelle Wilkinson on their wedding day

Lincolnshire patient urges everyone to 'Ask for Newark Hospital'



Caption: Amit Bidwai, Consultant Trauma and Orthopaedic Surgeon pictured with Linda Jones and members of the Newark Theatres team

We have been continuing to promote the value of Newark Hospital across our communities since the turn of the year, including by sharing the story of a Lincolnshire resident who chose to have a planned operation at Newark Hospital and has been encouraging others to 'Ask for Newark' due to the high-quality care she received.

Linda Jones, 65, who lives in a village south of Lincoln, recently had shoulder replacement surgery in the hospital's new state-of-the-art operating theatre, which welcomed its first patients just three months ago.

The new theatre is expected to provide up to 2,600 more operations and procedures at Newark Hospital each year, enabling patients from across Nottinghamshire, Lincolnshire, and surrounding areas, to receive some treatments quicker than they would elsewhere due to shorter waiting times.

Linda was initially on the waiting list to have her operation at King's Mill Hospital. When Linda was told by the consultant that she met the criteria to have her surgery at Newark Hospital, she quickly agreed.

I am delighted but not surprised to learn about Linda's experiences. Feedback from patients who have operations at Newark Hospital is overwhelmingly positive. However, patients don't always realise that Newark Hospital is an option or that waiting lists there tend to be shorter than elsewhere. We want Newark Hospital to be a vibrant and valued community asset and we are committed to making best use of the site, including by further improving the services we provide there and the speed that people can access them.

Sherwood Forest Hospitals' Chaplain celebrates 80th birthday

We were delighted to support one of our chaplains to celebrate his 80th birthday during February, where he was surrounded by many of the colleagues and patients he has supported over the years.

Rodney Warden, who has worked at Sherwood for nearly 26 years, is one of four Trust employees aged in their 80s.

He has made a significant impact on the Trust over the years, developing a range of support groups and events. He is well-known for the support he gives to bereaved parents and families. Rodney helps ensure that the annual lantern walk takes place each year and hosts a support group where parents who have lost babies can find support and advice.

As well as supporting patients in their time of need, Rodney is always there to lend a listening ear and some comforting words of advice to colleagues. Colleague wellbeing support is a big part, not only of Rodney's role as a Chaplain, but also in his role as a Trust Wellbeing Champion.



We are proud of our diverse workforce and colleagues like Rodney who continue to provide a positive contribution for so many years and into their 80s.

We have colleagues of more than 100 nationalities, of all ages and from all backgrounds. Together, they bring a vast amount of skills, knowledge and expertise to our hospitals and help us to deliver outstanding care to our patients and each other.

Andy Haynes formally receives MBE

On a personal level, I would like to congratulate the Trust's Specialist Advisor to the Board, Dr Andy Haynes MBE, after he formally received his MBE at a ceremony at Windsor Castle in February.

The award recognises Dr Haynes' outstanding achievement and services to patients and their families across Nottinghamshire.

Through Andy's skill and dedication, he has helped to transform the way that people living with cancer are cared for and how their families are supported at what we know can be one of the most challenging times in their lives.

This is fantastic and well-deserved recognition for Dr Haynes' career for this important work. We could not be prouder to call him a colleague here at Sherwood.

Other notable engagements:

- My regular visits to maternity and the Neonatal Intensive Care Unit (NICU) continue to provide the assurance needed of the services we provide to parents and our smallest patients. There are always improvements we can make to care, but I remain proud of our staff and the service they provide. I have visited wards and services during this month, including with other members of our executive team.
- I have attended meetings with other partners in the system including Nottinghamshire Healthcare Trust.
- I continue to meet regularly with our Lead Governor and other governors to hear their feedback from our patients, staff and public.