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[REDACTED]

RE: Freedom of Information Request

1st August 2024

Dear Sir/Madam

With reference to your request for information received on 19th January 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below. Please accept our sincere apologies for the delay.

In your request you asked:

Field Name	Supplier Name	Product Name	Contract Ending Date	Revised Date
Electronic patient record	No system	N/A	N/A	N/A
Patient administration system	System C	CareFlow	Dec-2023	Nov-2027
Electronic prescribing and medicines administration	Nervecentre	Nervecentre	Mar - 2026	Mar-2026
Maternity information system	Clevermed	BadgerNet	Mar - 2025	Mar-2025
Diagnostic imaging information system	GE	GE PACS	Dec-2023	Oct-2024
Electronic document management system	No system	N/A	N/A	N/A
Laboratory information management system (LIMS)	Clinisys	WinPath	Dec-2023	Mar-2026
Cyber security services	<p>Cyber Security The organisation has a dedicated Cyber Security Team and has purchased and installed many different solutions to help protect us against cyber threats. However, we will not be publicising or sharing the details of these products, solutions or vendors because we believe that in doing so, we put our self at risk.</p>			

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Patient Experience Team
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Acting Chair Graham Ward
Acting Chief Executive David Selwyn

We will also not be publishing details around any system be it hardware or software that is either end of life or is coming to end of life as we believe that publishing this information also puts the Trust at risk. This would include but is not limited to items such as “does the trust have any machines running an out of date operating system or unsupported hardware”.

Publication of Information relating to the organisation’s provision of cyber security software, hardware and web based solutions, could lead to those who wish to undertake any cyber attack or expose the potential for such actions to be taken by other bad actors.

Working collaboratively with the advice from national and local collaboration, the organisation has taken the view that to share such information in its broadest sense could potentially jeopardise our security provision, and inadvertently lead to a significant risk of data leakage, data loss, loss of public trust and confidence in services, and associated fines under Data Protection legislation.

With this in mind, the organisation considers that this information is exempt under Section 31 of the FOI Act for the following reasons:

The organisation like any organisation may be subject to cyber-attacks and, since it holds large amounts of sensitive, personal and confidential information, maintaining the security of this information is extremely important. Cyber-attacks, which may amount to criminal offences for example under the Computer Misuse Act 1990 or the Data Protection Act 2018, are rated as a Tier 1 threat by the UK Government.

In this context, providing requested information would provide information about the organisation’s information security systems and its resilience to cyber-attacks. There is a very strong public interest in preventing our information systems from being subject to cyber-attacks. Providing the

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	type of information requested would be likely to provide attackers with information relating to the state of our cyber security defences, and this is not in the public interest.			
Bed management system	Nervecentre	Nervecentre	Mar-2023	Mar-2026
Clinical decision support system	SCC	Nervecentre	Mar-2023	Mar-2026
Hospital pharmacy system	Careflow	JAC	Mar-2023	Mar-2024
Population health management system	Information not held.			
Hospital discharge system	Nervecentre	Nervecentre	Mar-2023	Mar-2026
Hospital discharge system	Clevermed	BadgerNet	Mar-2025	
Hospital discharge system	Orion	Orion	Mar - 2025	Mar - 2025
Theatre scheduling system	System C	Bluespier	Mar-2023	Nov-2027
Clinical communications system	Vocera	Vocera	Mar-2023	
Remote consultation system provider (e.g. video and online consultations)	Insight	Attend Anywhere		Mar-2024
Advice and guidance system provider	Information not held.			

Virtual ward and remote monitoring system provider	Nervecentre	Nervecentre	Mar-2026	Mar-2026
Cloud provider	No system	N/A	N/A	N/A
Robotic process automation system	No system	N/A	N/A	N/A
Financial management system	Capita	Integra	Mar-2025	Mar-2025
Supply chain and inventory management system	NHS Supply Chain	EDC	N/A	N/A
Barcode and scanning technology system provider	No System	N/A	N/A	N/A
Computer hardware provider (laptops, PCs, smartphones, tablets, iPads etc)	Vodafone	Smartphones	Feb-2025	Oct-2025
Computer hardware provider (laptops, PCs, smartphones, tablets, iPads etc)	Dell	IT Hardware	Feb-2025	Feb-2025
Computer hardware provider (laptops, PCs, smartphones, tablets, iPads etc)	CDW	IT Hardware	Feb-2025	Feb-2025
Computer hardware provider (laptops, PCs, smartphones, tablets, iPads etc)	CCS Media	IT Hardware	Feb-2025	Feb-2025

I trust this information answers your request. Should you have any further enquiries or queries about this response please do not hesitate to contact me. However, if you are unhappy with the way in which your request has been handled, you have the right to ask for an internal review. Internal review

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requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Sally Brook Shanahan, Director of Corporate Affairs, King's Mill Hospital, Mansfield Road, Sutton in Ashfield, Nottinghamshire, NG17 4JL or email sally.brookshanahan@nhs.net.

If you are dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office, who will consider whether we have complied with our obligations under the Act and can require us to remedy any problems. Generally, the Information Commissioner's Office cannot decide unless you have exhausted the internal review procedure. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/your-data-matters/official-information/>.

Complaints to the Information Commissioner's Office should be sent to FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 1231113, email casework@ico.org.uk.

If you would like this letter or information in an alternative format, for example large print or easy read, or if you need help with communicating with us, for example because you use British Sign Language, please let us know. You can call us on 01623 672232 or email sfh-tr.foi.requests@nhs.net.

Yours faithfully

Information Governance Team

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the licence conditions must be met. You must not re-use any previously unreleased information without having the consent from Sherwood Forest Hospitals NHS Foundation Trust. Should you wish to re-use previously unreleased information then you must make your request in writing. All requests for re-use will be responded to within 20 working days of receipt.

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