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**King's Mill Hospital**  
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NG17 4JL

**7<sup>th</sup> November 2025**

Tel: 01623 622515  
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[REDACTED]

Dear Sir/Madam

**Freedom of Information Act (FOI) 2000 - Request for Information Reference:** Clinical  
System Request January 2025

I am writing in response to your request for information under the FOI 2000.

I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below. Please accept our sincere apologies for the delay.

**Home, Community, Hospital.**

FOI Request / Question	Question Response	Is there an exemption?	Exemption	Exemption Details
1. Accident & Emergency - Please see notes for details required	a) System type –SystemOne b) Supplier name –SystemOne c) System name –SystemOne d) Date installed – October 2011 e) Contract expiration – 31.03.26 f) Is this contract annually renewed? - No g) Do you currently have plans to replace this system - Yes h) Procurement framework – i) Other systems it integrates with –Rapsody j) Total value of contract (£) – k) Notes (e.g. we are currently out to tender) – Currently reviewing EPR whole hospital options			
2. EPR - Please see notes for details required	a) System type – Electronic Patient Record b) Supplier name – Nervecentre c) System name – N/A d) Date installed – Not yet installed e) Contract expiration – November 2035 f) Is this contract annually renewed - No g) Do you currently have plans to replace this system - No h) Procurement framework – LPP Clinical Digital Health Solutions for the Integrated Health Economy Framework			

	<p>i) Other systems it integrates with? – Additional detail requested is not know yet, in line with answer to 2d - not yet installed.</p> <p>j) Total value of contract (£) – £23m</p> <p>k) Notes (e.g. we are currently out to tender) –</p>			
3. Finance BI and analytics system - Please see notes for details required	<p>a) System type –BI and analytics system</p> <p>b) Supplier name – Phoenix Software (Microsoft Enterprise Agreement)</p> <p>c) System name – Power BI</p> <p>d) Date installed – Unknown</p> <p>e) Contract expiration – 31 January 2027</p> <p>f) Is this contract annually renewed - No</p> <p>g) Do you currently have plans to replace this system? - No</p> <p>h) Procurement framework – NOECPC Total Technology Solutions NOE.0552</p> <p>i) Other systems it integrates with – Unknown, used throughout the Trust.</p> <p>j) Total value of contract (£) – £29,177.28 inc vat</p> <p>k) Notes (e.g. we are currently out to tender) – Product owed by Nottingham &amp; Nottinghamshire ICS, Sherwood Forest has use to a shared tenant</p>			
4. HR - Please see notes for details required	<p>a) System type – HR Management System</p> <p>b) Supplier name – IMB</p> <p>c) System name – ESR (Electronic Staff Record)</p> <p>d) Date installed – 2007</p>			

	<p>e) Contract expiration – N/A</p> <p>f) Is this contract annually renewed? - Yes/No No</p> <p>g) Do you currently have plans to replace this system? - Yes/No No</p> <p>h) Procurement framework –</p> <p>i) Other systems it integrates with –</p> <p>j) Total value of contract (£) – £0</p> <p>k) Notes (e.g. we are currently out to tender) – National System used across the NHS.</p>			
5. PACS - Please see notes for details required	<p>a) System type – PACS</p> <p>b) Supplier name – GE Healthcare</p> <p>c) System name – GE Centricity</p> <p>d) Date installed –Early 2016</p> <p>e) Contract expiration –2026</p> <p>f) Is this contract annually renewed? - No</p> <p>g) Do you currently have plans to replace this system? - Unknown</p> <p>h) Procurement framework – Unknown</p> <p>i) Other systems it integrates with – RIS/PAS/OCS</p> <p>j) Total value of contract (£) – Unknown</p> <p>k) Notes (e.g. we are currently out to tender) –</p>			
6. Patient Engagement Portal - Please see notes for details required	<p>a) System type – Patient Portal Software</p> <p>b) Supplier name –Patients Know Best</p> <p>c) System name –Patients Know Best</p> <p>d) Date installed – October 2020</p> <p>e) Contract expiration – October 2027</p>			

	f) Is this contract annually renewed - No g) Do you currently have plans to replace this system – No h) Procurement framework – SBS10144 i) Other systems it integrates with – Synertec j) Total value of contract (£) – £399,999 per annum inc VAT k) Notes (e.g. we are currently out to tender) – N/A			
7. Pharmacy - Please see notes for details required	a) System type – b) Supplier name – System C c) System name – JAC/CMM d) Date installed – Unknown e) Contract expiration – April 25 f) Is this contract annually renewed - Yes g) Do you currently have plans to replace this system? - No h) Procurement framework – N/A i) Other systems it integrates with –PAS j) Total value of contract (£) – Commercially Sensitive k) Notes (e.g. we are currently out to tender) –			
8. Video Consulting - Please see notes for details required	a) System type – Video Conferencing b) Supplier name – Attend Anywhere c) System name – Attend Anywhere d) Date installed – 1 April 2022 e) Contract expiration – 31 March 2026 f) Is this contract annually renewed - No g) Do you currently have plans to replace this system - No			

	h) Procurement framework – G-Cloud i) Other systems it integrates with – PAS j) Total value of contract (£) – £60,744 k) Notes (e.g. we are currently out to tender) –			
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I trust this information answers your request. Should you have any further enquiries or queries about this response please do not hesitate to contact me. However, if you are unhappy with the way in which your request has been handled, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Sally Brook Shanahan, Director of Corporate Affairs, King's Mill Hospital, Mansfield Road, Sutton in Ashfield, Nottinghamshire, NG17 4JL or email [sally.brookshanahan@nhs.net](mailto:sally.brookshanahan@nhs.net).

If you are dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office, who will consider whether we have complied with our obligations under the Act and can require us to remedy any problems. Generally, the Information Commissioner's Office cannot decide unless you have exhausted the internal review procedure. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/your-data-matters/official-information/>.

Complaints to the Information Commissioner's Office should be sent to FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 1231113, email [casework@ico.org.uk](mailto:casework@ico.org.uk).

If you would like this letter or information in an alternative format, for example large print or easy read, or if you need help with communicating with us, for example because you use British Sign Language, please let us know. You can call us on 01623 672232 or email [sfh-tr.foi.requests@nhs.net](mailto:sfh-tr.foi.requests@nhs.net).

Yours faithfully

### Information Governance Team

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the licence conditions must be met. You must not re-use any previously unreleased information without having the consent from Sherwood Forest Hospitals NHS Foundation Trust. Should you wish to re-use previously unreleased information then you must make your request in writing. All requests for re-use will be responded to within 20 working days of receipt.

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