

## Quality Committee Chair's Highlight Report to the Council of Governors

<b>Subject:</b>	Quality Committee	<b>Date:</b> 14 <sup>th</sup> November 2023
<b>Prepared By:</b>	Aly Rashid, Non- Executive Director & Chair of the Quality Committee	
<b>Approved By:</b>	Aly Rashid, Non- Executive Director & Chair of the Quality Committee	
<b>Presented By:</b>	Aly Rashid, Non- Executive Director & Chair of the Quality Committee	
<b>Purpose:</b>		
This paper summarises the key highlights from the Quality Committee Meeting held on 3 <sup>rd</sup> October 2023	<b>Assurance</b>	<b>X</b>

<b>Matters of Concern or Key Risks to Escalate</b>	<b>Major Actions Commissioned / Work Underway</b>
<ul style="list-style-type: none"> <li>- Increase in mortality rates – Hospital Standardised Mortality Ratio (HSMR) and Summary Hospital Mortality Indicator SHMI (although figures are within the expected range). An in-depth discussion was held, and it was agreed for continued internal scrutiny and external oversight of data.</li> <li>- The impact of continued Industrial Action, particularly in relation to Cancer, Elective and Urgent Care and the subsequent impact on patient safety. The paper provided will be shared with all Non-Executive Directors from the Medical Director ahead of Private Board for information.</li> </ul>	<ul style="list-style-type: none"> <li>- Continued work commissioned in relation to Virtual Wards with updates to the Quality Committee.</li> </ul>
<b>Positive Assurances to Provide</b>	<b>Decisions Made (include BAF review outcomes)</b>
<ul style="list-style-type: none"> <li>- Assurance received with regard to the Safeguarding Annual Report.</li> <li>- Assurance received in relation to the Patient Experience Report and decrease in complaints by 8%.</li> <li>- Positive progress of the Quality Strategy.</li> <li>- Assurance provided with regard to the Patient Safety Incident Review Policy.</li> <li>- Industrial Action Report and detail provided.</li> <li>- The agreed level of assurance provided in relation to the Outpatient Transformation Self-Assessment.</li> </ul>	<ul style="list-style-type: none"> <li>- PR1- Significant Deterioration in Standards of Safety &amp; Care – Decision made for the Risk Ratings to remain the same.</li> <li>- PR2- Demand That Overwhelms Capacity – Decision made for the Risk Ratings to remain the same.</li> <li>- PR5- Inability to initiate and implement evidence-based improvement and innovation- Decision made for the Risk Ratings to remain the same.</li> <li>- Maternity CQC Must Do Actions- Approved sign- off. These will be monitored through the Maternity Assurance Committee to ensure these are embedded. The Team will escalate to the Quality Committee as required going forward.</li> </ul>
<b>Comments on Effectiveness of the Meeting</b>	
<ul style="list-style-type: none"> <li>- Excellent quality of papers provided, prompting a good level of discussion and challenge throughout the meeting.</li> </ul>	