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King's Mill Hospital
Mansfield Road
Sutton in Ashfield
Nottinghamshire
NG17 4JL

12th July 2024

Tel: 01623 622515
Join today: www.sfh-tr.nhs.uk

Dear Sir/Madam

Freedom of Information Act (FOI) 2000 - Request for Information Reference: Data Centre

I am writing in response to your request for information under the FOI 2000.

I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold some of the information you have requested. A response to each part of your request is provided below. Please accept our apologies for the delay.

Home, Community, Hospital.

Patient Experience Team
01623 672222
sfh-tr.pet@nhs.net



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Chair Claire Ward
Chief Executive Paul Robinson

FOI Request / Question	Question Response	Is there an exemption?	Exemption	Exemption Details
1. Contract Title?				This information is not held. Information and communications technology services are provided to the Trust by Nottinghamshire Health Informatics Service (NHIS) under an annual rolling block contract. These Information and communications technology services include desktop support and maintenance, network infrastructure, cyber security and service desk support. Nottinghamshire Health Informatics Service (NHIS) is hosted by Sherwood Forest Hospitals NHS Foundation Trust. Nottinghamshire Health Informatics Service (NHIS) provides Information and communications technology services across a number of partners (General Practice, NHS Nottinghamshire ICB) and other customers under a Partnership Agreement. As these shared services are provided across a number of partners and customers we are unable to break this down by individual organisation.
2. Type of Contracts (ABOVE): Please can you provide me with one or more contract types the contract relates to: Server Hardware, Virtualisation, SAN (Storage Area Network)?		Yes	NHIS	
3. Existing/Current Supplier: Please provide me with the supplier name for each contract.				
4. Brand: Please state the brand of hardware or software	NHIS operate Nutanix (AHV) and Dell VxRail (VMware) Hyperconverged environments.			
5. Operating System / Software (Platform): (Windows, Linux, Unix, Vsphere, AIX, Solaris etc.) Please state the operating system used by the organisation	Windows, Linux, vSphere, AHV			
6. Annual Average Spend: Please provide me with the most recent annual spend for this contract?		Yes	NHIS	As per Q1-Q3

7. Contract Duration: (Please can you also include notes if the contract includes any contract Extension periods.)	N/A - Partnership Agreement reviews and renews SLA with NHIS annually on 1st April.			
8. Contract Expiry Date: Please can you provide me with the date of when the contract expires.	N/A - Partnership Agreement reviews and renews SLA with NHIS annually on 1st April.			
9. Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)	N/A - Partnership is governed by a joint board represented by each stakeholder.			
10. Purchase of Servers: Could you please provide me with the month and year in which most/bulk of servers were purchased.	Managed by NHIS, however varies based on the replacement requirements of the HCI nodes. As NHIS operate a modular HCI system nodes are procured/replaced based on need or obsolescence rather than all at the same time.			
11. Number of Physical Server: Please can you provide me with the number of physical servers.	NHIS do not operate any physical servers for the Trust.			

12. Number of Virtual Servers: Please can you provide me with the number of Virtual servers		Yes	NHIS	This information is not held. Information and communications technology services are provided to the Trust by Nottinghamshire Health Informatics Service (NHIS) under an annual rolling block contract. These Information and communications technology services include desktop support and maintenance, network infrastructure, cyber security and service desk support. Nottinghamshire Health Informatics Service (NHIS) is hosted by Sherwood Forest Hospitals NHS Foundation Trust. Nottinghamshire Health Informatics Service (NHIS) provides Information and communications technology services across a number of partners (General Practice, NHS Nottinghamshire ICB) and other customers under a Partnership Agreement. As these shared services are provided across a number of partners and customers we are unable to break this down by individual organisation.
13. Brief Contract Description: I require a brief description of the service provided under this contract. Please do not just put maintenance. I need at least a sentence				
14. Contract Owner: (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.)		Yes	Section 40(2)	<p>Names, job titles and email addresses (other than that of our board of directors) constitute personal data.</p> <p>Section 40(2) provides that personal data is exempt information if one of the conditions set out in section 40(3) is satisfied. In our view, disclosure of this information would breach the data protection principles contained in the General Data Protection Regulations and Data Protection Act 2018</p> <p>In reaching this decision, we have particularly considered:</p> <ul style="list-style-type: none"> • The reasonable expectations of the employees given their positions; Sherwood Forest Hospitals NHS Foundation Trust considered that none of the individuals would have a reasonable expectation that their personal data would be disclosed; • The consequences of disclosure; and

				<ul style="list-style-type: none">• any legitimate public interest in disclosure. <p>Section 40(2) is an absolute exemption and therefore not subject to the public interest test</p>
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I trust this information answers your request. Should you have any further enquiries or queries about this response please do not hesitate to contact me. However, if you are unhappy with the way in which your request has been handled, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Sally Brook Shanahan, Director of Corporate Affairs, King's Mill Hospital, Mansfield Road, Sutton in Ashfield, Nottinghamshire, NG17 4JL or email sally.brookshanahan@nhs.net.

If you are dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office, who will consider whether we have complied with our obligations under the Act and can require us to remedy any problems. Generally, the Information Commissioner's Office cannot decide unless you have exhausted the internal review procedure. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/your-data-matters/official-information/>.

Complaints to the Information Commissioner's Office should be sent to FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 1231113, email casework@ico.org.uk.

If you would like this letter or information in an alternative format, for example large print or easy read, or if you need help with communicating with us, for example because you use British Sign Language, please let us know. You can call us on 01623 672232 or email sfh-tr.foi.requests@nhs.net.

Yours faithfully

Information Governance Team

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the licence conditions must be met. You must not re-use any previously unreleased information without having the consent from Sherwood Forest Hospitals NHS Foundation Trust. Should you wish to re-use previously unreleased information then you must make your request in writing. All requests for re-use will be responded to within 20 working days of receipt.